

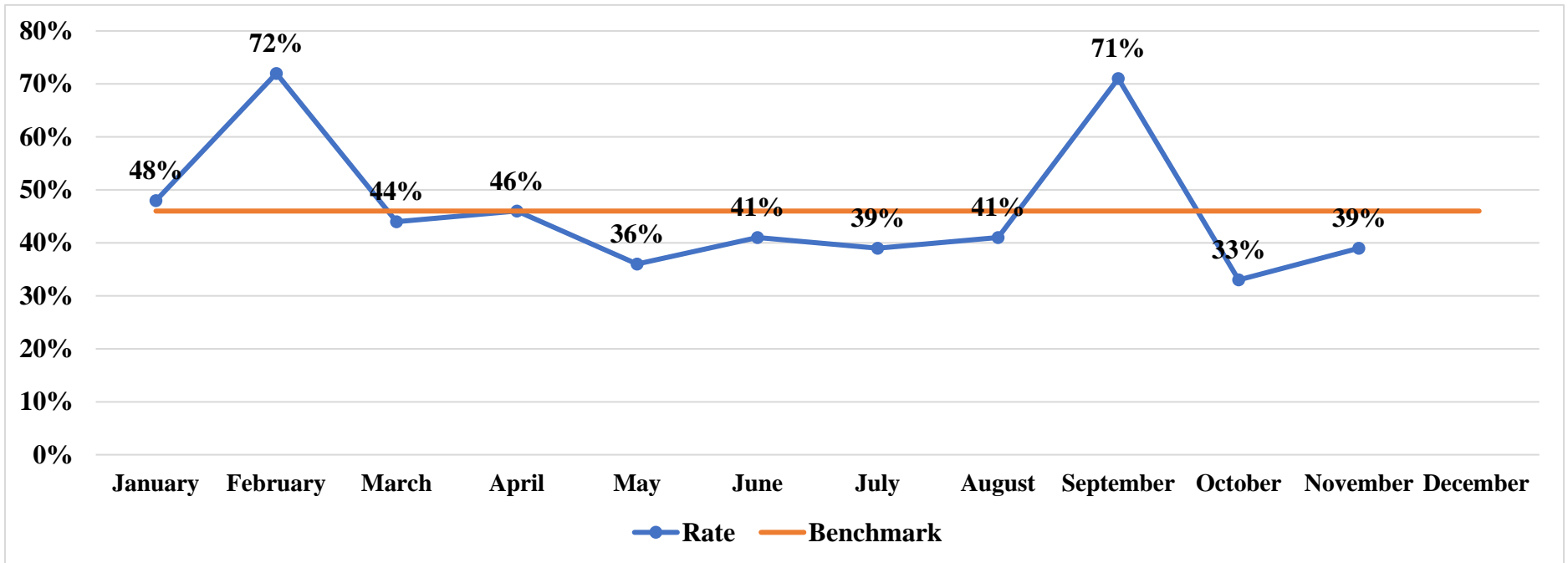


# Tuscarawas County Health Department Performance Indicators November 2023

## Administrative Services

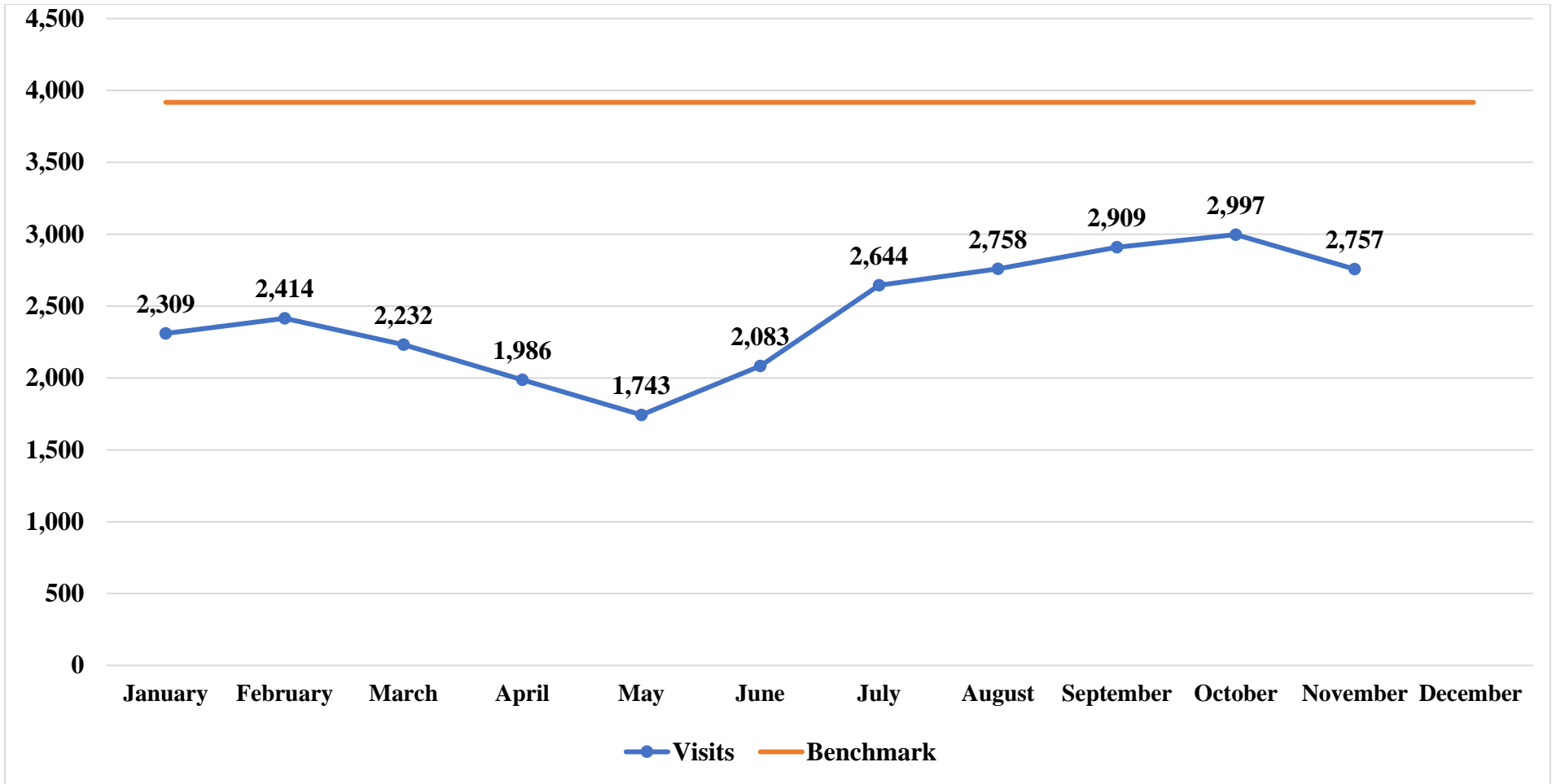
Promotion and Community Engagement	Month	YTD	Benchmark
Facebook Engagement Rate	39%	46%	46%
Unique Visitors to TCHD's Website	2,757	26,832	3,917 per month / 47,000 per year

