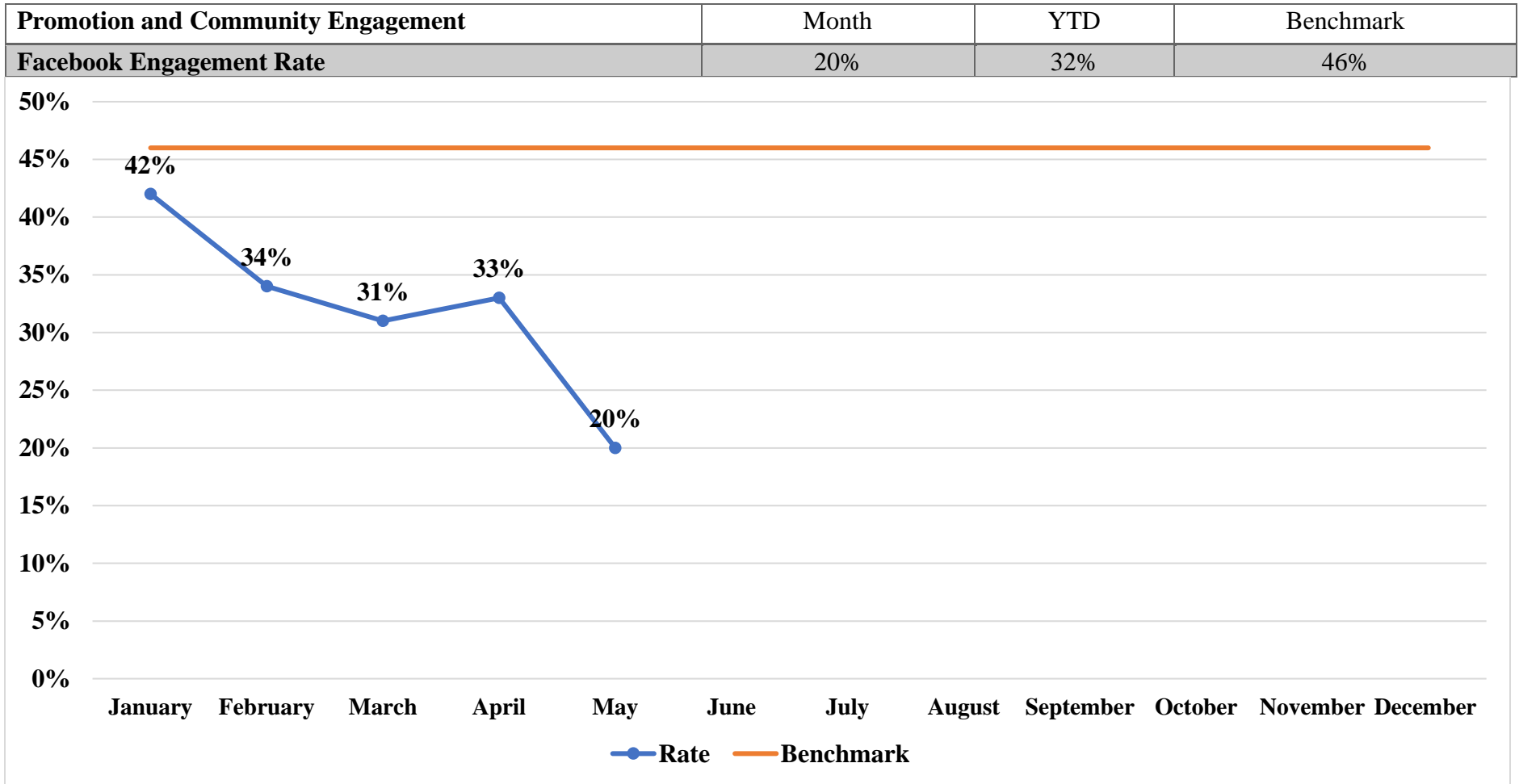




Tuscarawas County Health Department Performance Indicators 2024

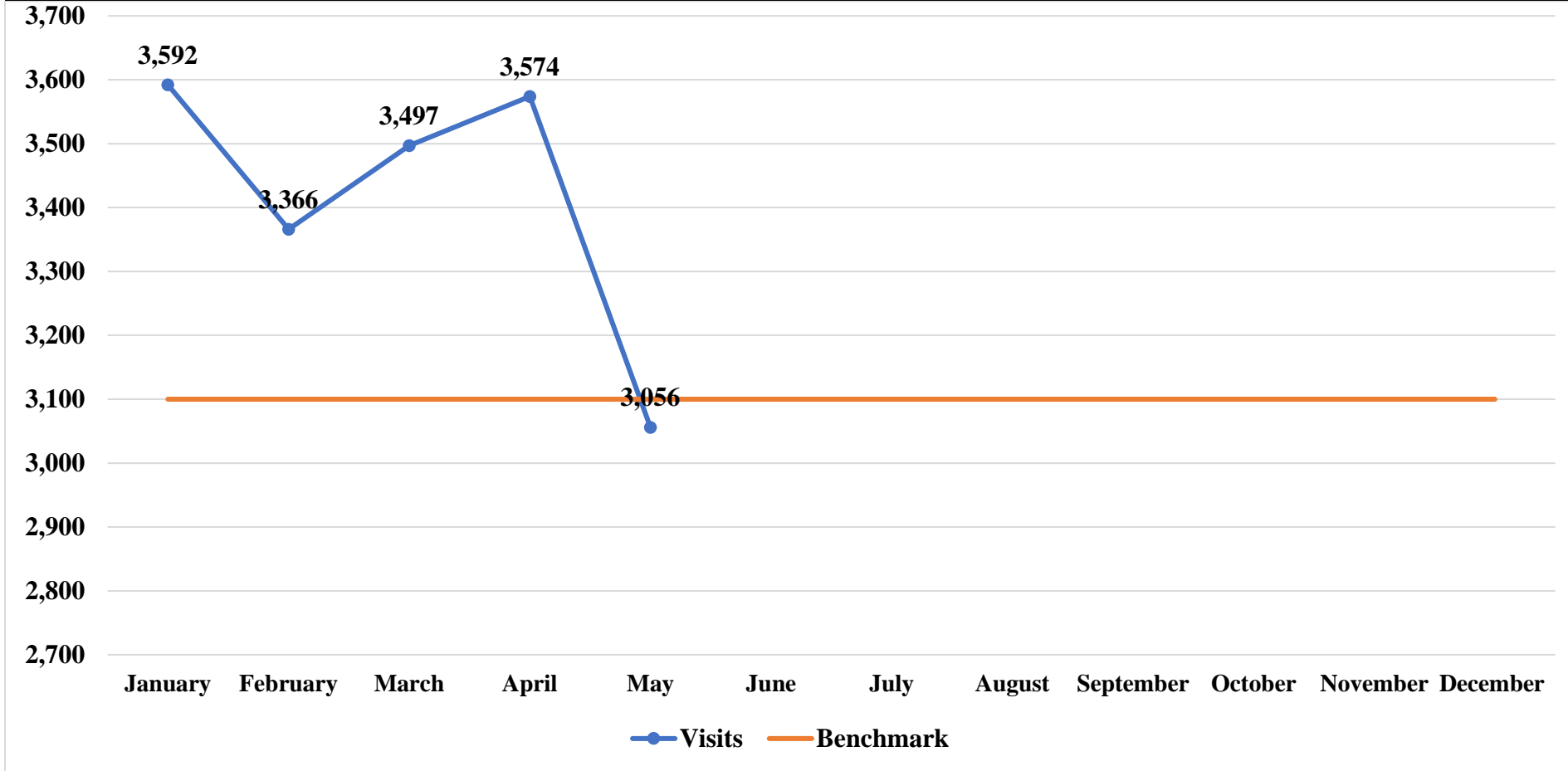
Administrative Services



Quarter 1 Comments: **Trending below benchmark. Recommended to be reviewed in committee and considered for QI project.**

Month/Year: May 2024

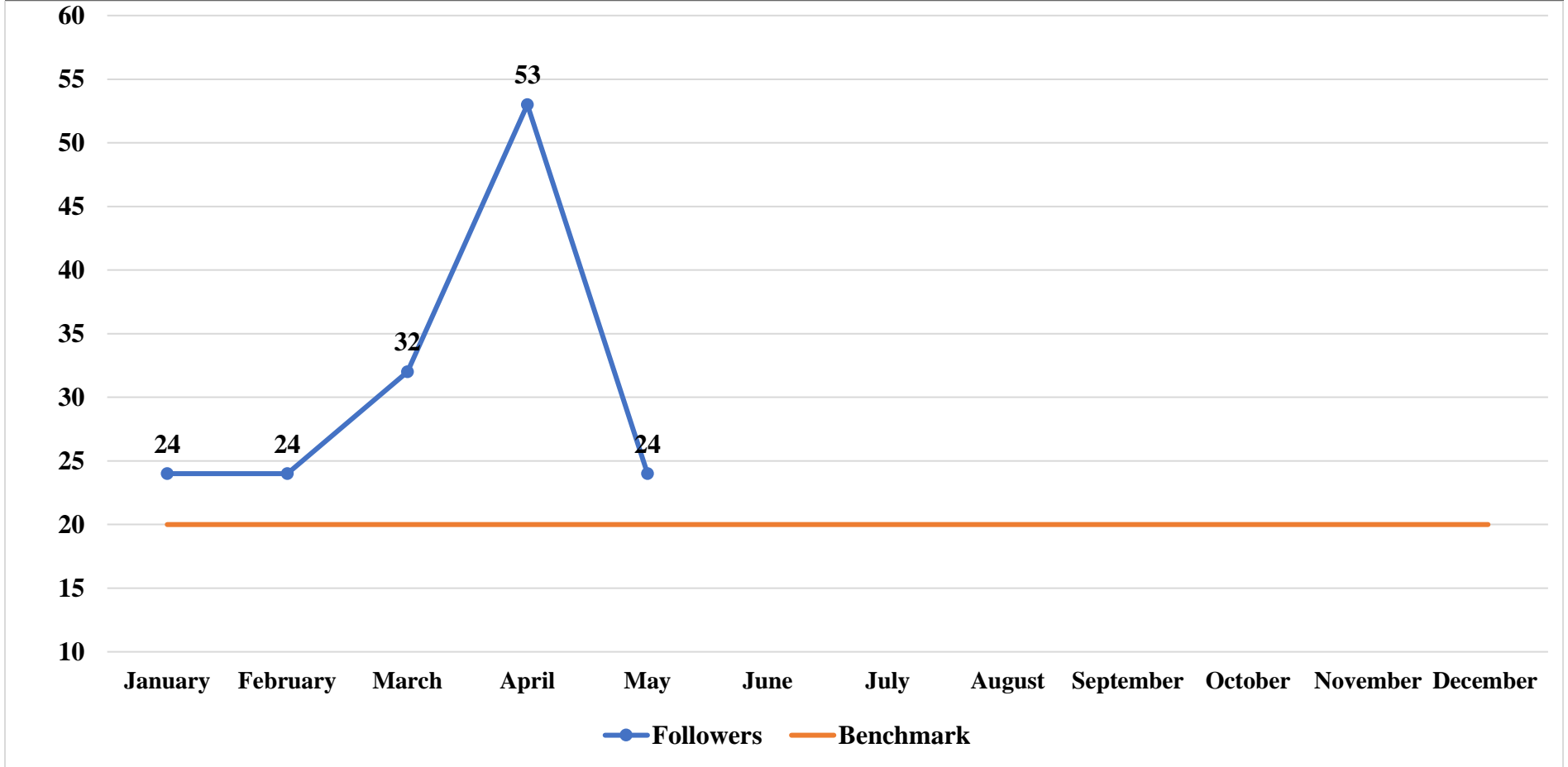
Promotion and Community Engagement	Month	YTD	Benchmark
Unique TCHD Website Visitors	3,056	17,085	3,100 per month/ 37,200 per year



Quarter 1 Comments: Trending above benchmark.

Month/Year: May 2024

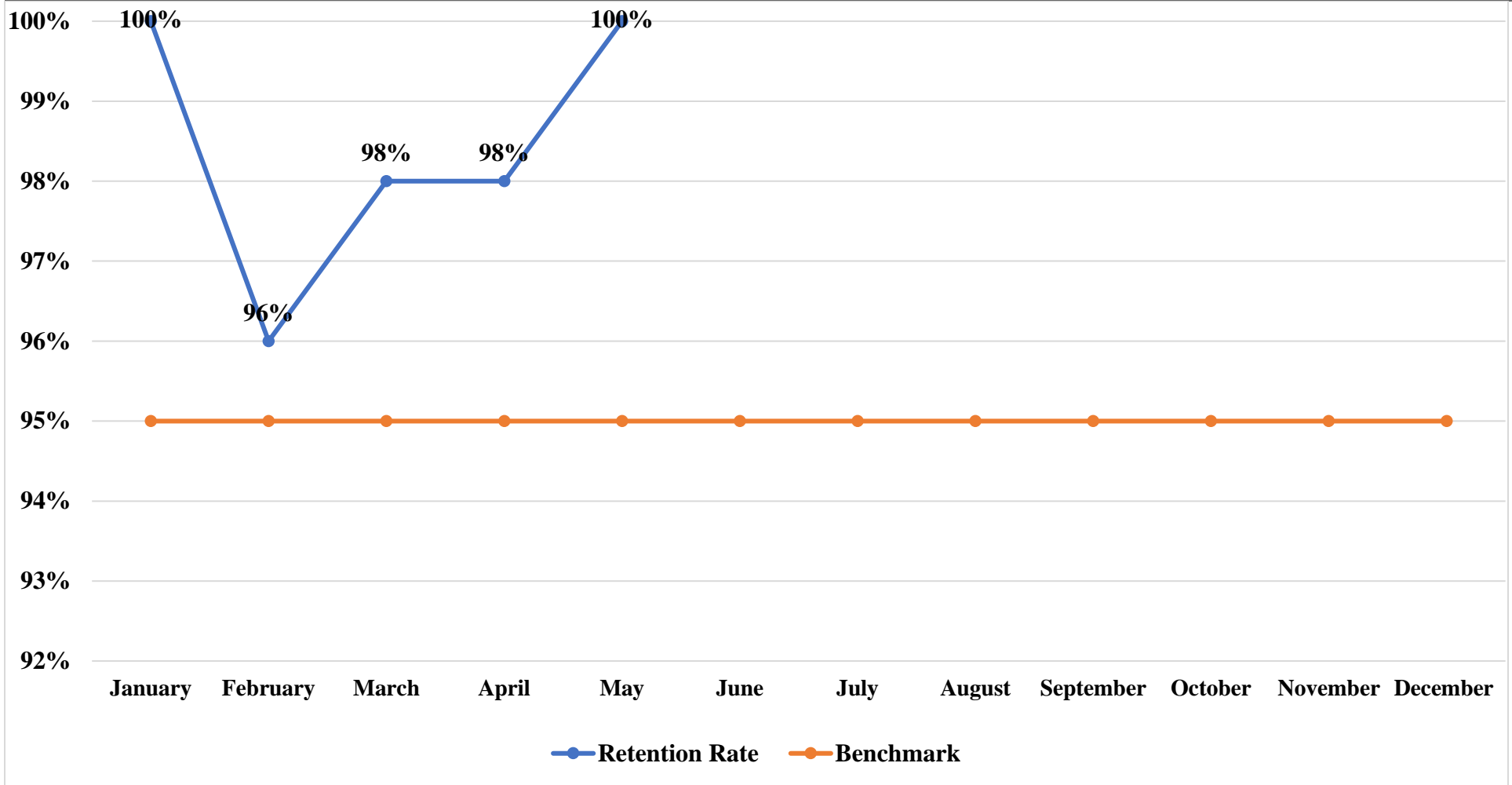
Promotion and Community Engagement	Month	YTD	Benchmark
New TCHD Facebook Followers	24	157	20 per month/ 240 per year



Quarter 1 Comments: Trending above benchmark.

Month/Year: May 2024

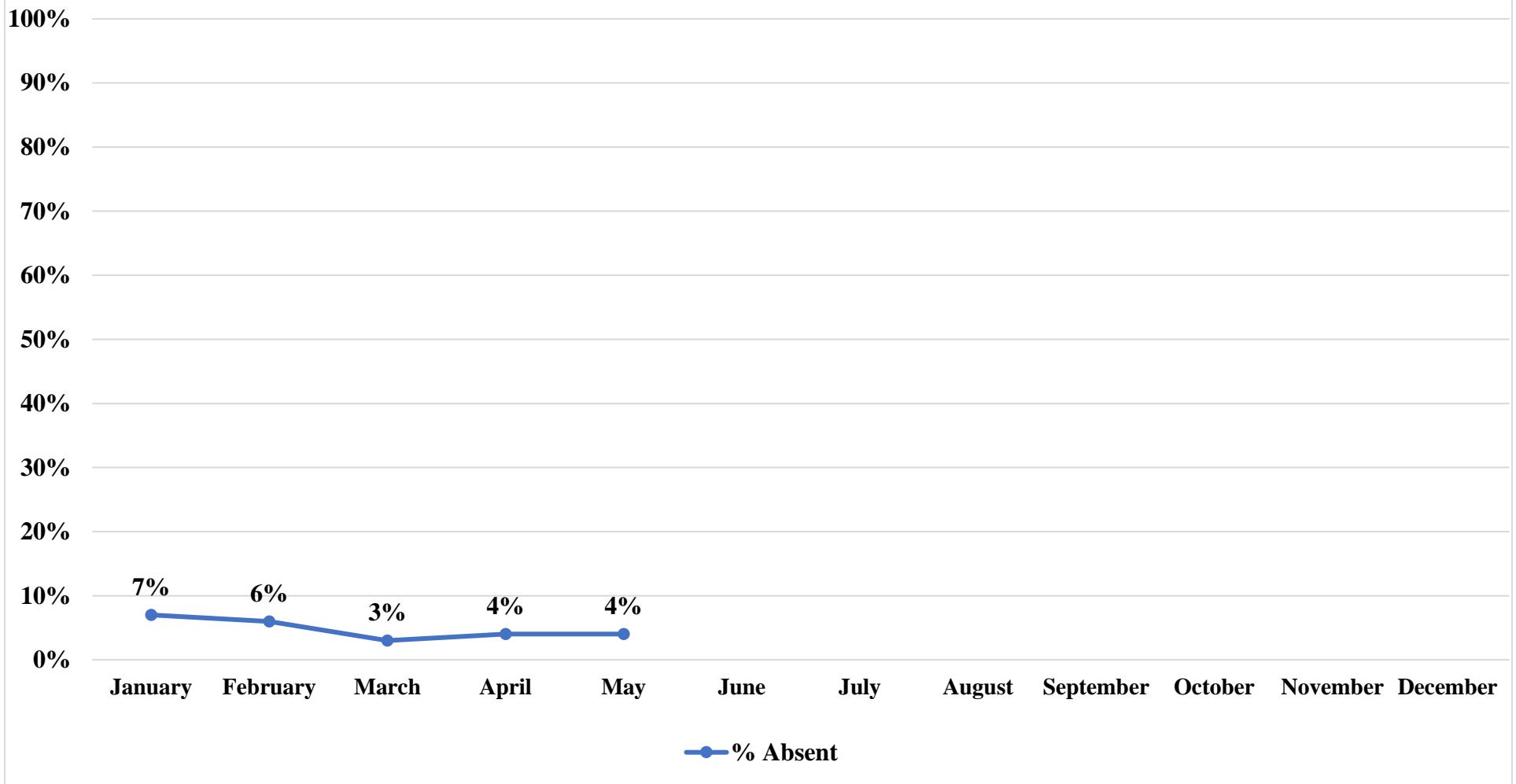
Human Resources	Month	YTD	Benchmark
Employee Retention Rate	100%	98%	95%



Quarter 1 Comments: Trending above benchmark.