## Facebook Engagement Rate



Month/Year: November 2023

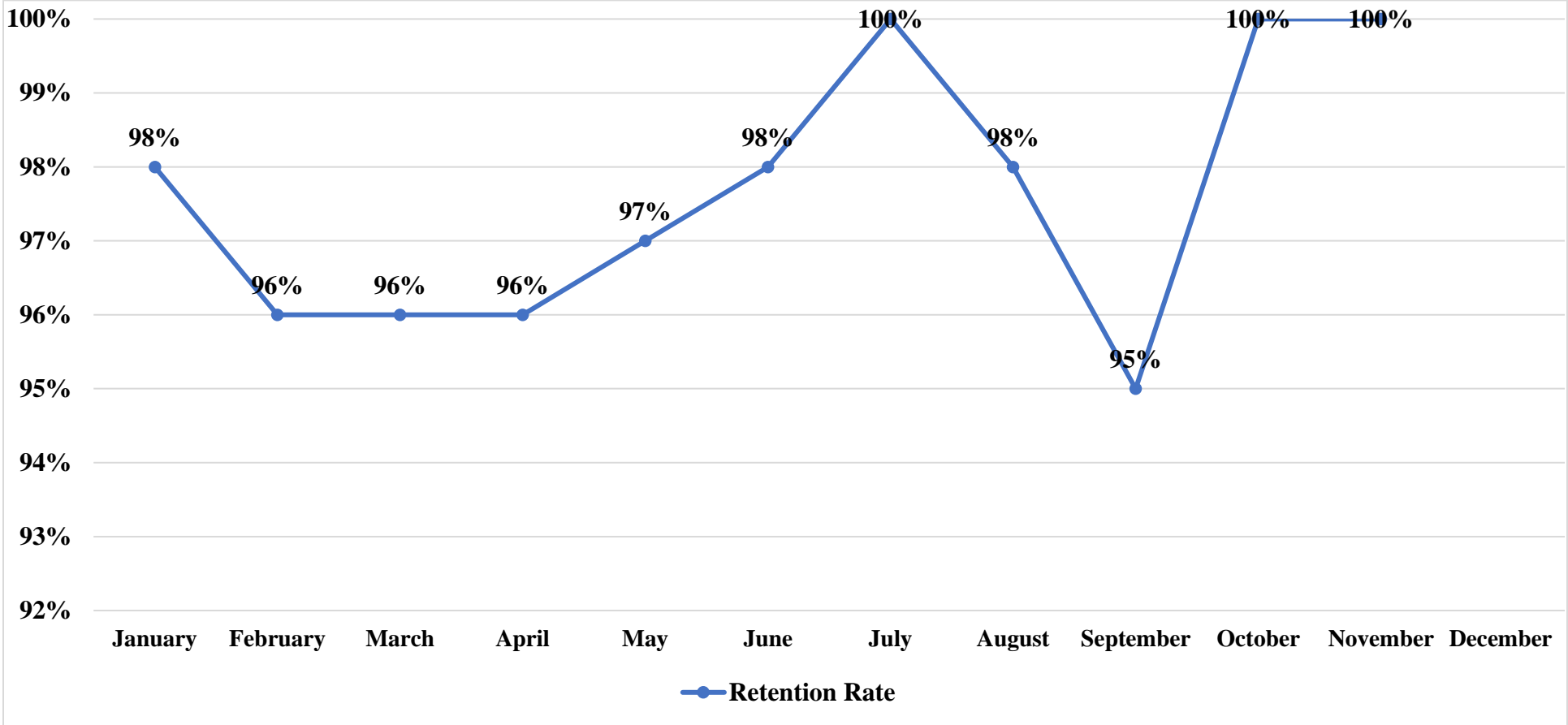
# TCHD Website Page Visitors



Month/Year: November 2023

<b>Human Resources</b>	Month	YTD	Benchmark
<b>Employee Retention Rate</b>	100%	98%	N/A

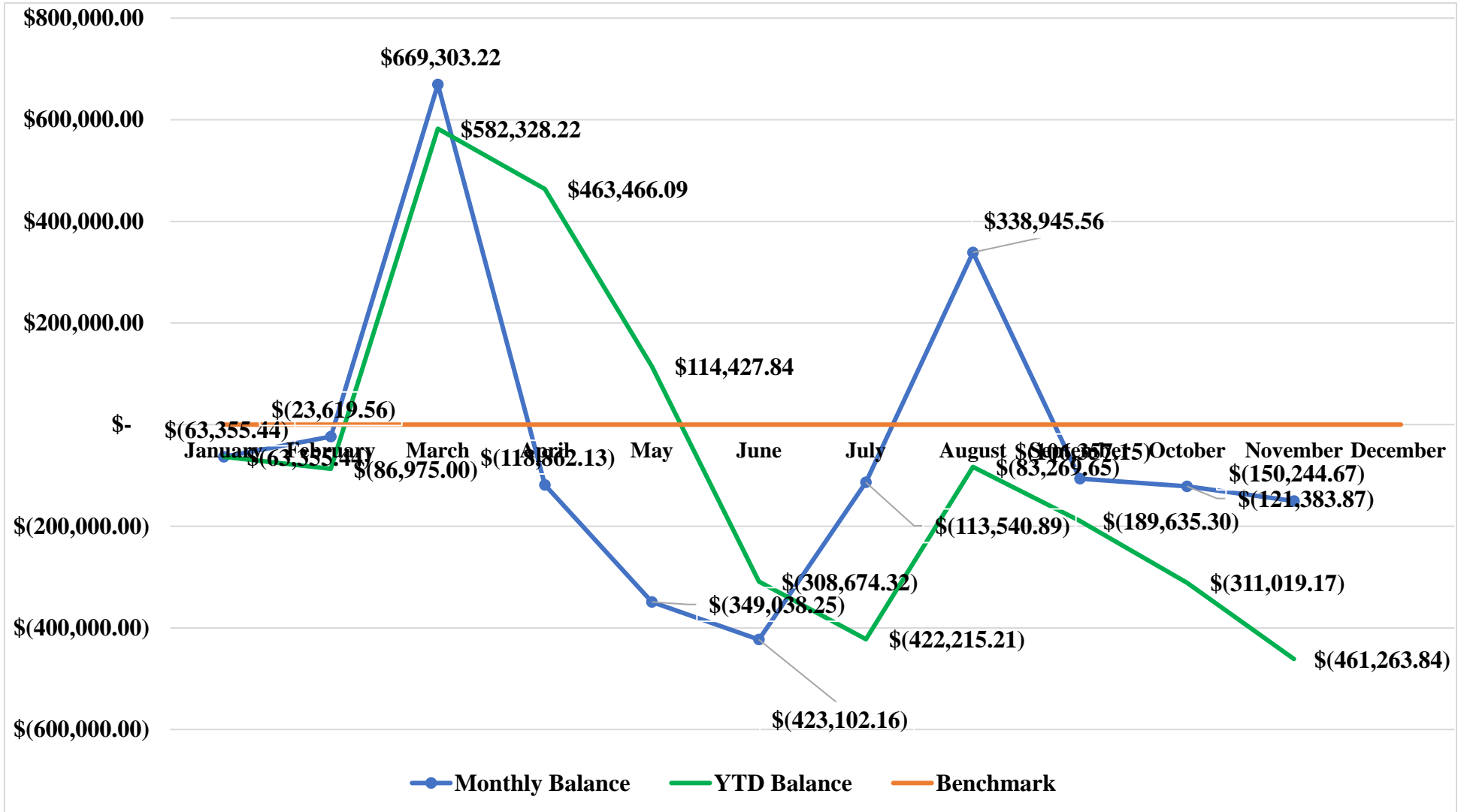
**Employee Retention Rate**



Month/Year: November 2023

Finance	Month	YTD	Benchmark
Combined fund balance	-\$150,244.67	-\$461,263.84	Balanced Budget

### Budget Balance



Month/Year: November 2023

## Environmental Health Services

<b>Food Safety Program</b>												
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Plan Reviews	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
<b>Retail Food</b>	0	132	10	228	6	171	0	12	2	13	0	3
<b>Food Service</b>	0	282	49	559	54	498	0	20	1	33	0	0
<b>Temporary Food</b>	0	45	1	45	0	10	0	0	0	1	0	0
<b>Vending</b>	1	49	7	30	0	0	0	0	0	0	0	0
<b>Mobile</b>	0	49	0	60	0	13	0	13	0	2	0	0

<b>Water Safety Program (Well and Septic)</b>											
	Licenses/Permits Issued	YTD	Applications Approved	YTD	Final Inspections Completed	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD	
<b>New Construction Home Sewage Treatment System (HSTS)</b>	8	77	10	78	8	65	0	0	0	0	
<b>Replacement Home Sewage Treatment System (HSTS)</b>	5	81	3	65	5	65	1	32	3	75	
<b>Private Water System</b>	13	137	13	137	10	98	0	0	0	0	

<b>Public Pool and Spa Program</b>										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
<b>Pool and/or Spa</b>	0	28	0	122	0	3	0	0	0	0

Month/Year: November 2023

<b>Campground Program</b>										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
<b>Campgrounds</b>	0	9	3	17	0	0	0	0	0	0

<b>Tattoo and Body Piercing Program</b>										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
<b>Tattoo and/or Body Piercing</b>	3	13	9	13	0	0	0	1	0	0