Month/Year: May 2024

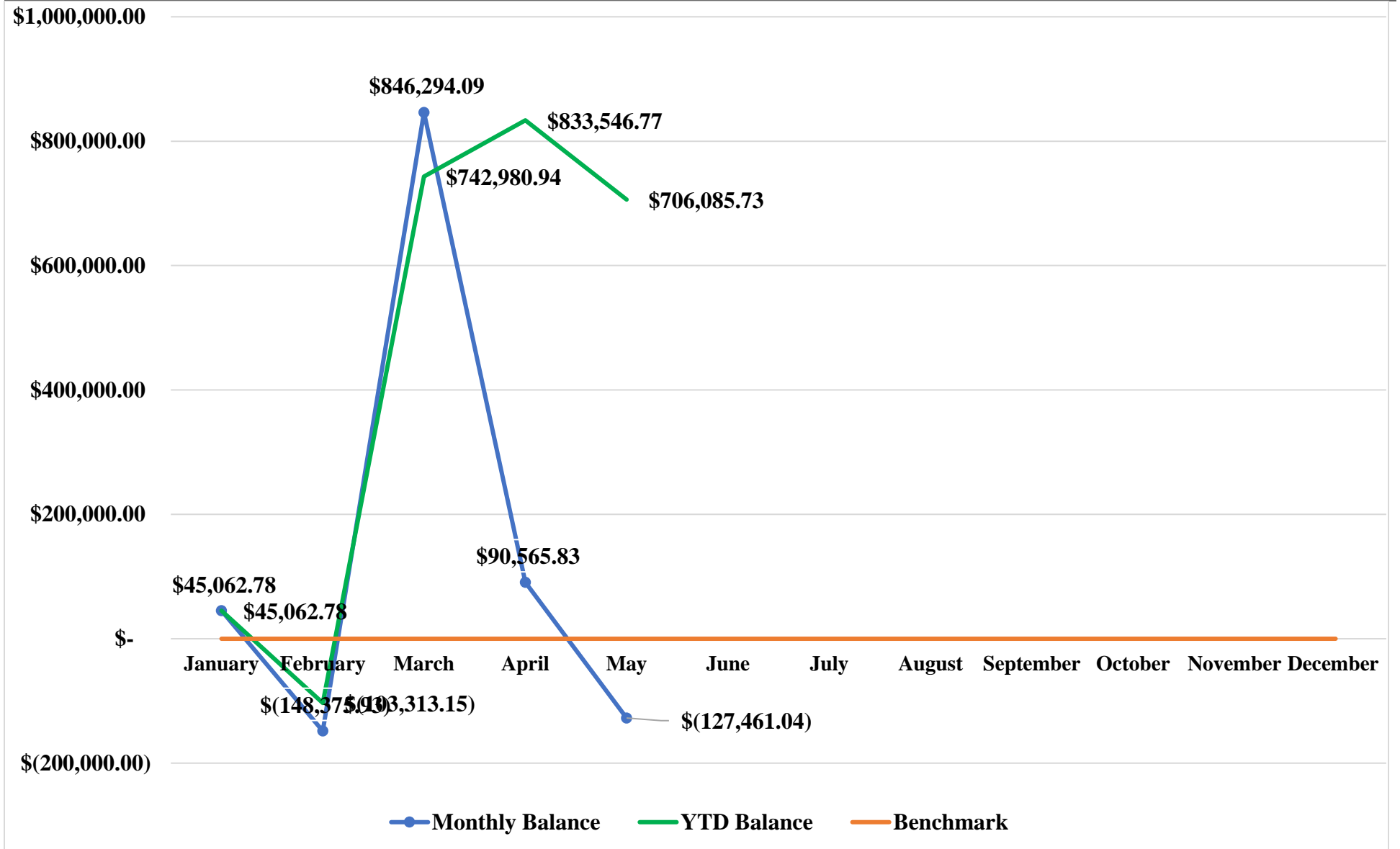
Human Resources	Month	YTD	Benchmark
Percent of Hours Absent from Work	4%	5%	N/A



Quarter 1 Comments: Percent of hours absent from work has been trending downward.

Month/Year: May 2024

Finance	Month	YTD	Benchmark
Combined fund balance	-127,461.04	\$706,085.73	Balanced Budget



Quarter 1 Comments: No action needed at this time.

Month/Year: May 2024

Environmental Health Services

Food Safety Program												
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Plan Reviews	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Retail Food	1	132	21	160	13	30	5	11	6	14	0	0
Food Service	4	265	78	365	69	318	3	12	3	16	0	0
Temporary Food	4	56	4	55	4	21			0	0	0	0
Vending	0	39	4	12	0	0			0	0	0	0
Mobile	5	46	11	46	3	7	4	11	2	2	0	0

Water Safety Program (Well and Septic)											
	Licenses/Permits Issued	YTD	Applications Approved	YTD	Final Inspections Completed	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD	
New Construction Home Sewage Treatment System (HSTS)	4	24	3	23	15	29	0	0	0	0	
Replacement Home Sewage Treatment System (HSTS)	9	29	15	38	8	30	4	14	10	34	
Private Water System	10	48	10	48	5	30	0	0	0	1	

Public Pool and Spa Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Pool and/or Spa	17	28	20	41	4	6	0	0	0	0

Month/Year: May 2024

Campground Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Campgrounds	1	8	0	0	0	0	0	0	0	0

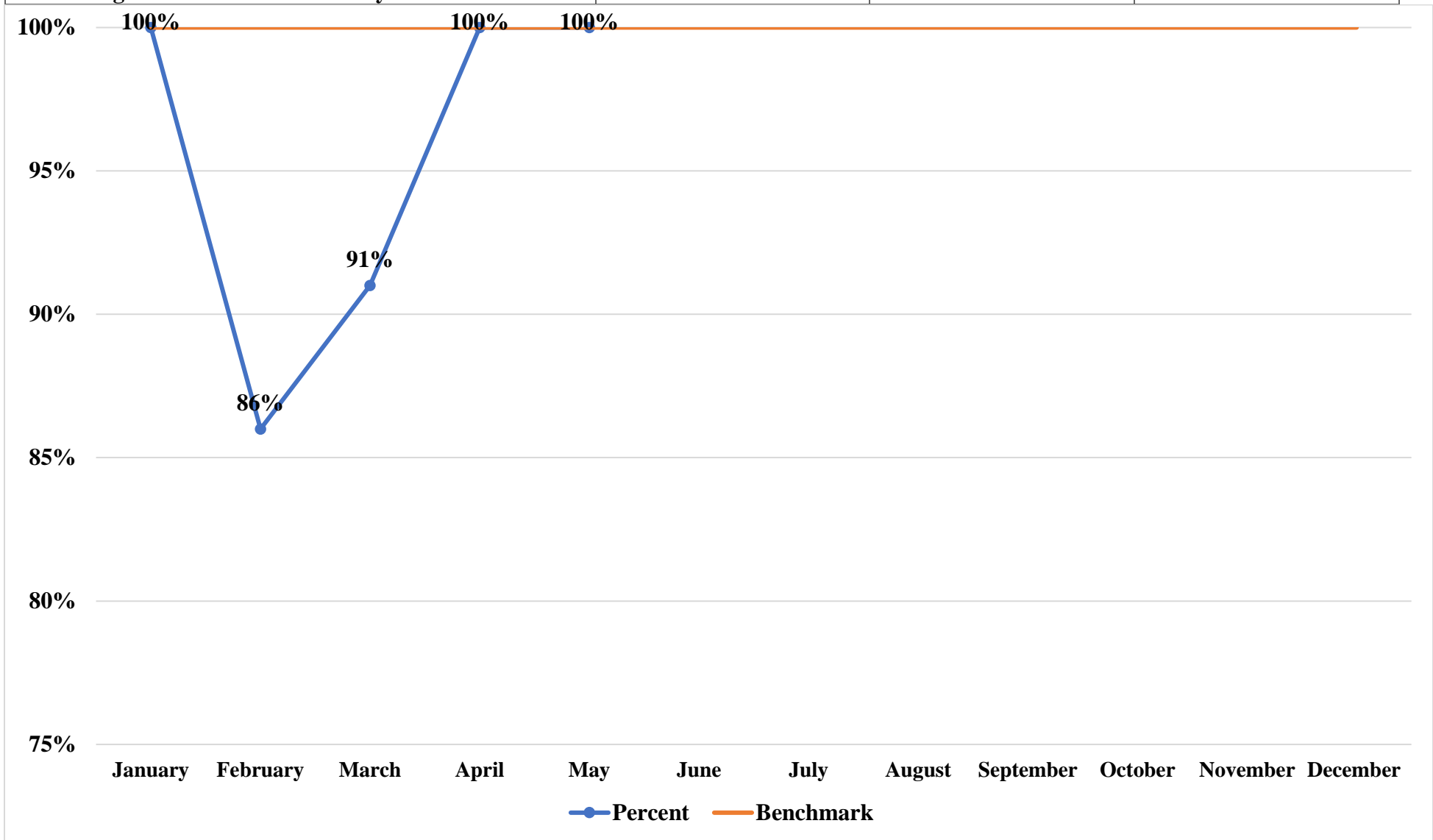
Tattoo and Body Piercing Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Tattoo and/or Body Piercing	1	8	4	9	0	0	0	0	0	0

Solid Waste Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Solid Waste Facilities	3	8	8	42	0	0	23	58	22	38

Animal Bite and Rabies Surveillance Program	Month	YTD
Animal Bites Investigated	24	78
Animal Specimens Sent for Testing	0	1
Animals Testing Positive for Rabies	0	0
Enforcement Actions	16	57

Month/Year: May 2024

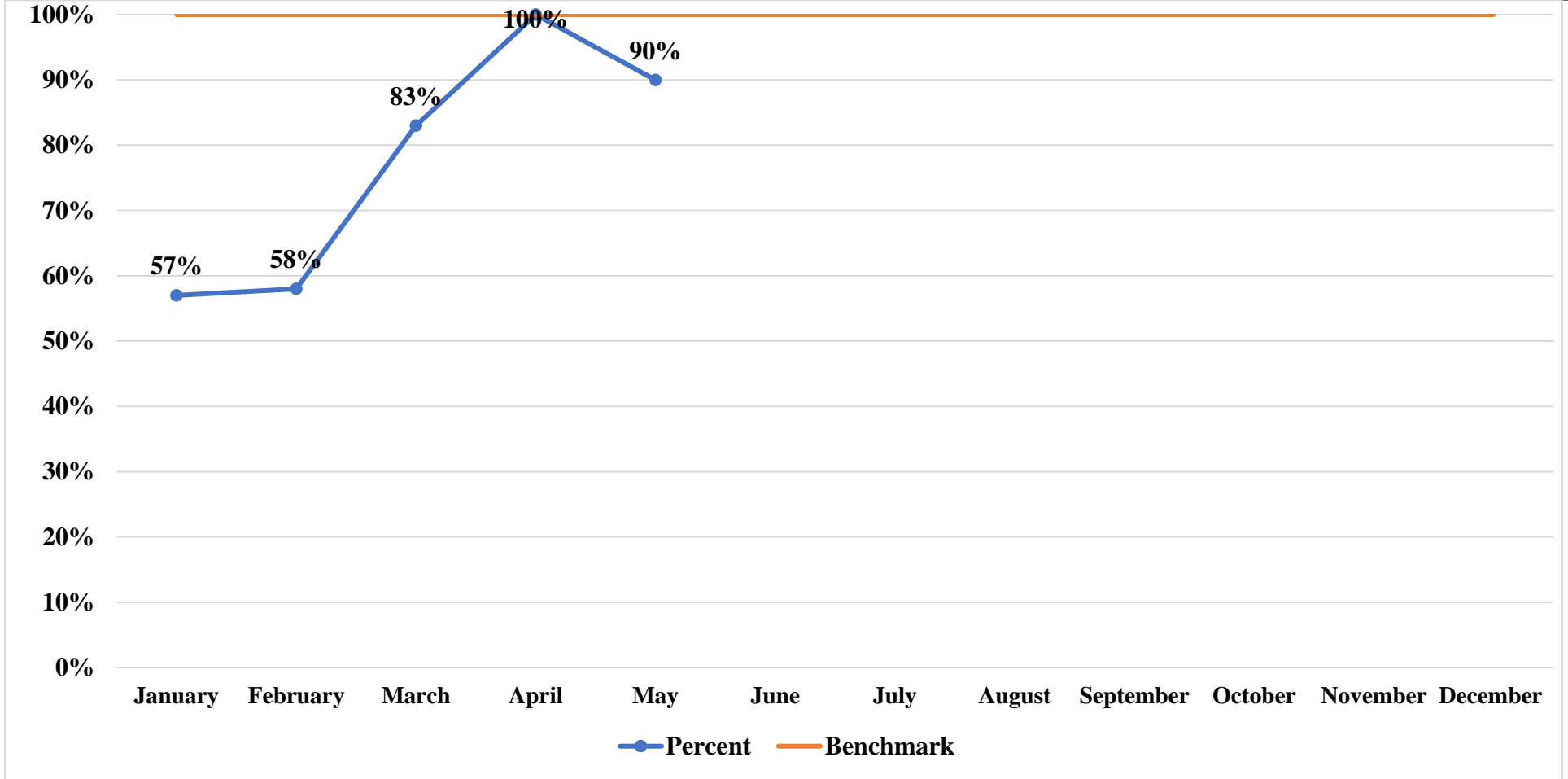
Nuisance Complaint Program	Month	YTD	Benchmark
Nuisance Complaints Received	39	109	
% Investigated within 7 business days	100%	95%	100%



Quarter 1 Comments: Trending below benchmark. Recommended to be reviewed by Environmental Health Division with the implementation of action steps to meet benchmark.

Month/Year: May 2024

Septic System Design Review	Month	YTD	Benchmark
Designs Received	20	77	
% of designs reviewed and responded to within 7 business days	90%	78%	100%



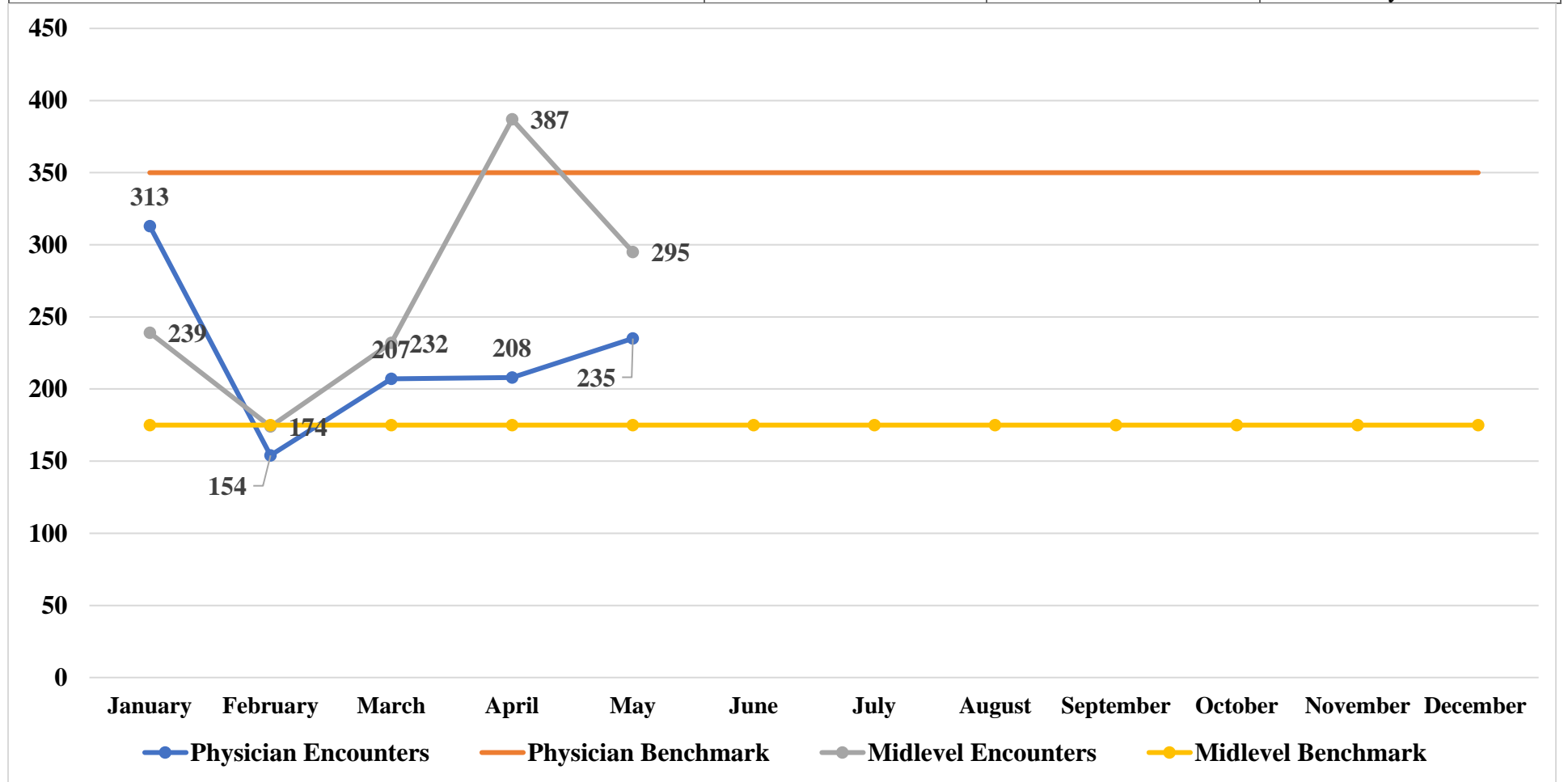
Quarter 1 Comments: Benchmark has been more difficult to obtain when moving from a 10 day expectation to a 7 day expectation.

Mosquito Control Program	Month	YTD
Mosquitos Collected for ODH Surveillance	0	0
West Nile Positive Pools Identified	0	0