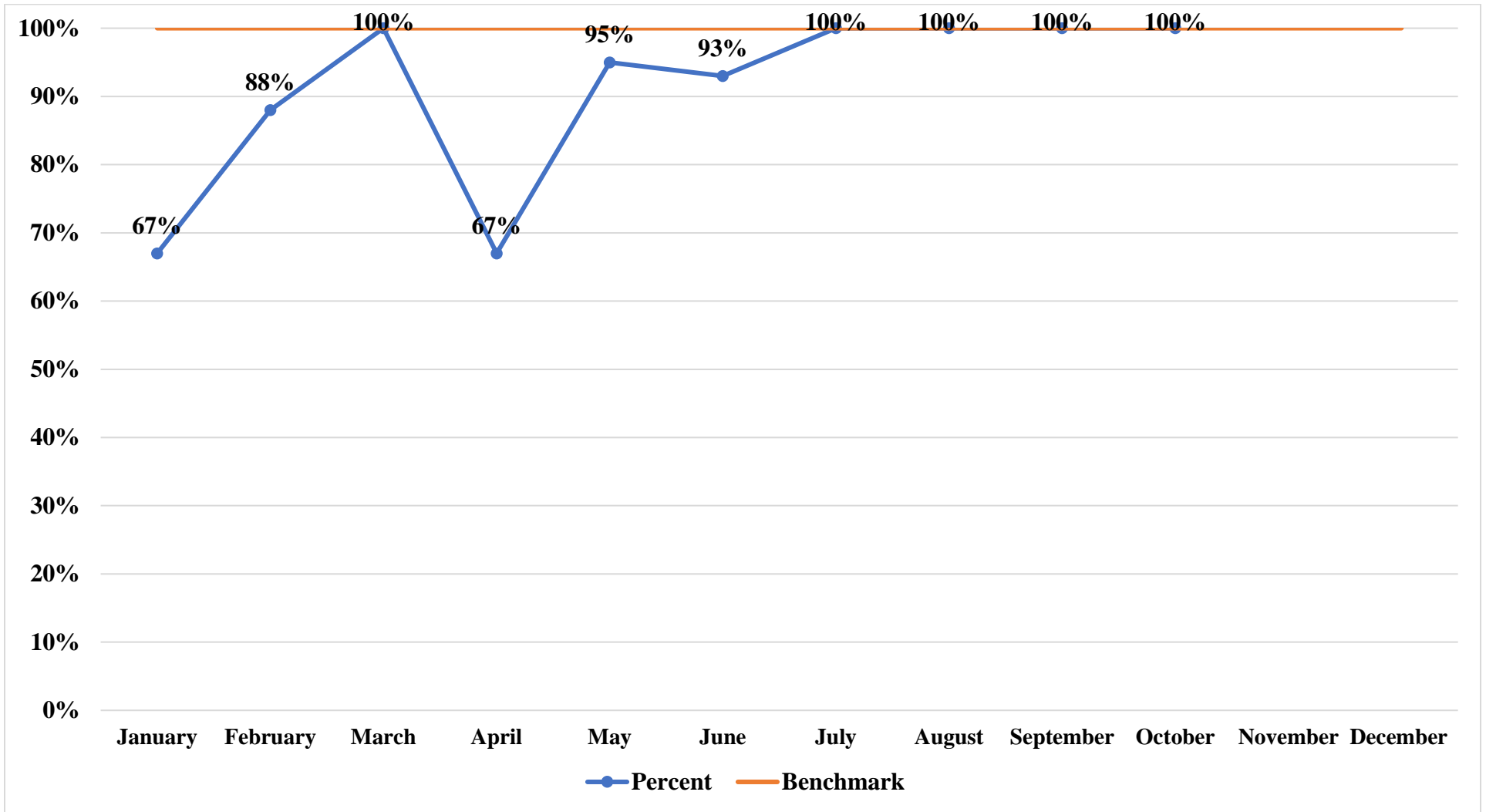
<b>Solid Waste Program</b>										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
<b>Solid Waste Facilities</b>	0	12	18	241	0	0	5	33	1	10

<b>Animal Bite and Rabies Surveillance Program</b>			Month	YTD
<b>Animal Bites Investigated</b>			15	164
<b>Animal Specimens Sent for Testing</b>			4	17
<b>Animals Testing Positive for Rabies</b>			0	0
<b>Enforcement Actions</b>			8	112

Month/Year: November 2023

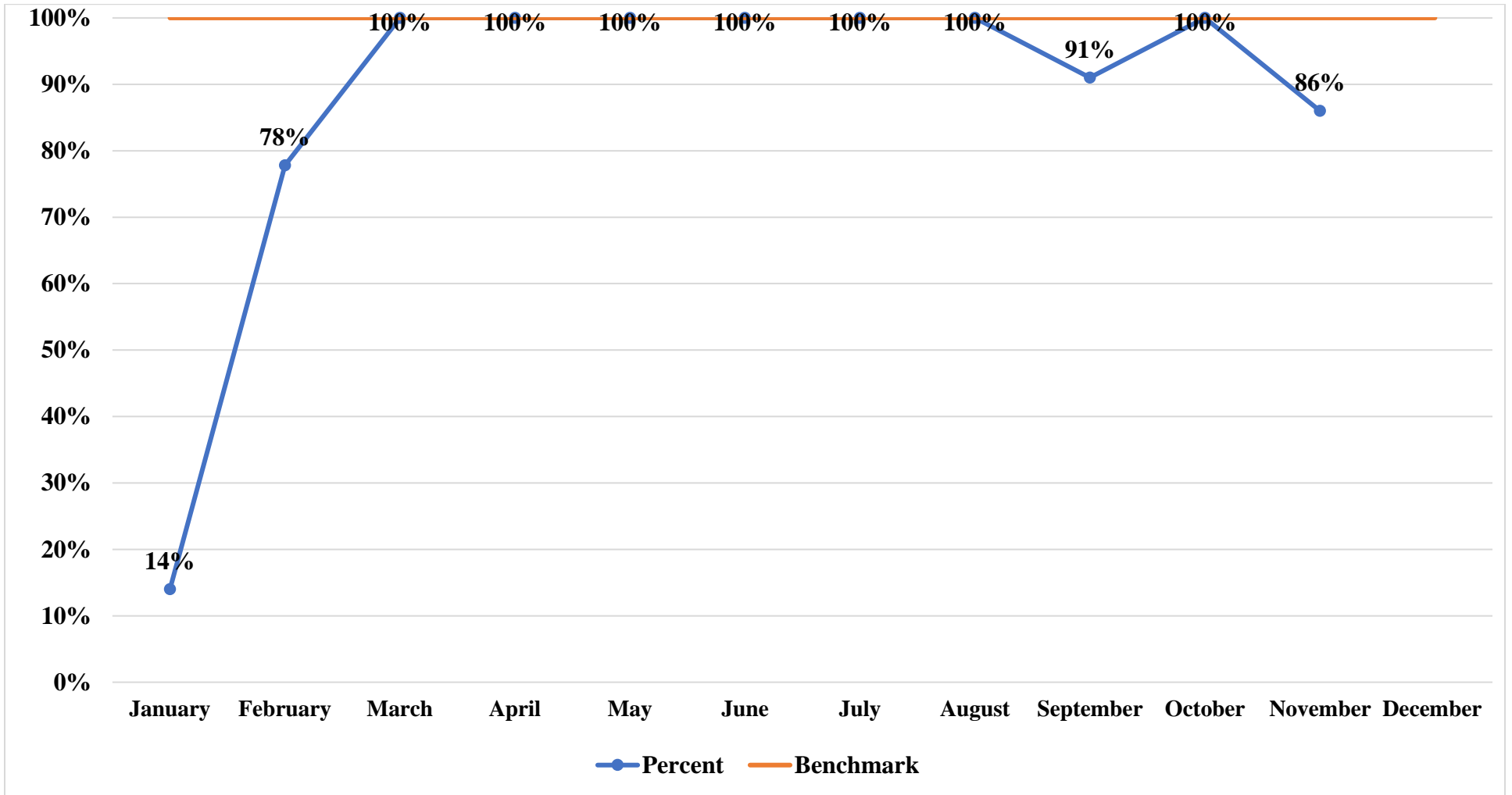
<b>Nuisance Complaint Program</b>	Month	YTD
<b>Nuisance Complaints Received</b>	7	145
<b>% Investigated within 10 business days</b>	100%	91%

**Nuisance Complaints Investigated within 10 Business Days**



Month/Year: November 2023

Septic System Design Review	Month	YTD
Designs Received	7	144
% of designs reviewed and responded to within 10 business days	86%	88%