Month/Year: May 2024

Community Health Services

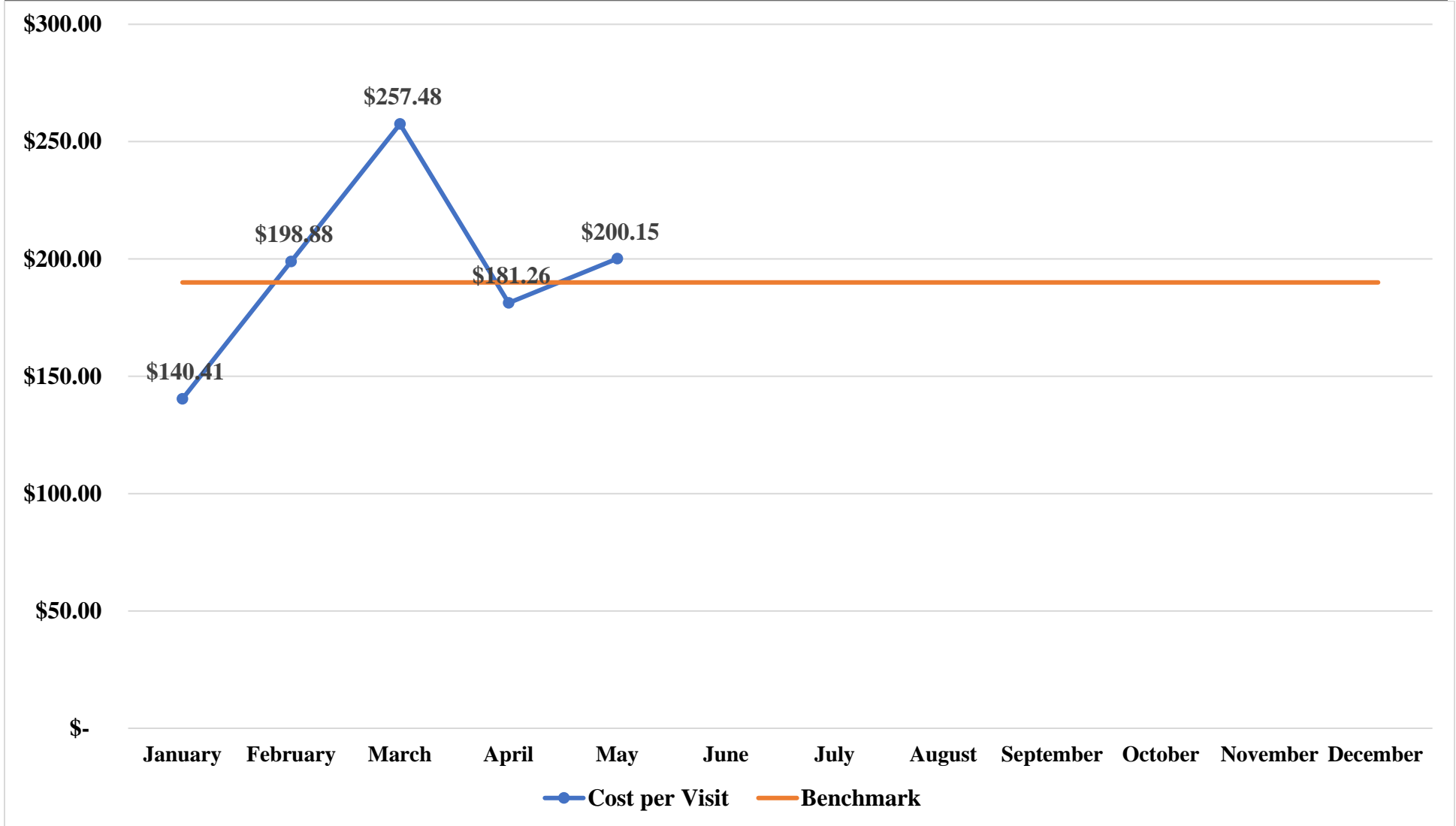
Rural Health Center	Month	YTD	Benchmark
Encounters per Physician FTE	235	223	350 per month/ 4,200 per year
Encounters per Midlevel FTE	295	265	175 per month/ 2,100 per year



Quarter 1 Comments: Trending consistently below benchmark for Physician.

Month/Year: May 2024

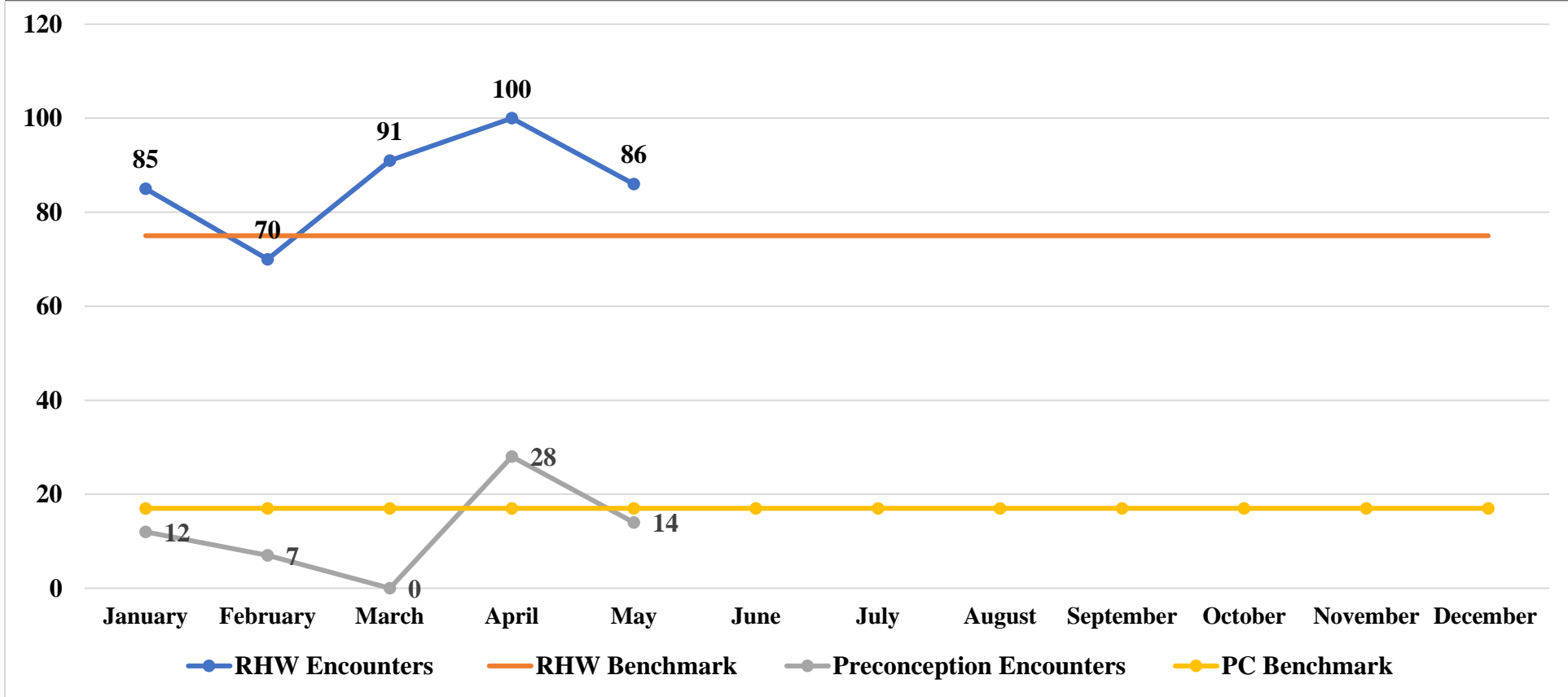
Rural Health Clinic	Month	YTD	Benchmark
Cost per Visit	\$200.15	\$195.62	\$190.00



Quarter 1 Comments: Trending significantly above benchmark. Management should meet with Health Commissioner to review income and expenses and create action steps to adjust trend.

Month/Year: May 2024

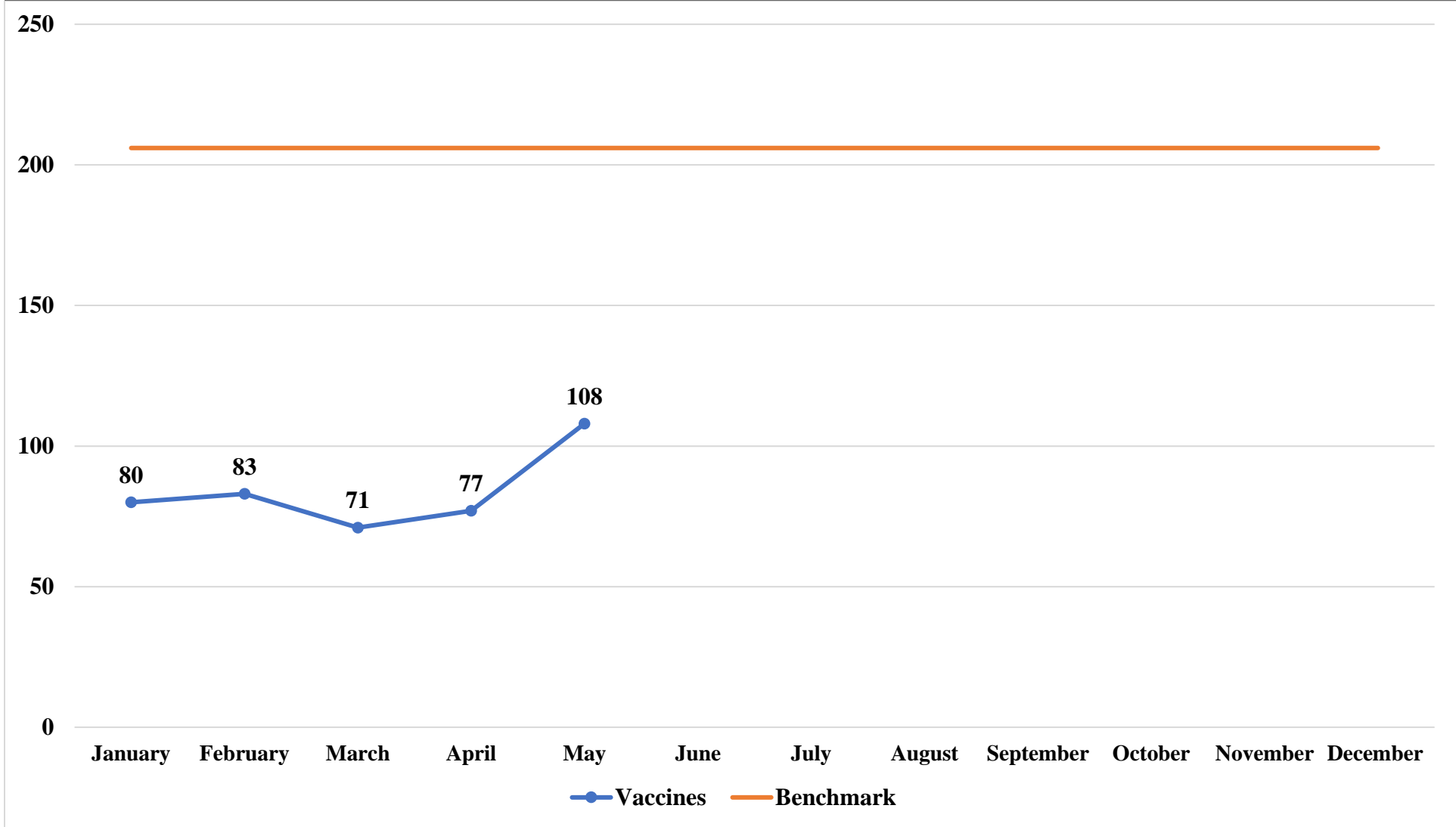
Reproductive Health and Wellness/Preconception	Month	YTD	Benchmark
RHW Encounters	86	346	75 per month / 900 annually
Preconception Encounters	14	47	17 per month / 204 annually



Quarter 1 Comments: Trending significantly below benchmark. RHW trend will result in 756 visits per year or 256 below benchmark. Preconception trend will result in 64 visits per year or 140 below benchmark. Clinical team should meet to discuss action steps to adjust trends.