Month/Year: November 2023

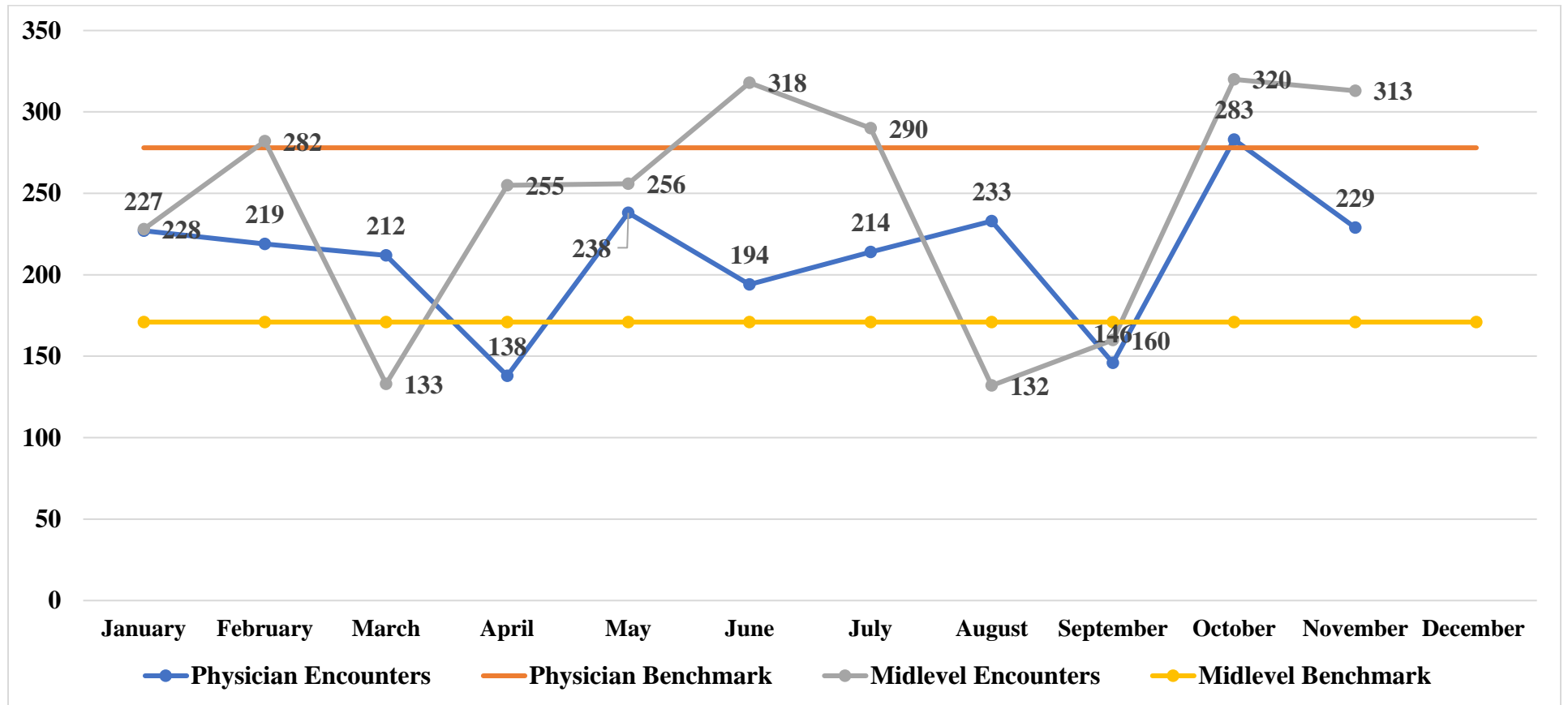


<b>Mosquito Control Program</b>	<b>Month</b>	<b>YTD</b>
<b>Mosquitos Collected for ODH Surveillance</b>	0	8,075
<b>West Nile Positive Pools Identified</b>	0	5

Month/Year: November 2023

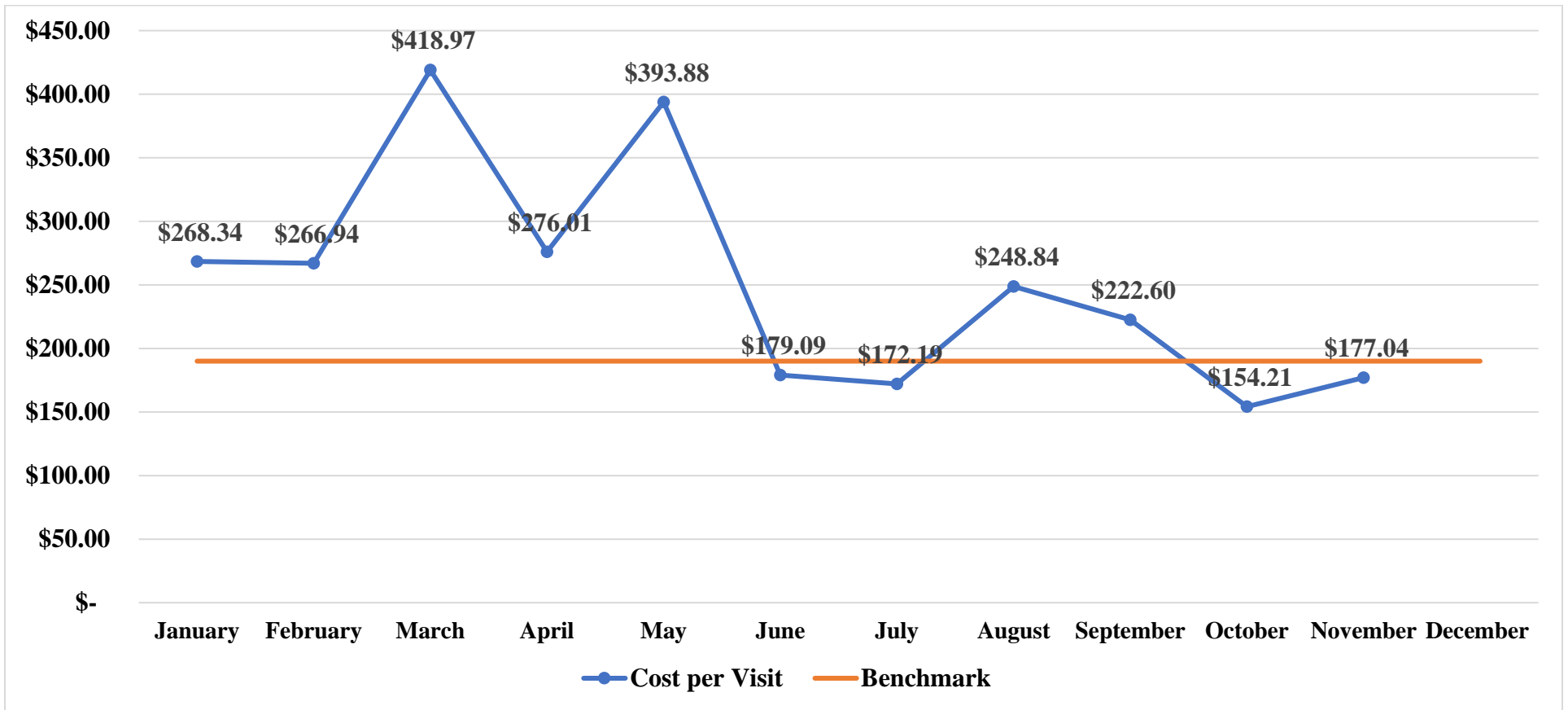
## Community Health Services

Rural Health Center	Month	YTD	Benchmark
Encounters per Physician FTE	229	210	278 per month
Encounters per Midlevel FTE	313	237	214 per month