Month/Year: May 2024

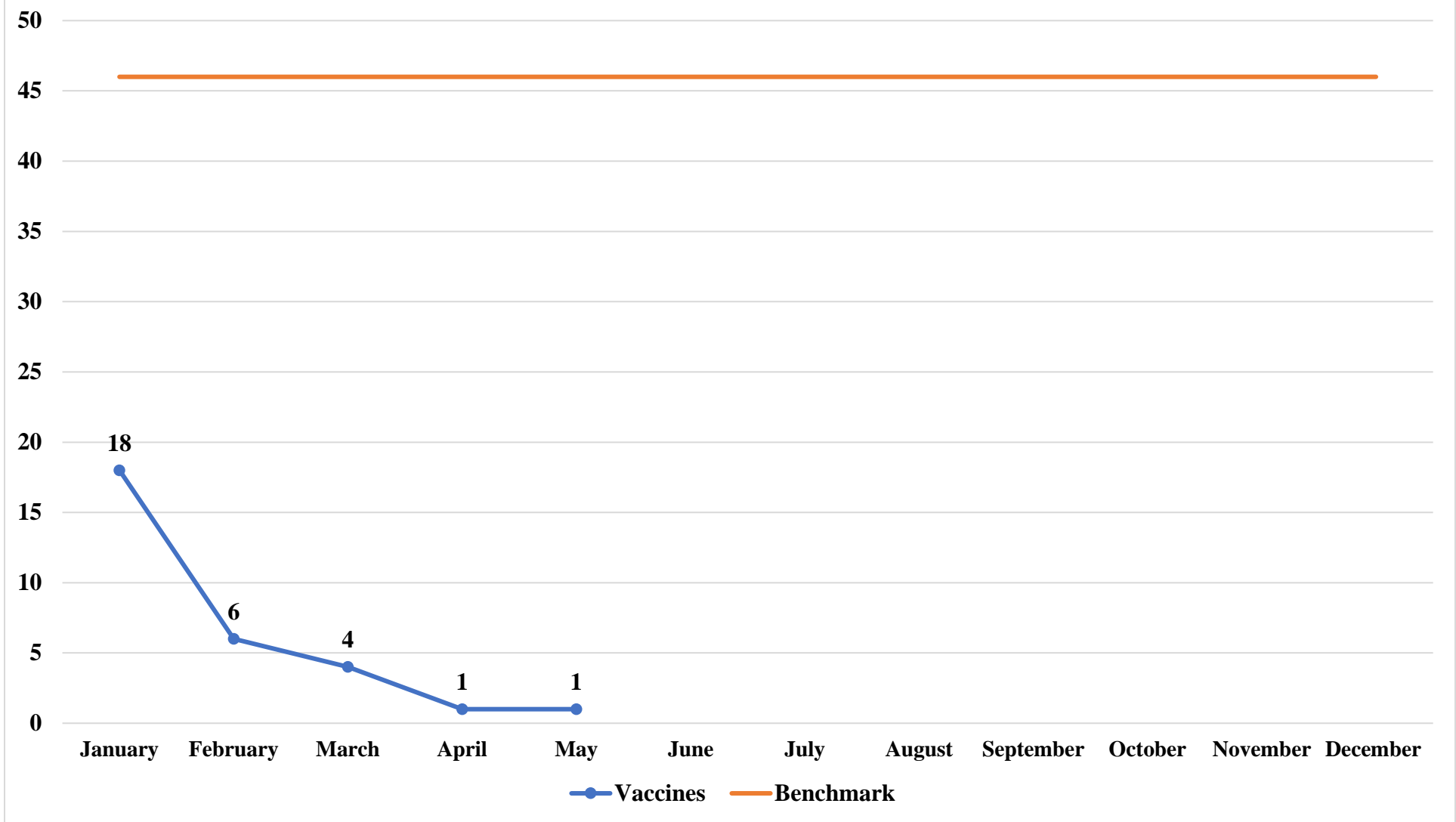
Immunizations	Month	YTD	Benchmark
Immunizations Administered (excluding COVID-19 and Influenza)	108	419	206 per month/ 2,472 annually



Quarter 1 Comments: Trending significantly below benchmark. Immunizations trend will result in 936 immunizations per year or 1,536 below benchmark. Clinical team should meet to discuss action steps to adjust trends.

Month/Year: May 2024

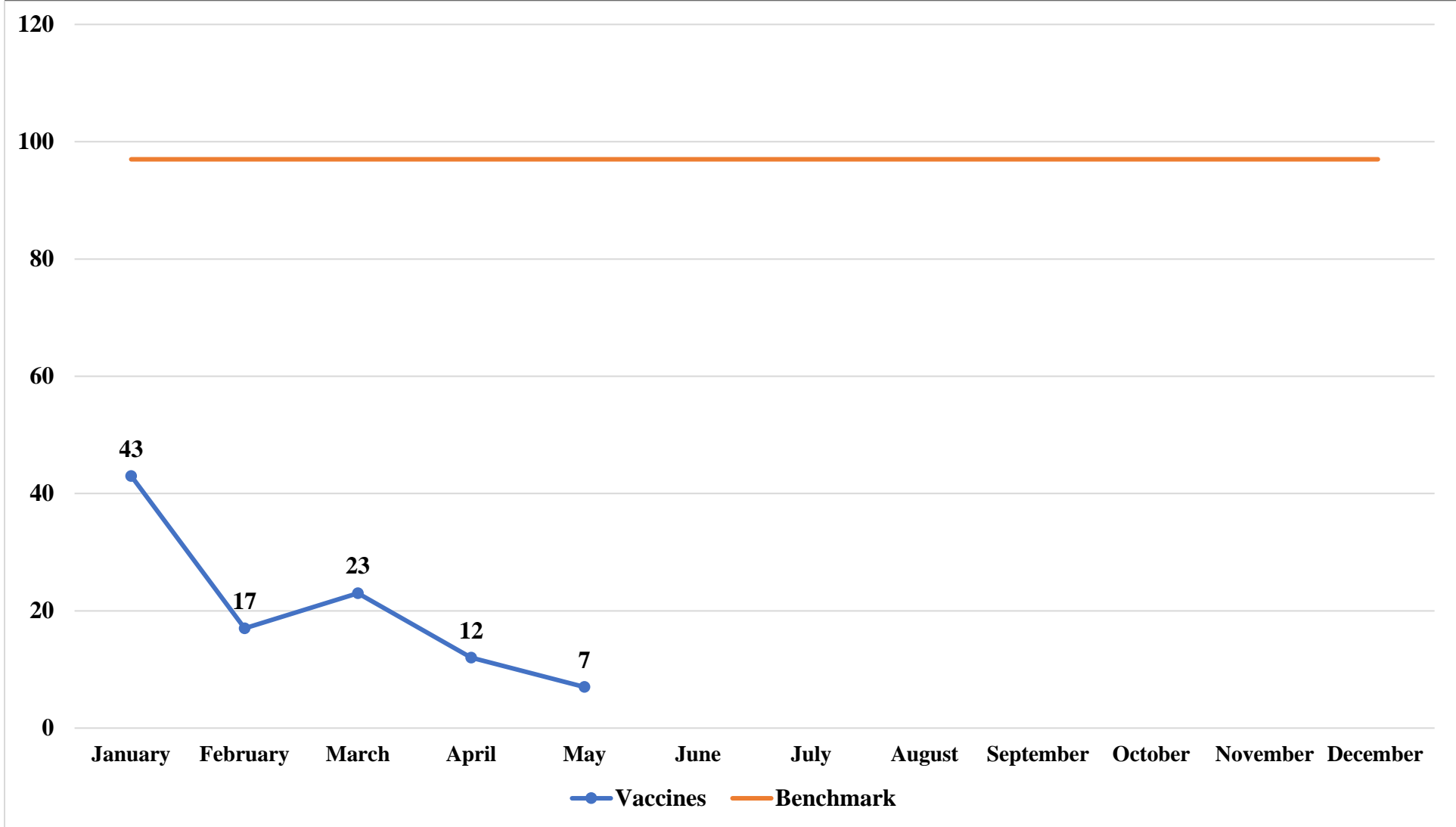
Immunizations	Month	YTD	Benchmark
Influenza Vaccines	1	30	46 per month / 552 per year



Quarter 1 Comments: Trends tend to spike in quarter 4. Clinical team should begin planning for marketing and outreach opportunities for influenza vaccines.