Month/Year: November 2023

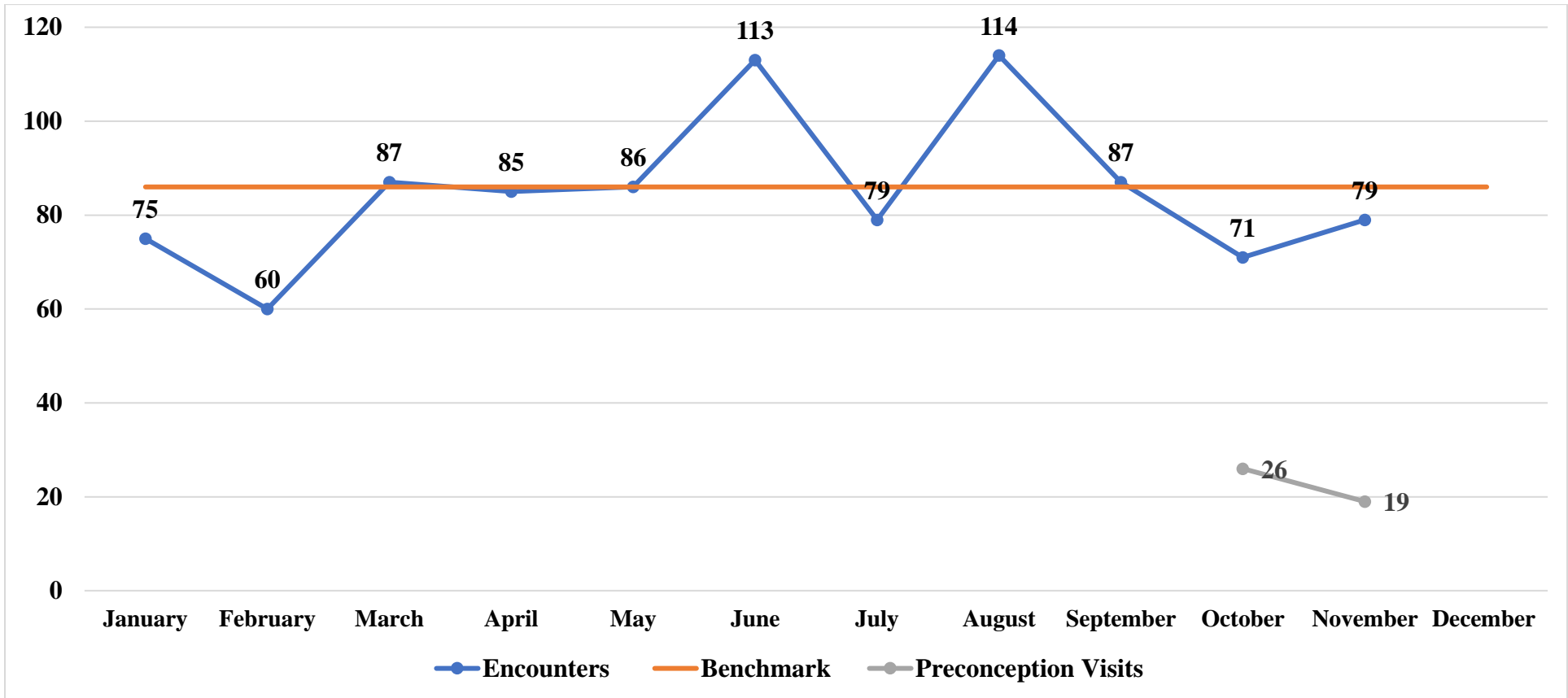
<b>Rural Health Clinic</b>	Month	YTD	Benchmark
<b>Cost per Visit</b>	\$177.04	\$252.56	\$190.00



Month/Year: November 2023

Reproductive Health and Wellness Encounters	Month	YTD	Benchmark
	79 RHW; 19 preconception visits	857	86 per month / 1,025 annually

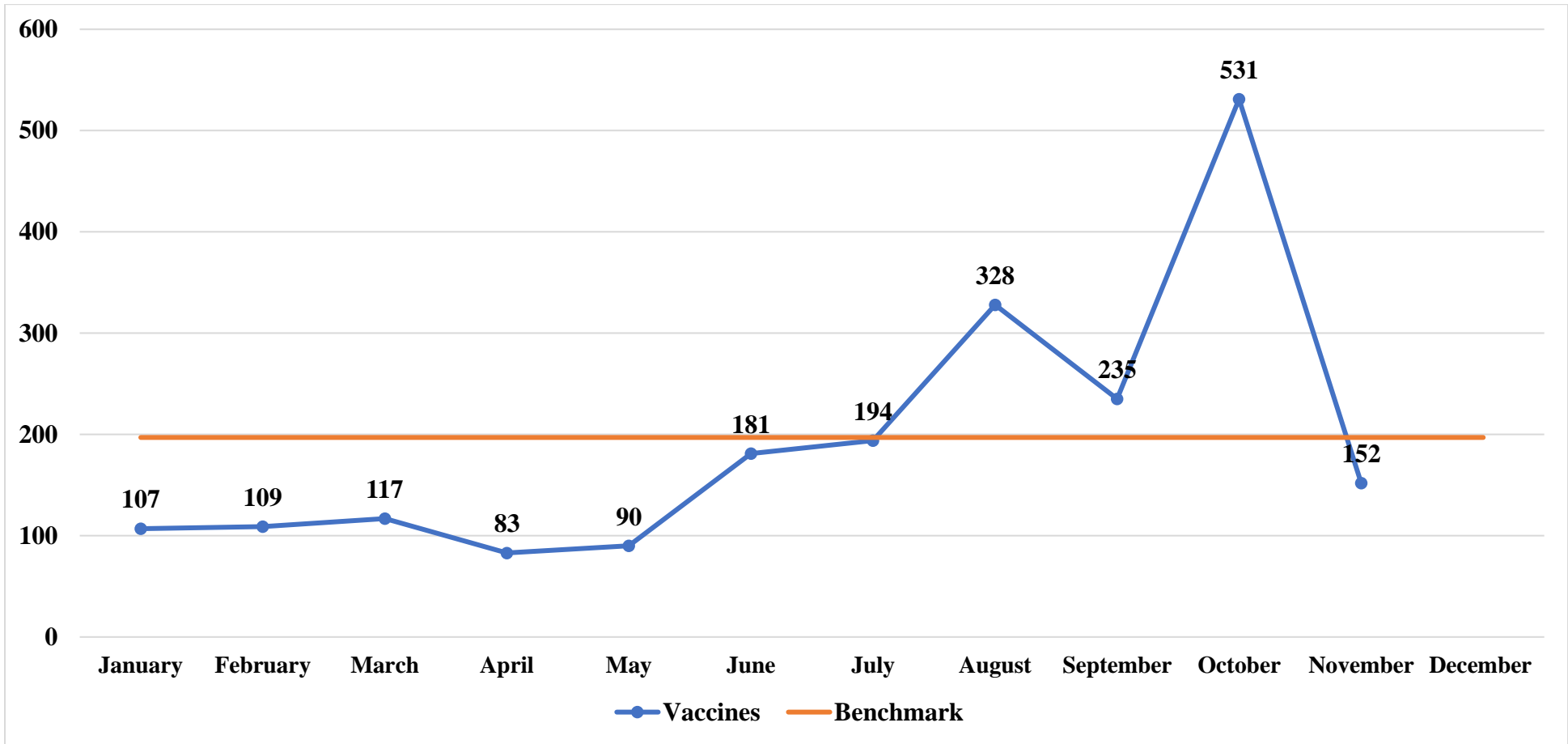
### Reproductive Health and Wellness Encounters



Month/Year: November 2023

Immunizations	Month	YTD	Benchmark
Immunizations Administered (excluding COVID-19)	152	2,127	197 per month/ 2,364 annually