Month/Year: May 2024

Immunizations	Month	YTD	Benchmark
COVID-19 Vaccines	7	102	97 per month /1,164 per year

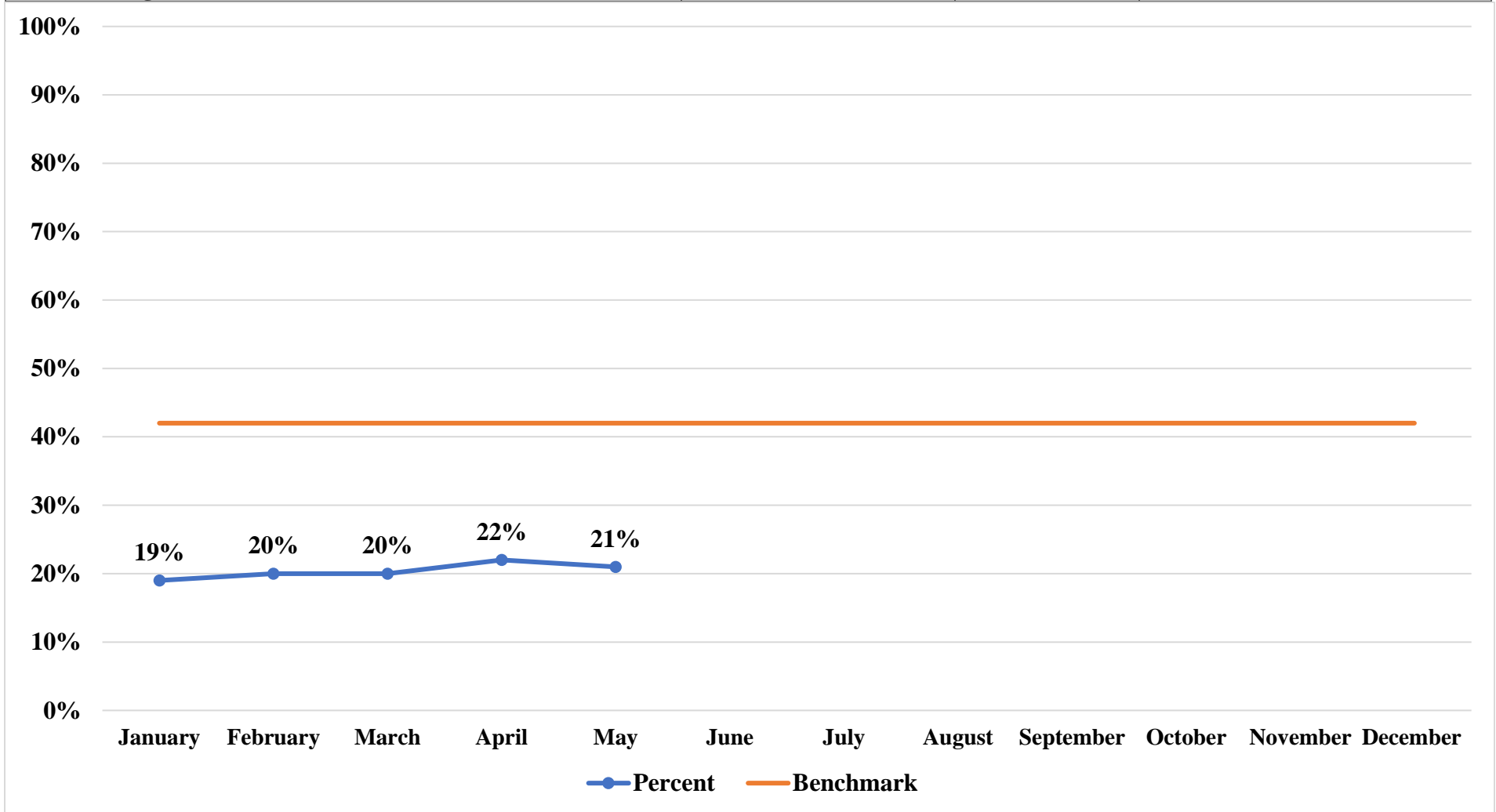


Quarter 1 Comments: Trending significantly below benchmark. Immunization trend will result in 332 immunizations per year or 832 below benchmark. Clinical team should meet to discuss action steps to adjust trends.

Month/Year: May 2024

Maternal and Child Health Services

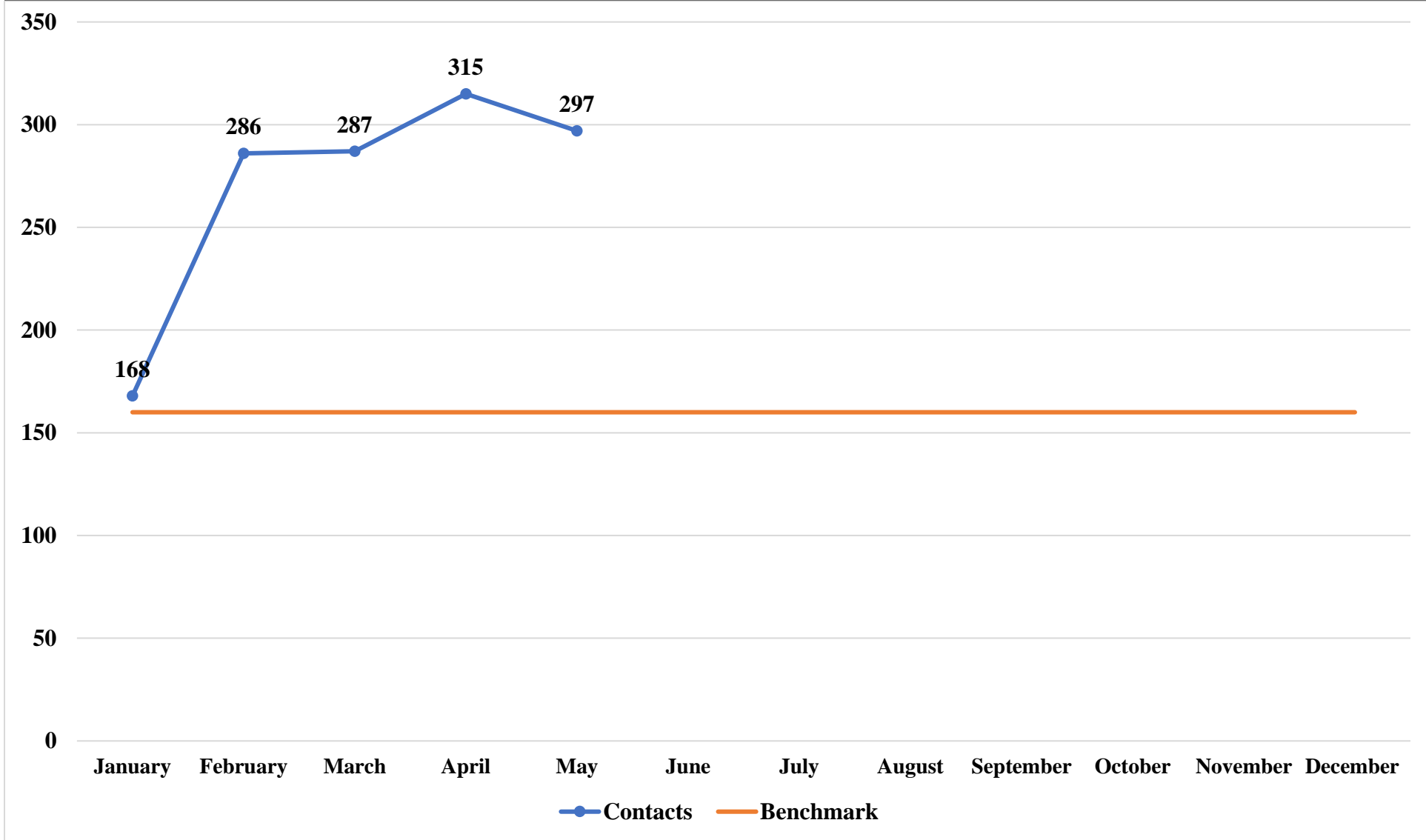
WIC Program	Month	YTD	Benchmark
The proportion of WIC infants who are breastfed through 6 months of age	21%	20%	42%



Quarter 1 Comments: **Trending significantly below benchmark. WIC team should meet to discuss action steps to adjust trends.**

Month/Year: May 2024

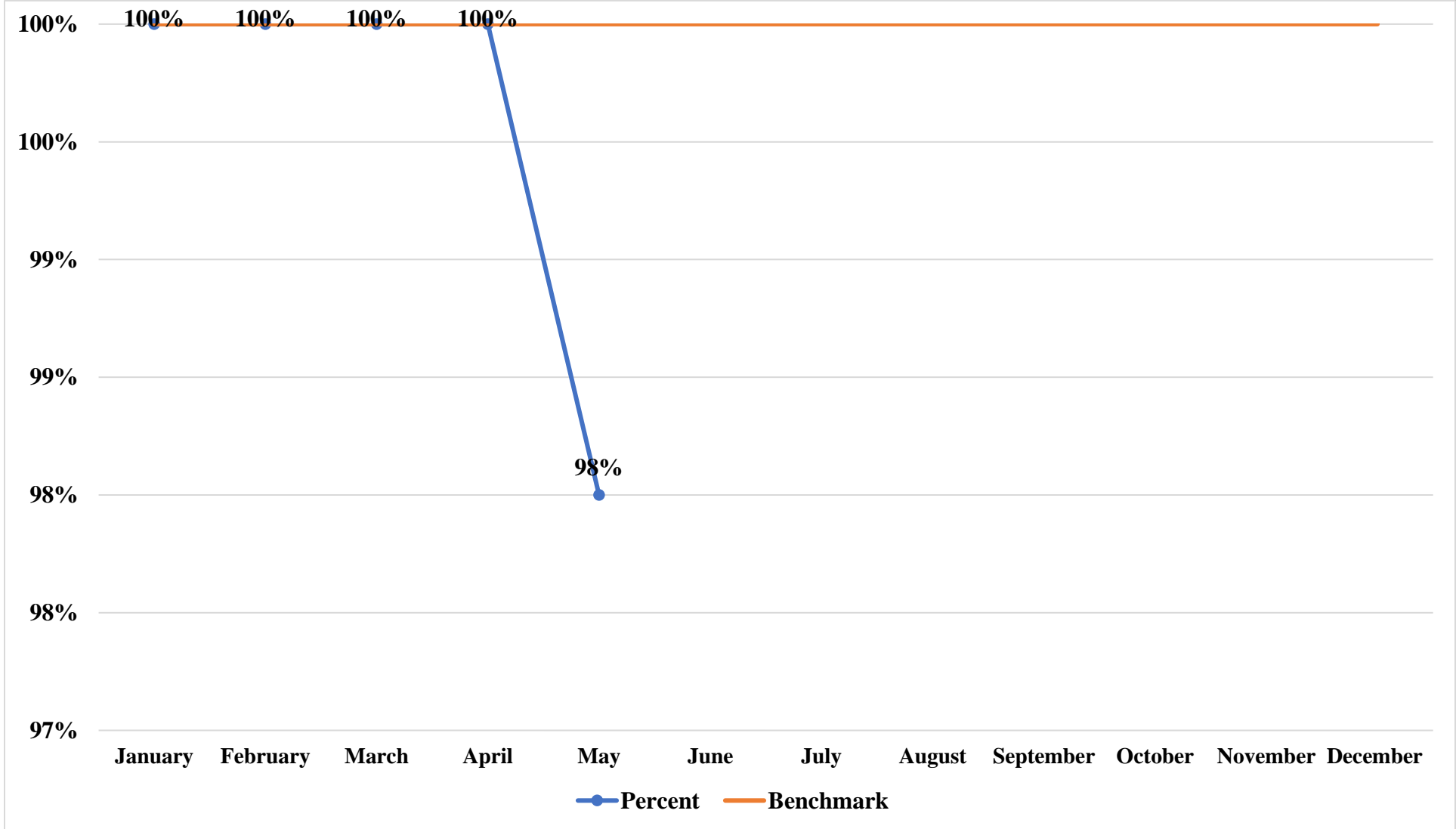
WIC Program	Month	YTD	Benchmark
Contacts of Pregnant and Breastfeeding WIC Participants	297	1,353	160 per month / 1,920 annually