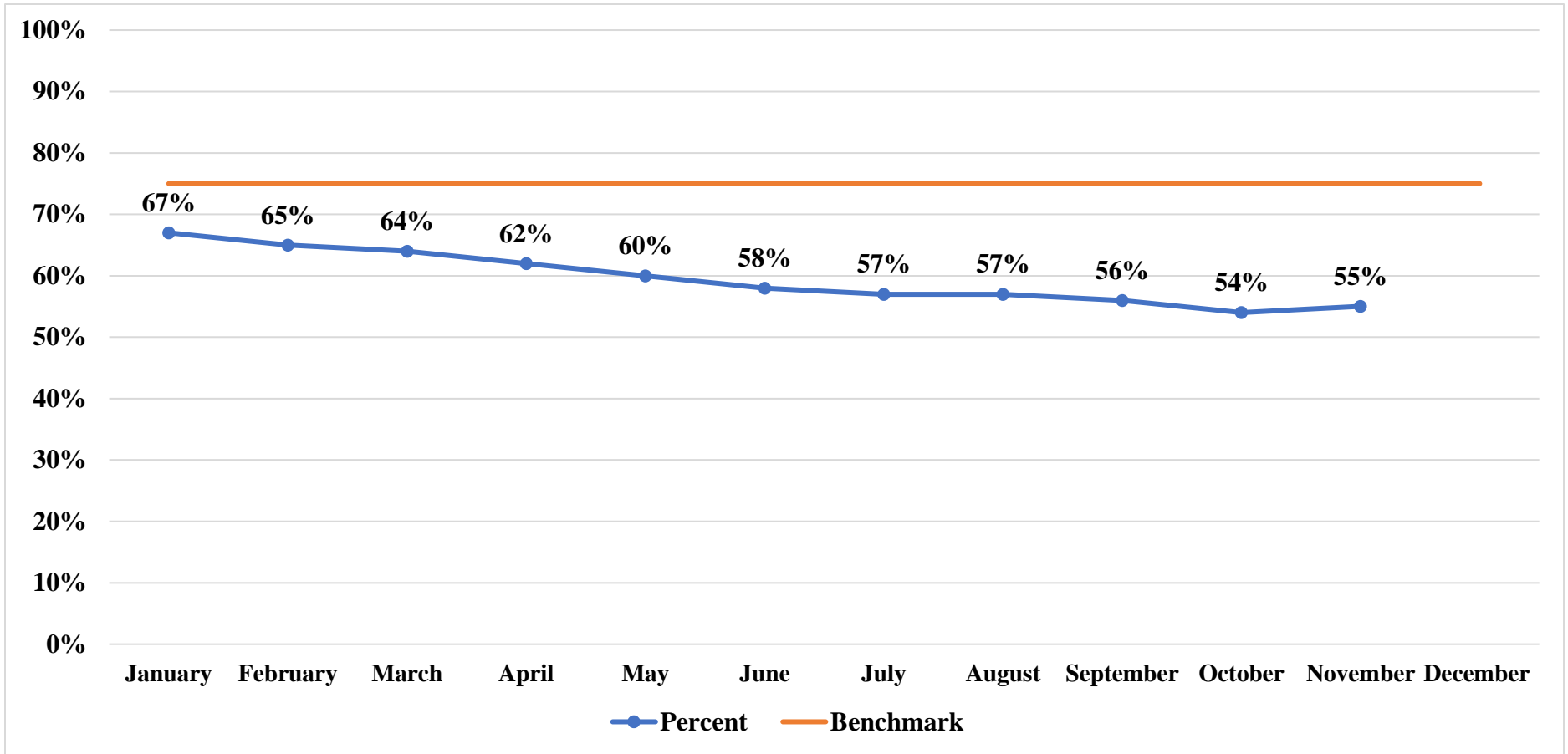
### Immunizations Administered



Month/Year: November 2023

## Maternal and Child Health Services

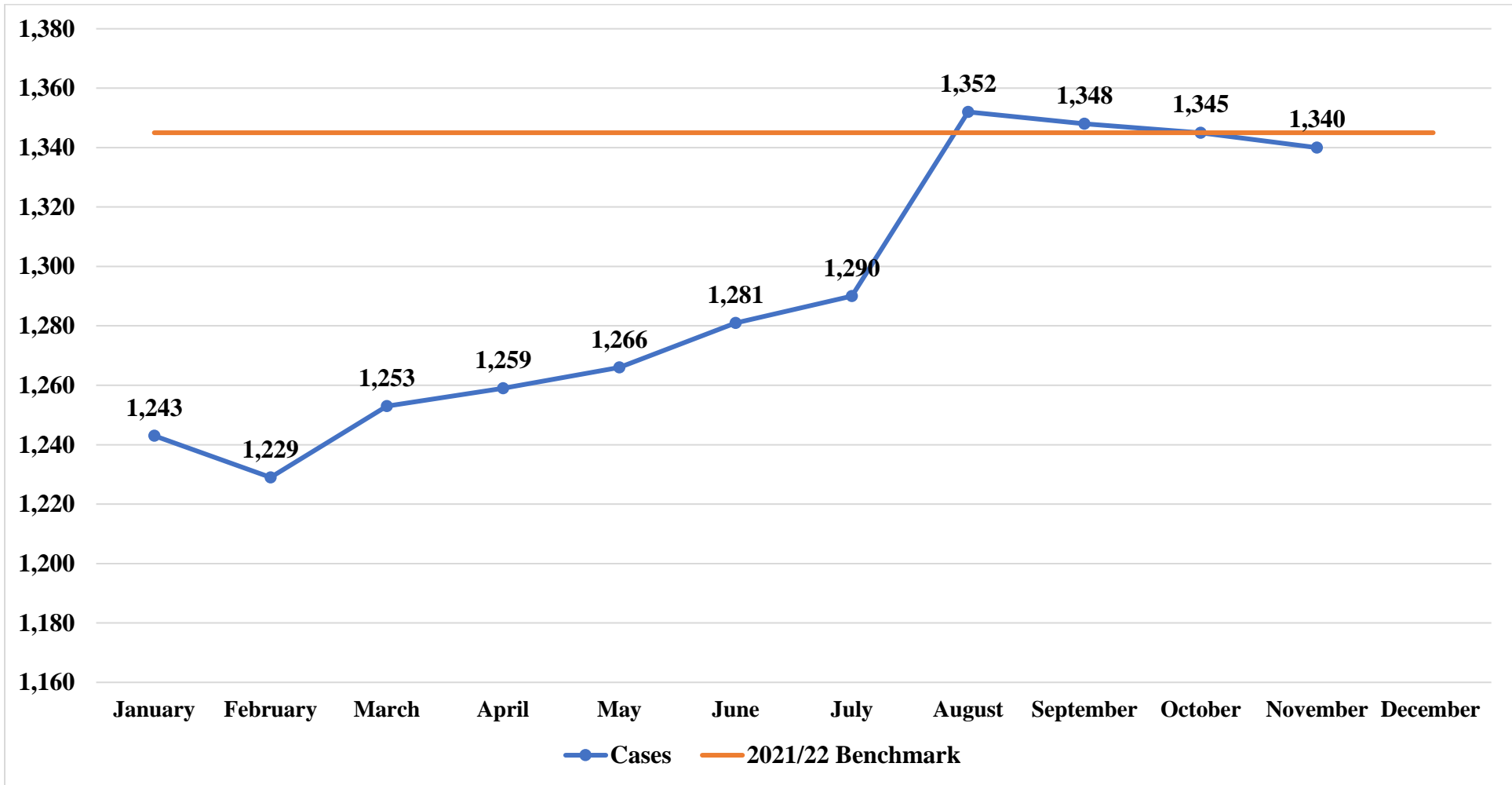
WIC Program	Month	YTD	Benchmark
Number of WIC infants who initiate breastfeeding at birth among WIC participants	55%	60%	75%



Month/Year: November 2023

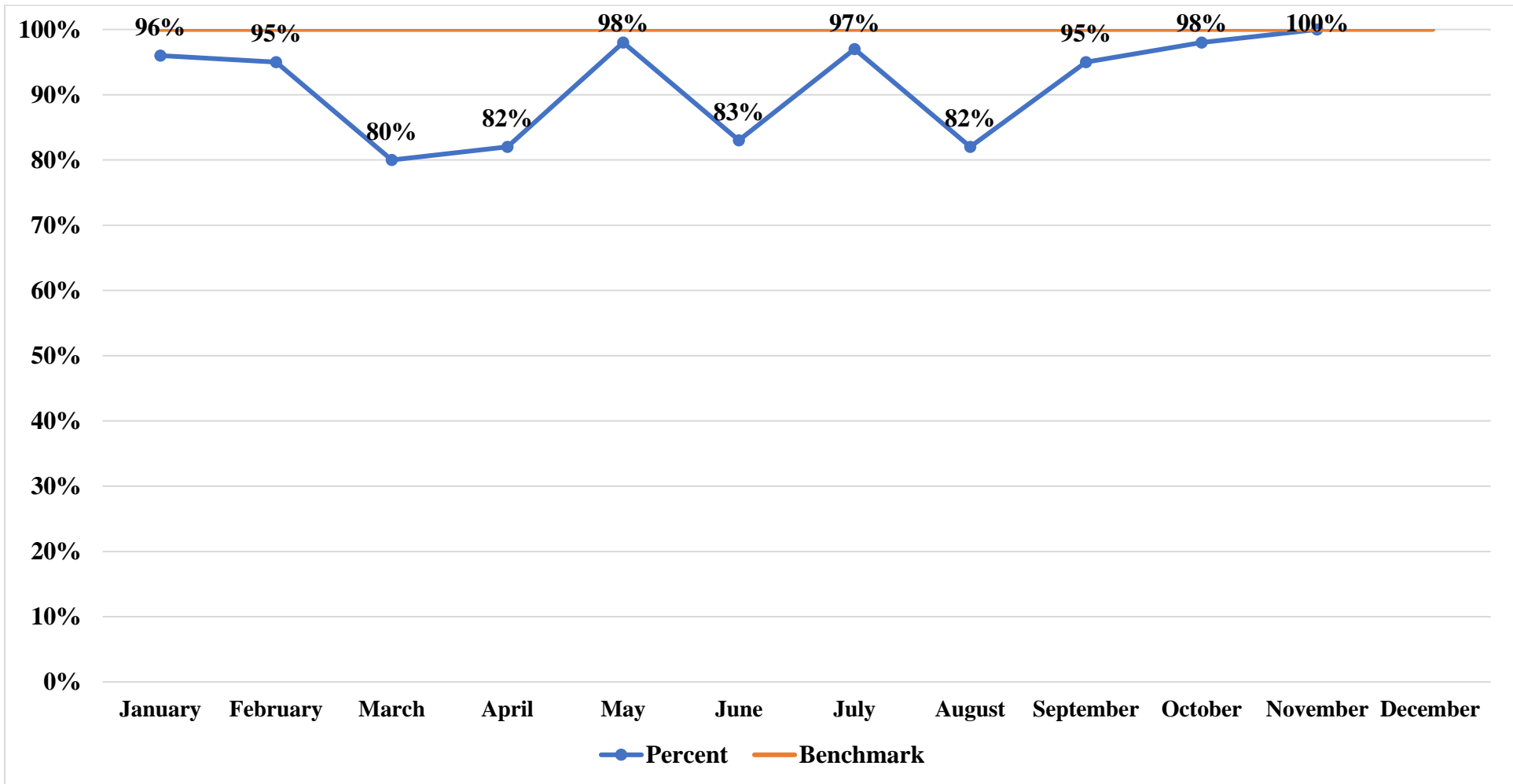
WIC Program	Month	YTD	Benchmark
WIC Caseload	1,340	1,291	1,345 monthly

### WIC Caseload



Month/Year: November 2023

WIC Program	Month	YTD	Benchmark
Number of clients who were provided education on the urgent maternal warning signs at least once during pregnancy and once during postpartum certification appointments	100%	91%	100%



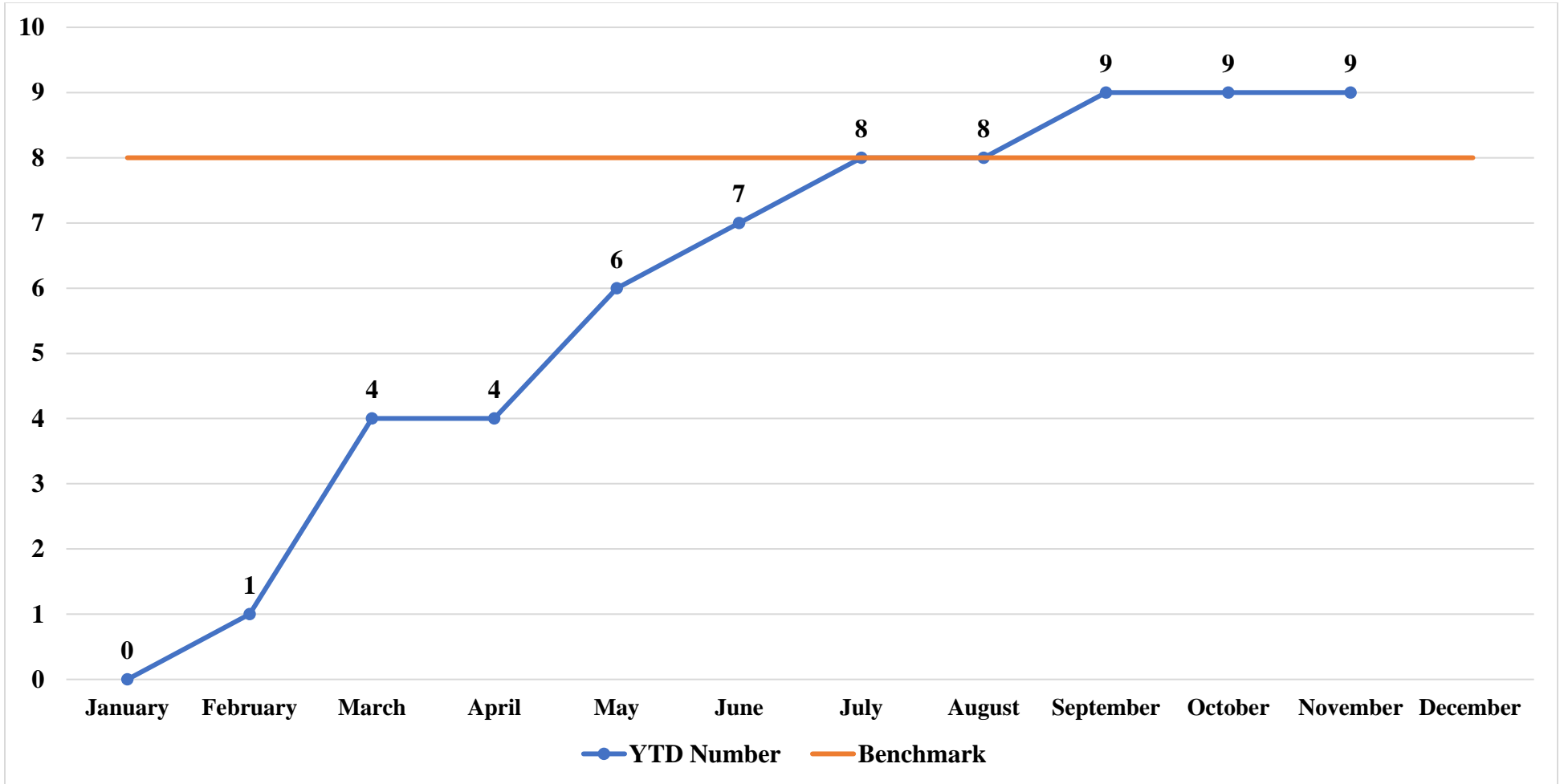
Month/Year: November 2023



## Prevention Services

Funding	Month	YTD	Benchmark
Number of New RFPs Completed	0	9	8 annually

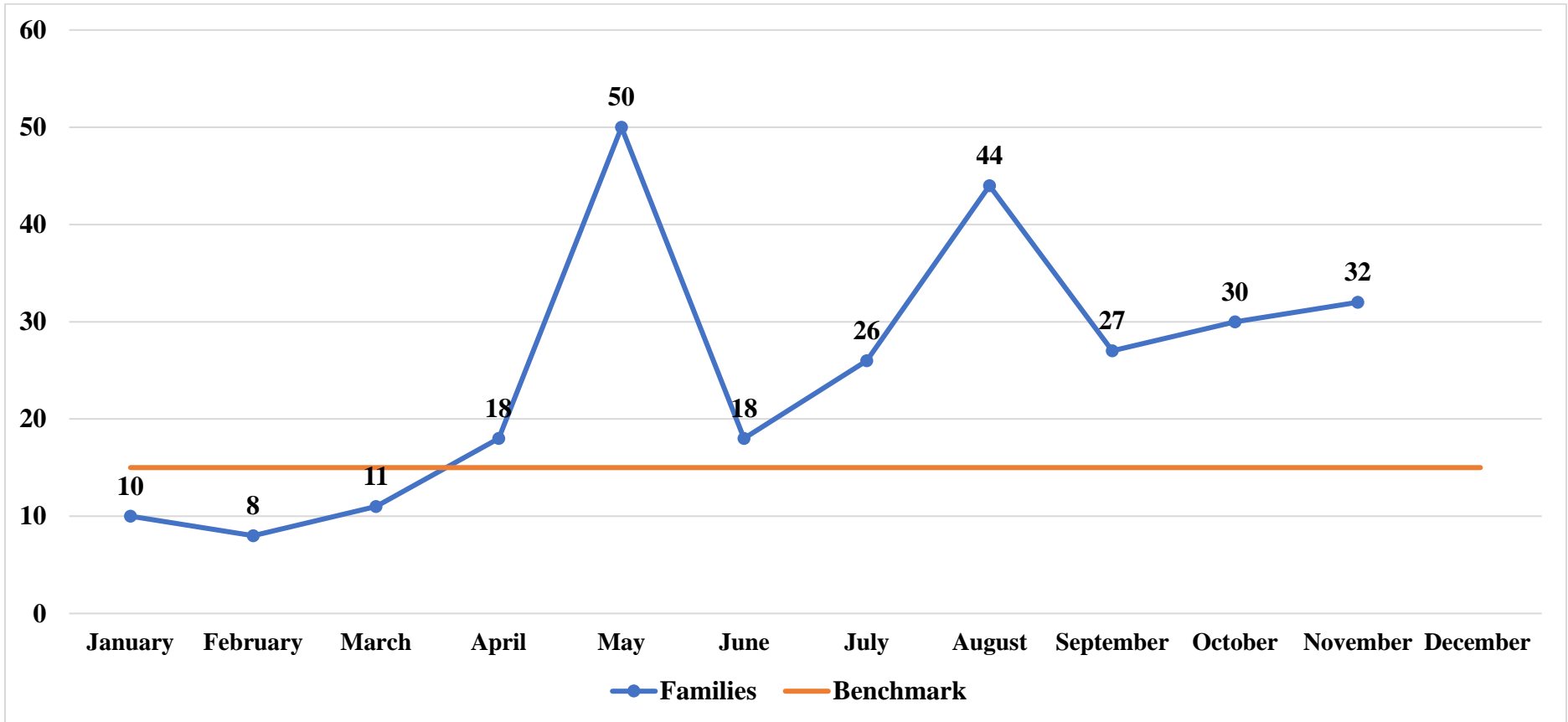
### New Proposals Completed



Month/Year: November 2023

Injury Prevention	Month	YTD	Benchmark
Number of Families Served	32	274	15 per month/ 172 annually

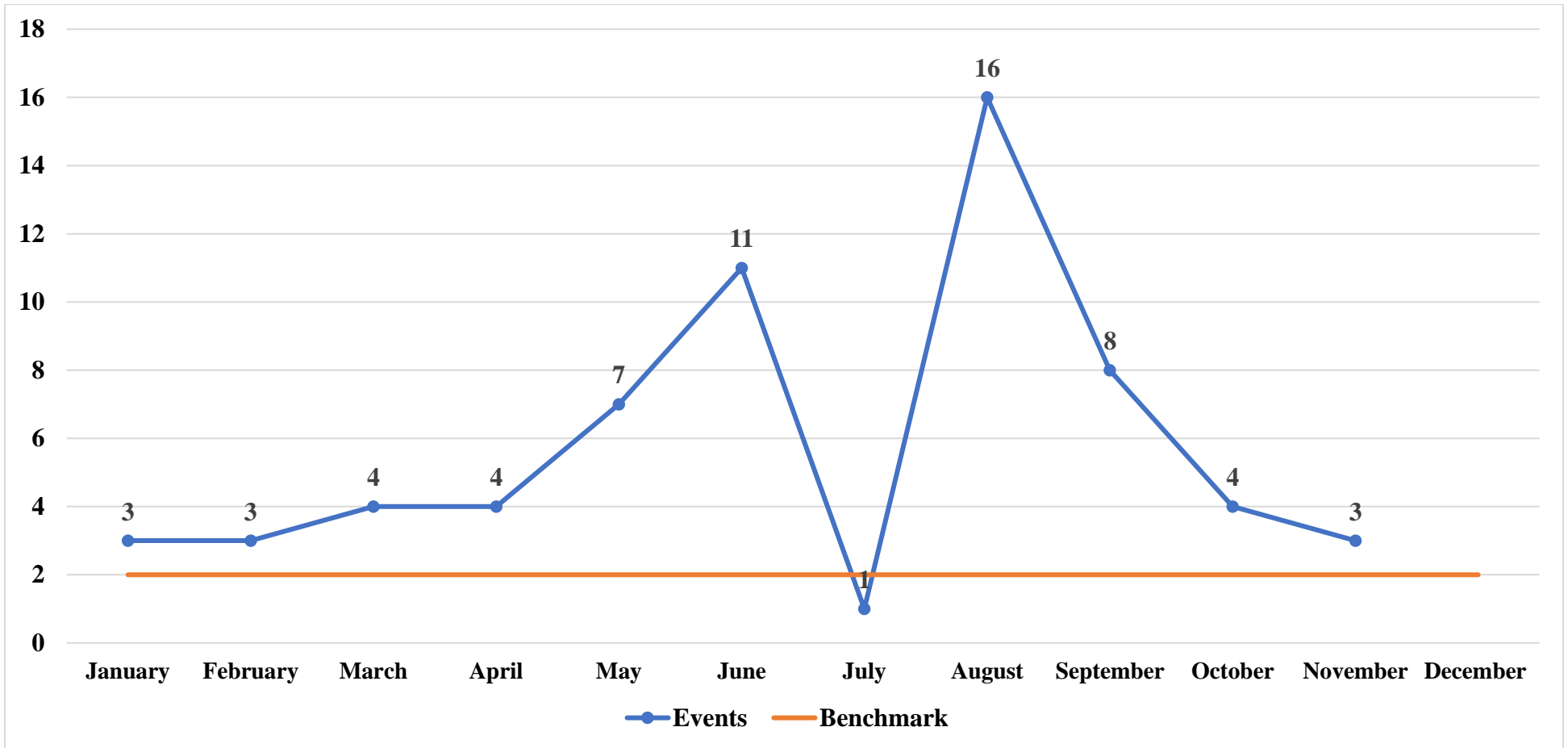
### Families Served



Month/Year: November 2023

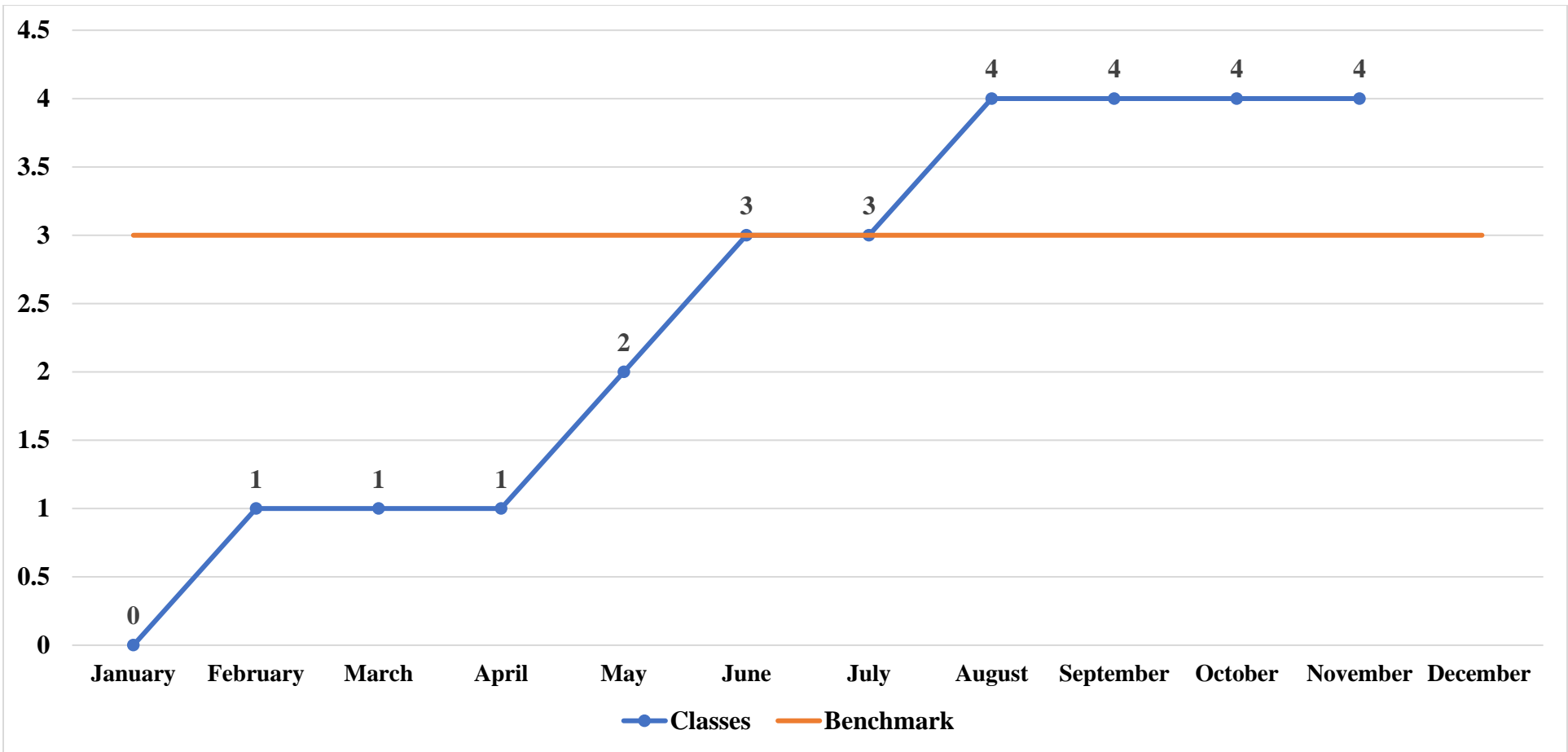
Community Engagement	Month	YTD	Benchmark
Participation at Community Events	3	64	2 per month/ or at least 18 annually

### Community Events



Month/Year: November 2023

Prevention Services	Month	YTD	Benchmark
Number of Car Seat Safety classes held at community partner locations	0	4	3 per year



Month/Year: November 2023