Quarter 1 Comments: Trending well above benchmark.

Month/Year: May 2024

WIC Program	Month	YTD	Benchmark
Education provided on the urgent maternal warning signs to women at least once during pregnancy and once during postpartum certification appointments	98%	100%	100%

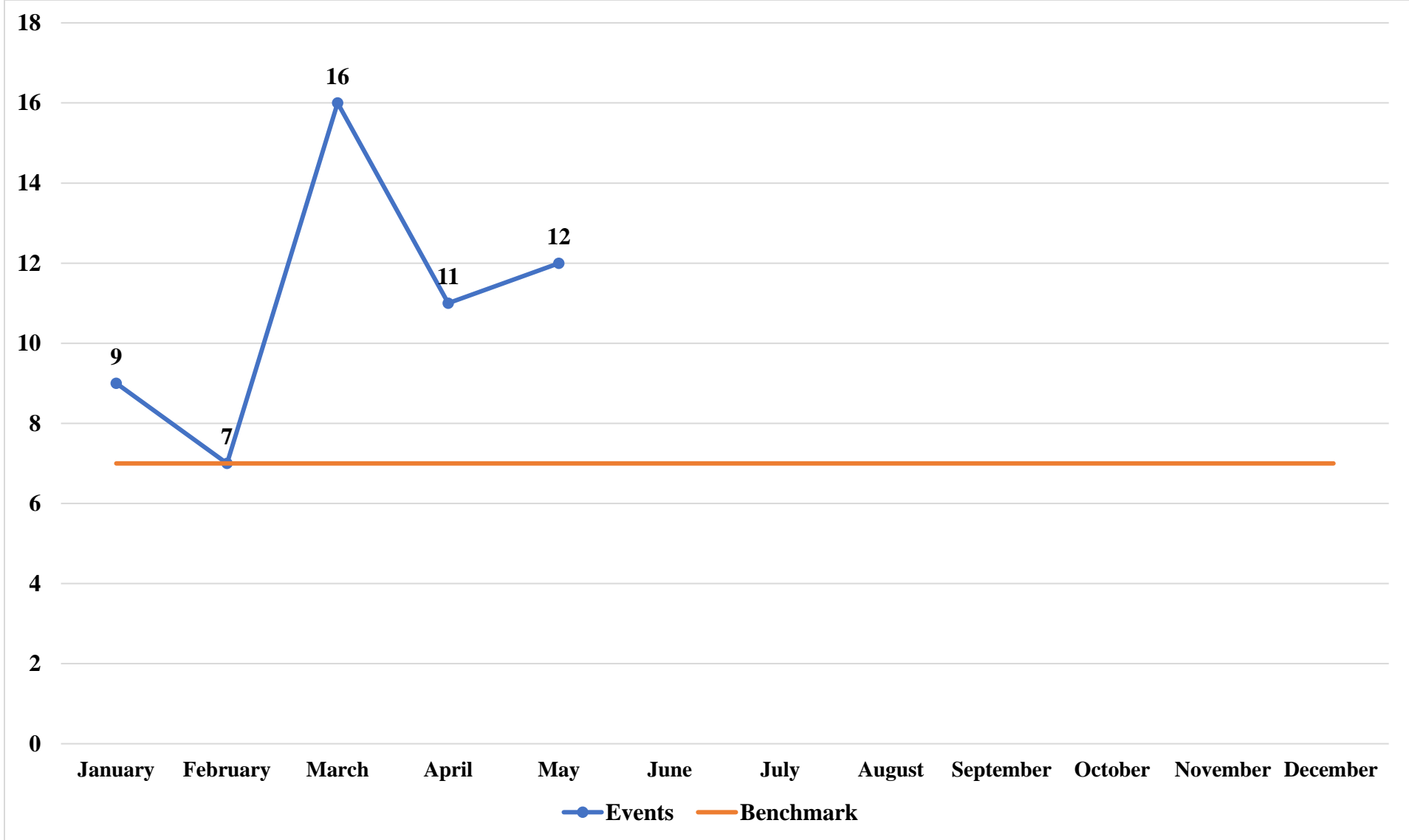


Quarter 1 Comments: Trending at benchmark.

Month/Year: May 2024

Prevention Services

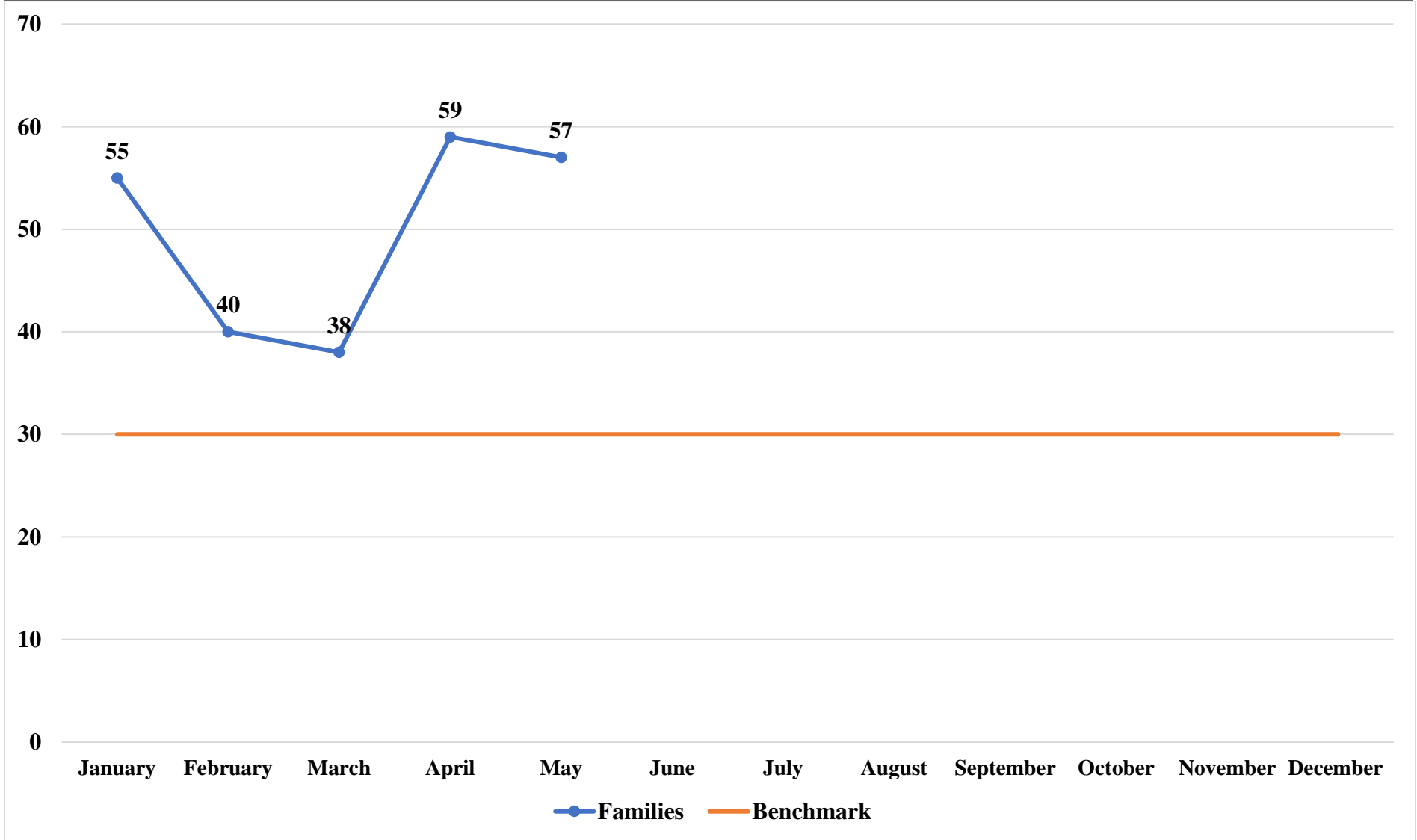
Health Education Community Engagement	Month	YTD	Benchmark
Number of Community Events	12	55	7 per month / 84 annually



Quarter 1 Comments: Trending above benchmark. At current trend 128 community events can be completed by year end.

Month/Year: May 2024

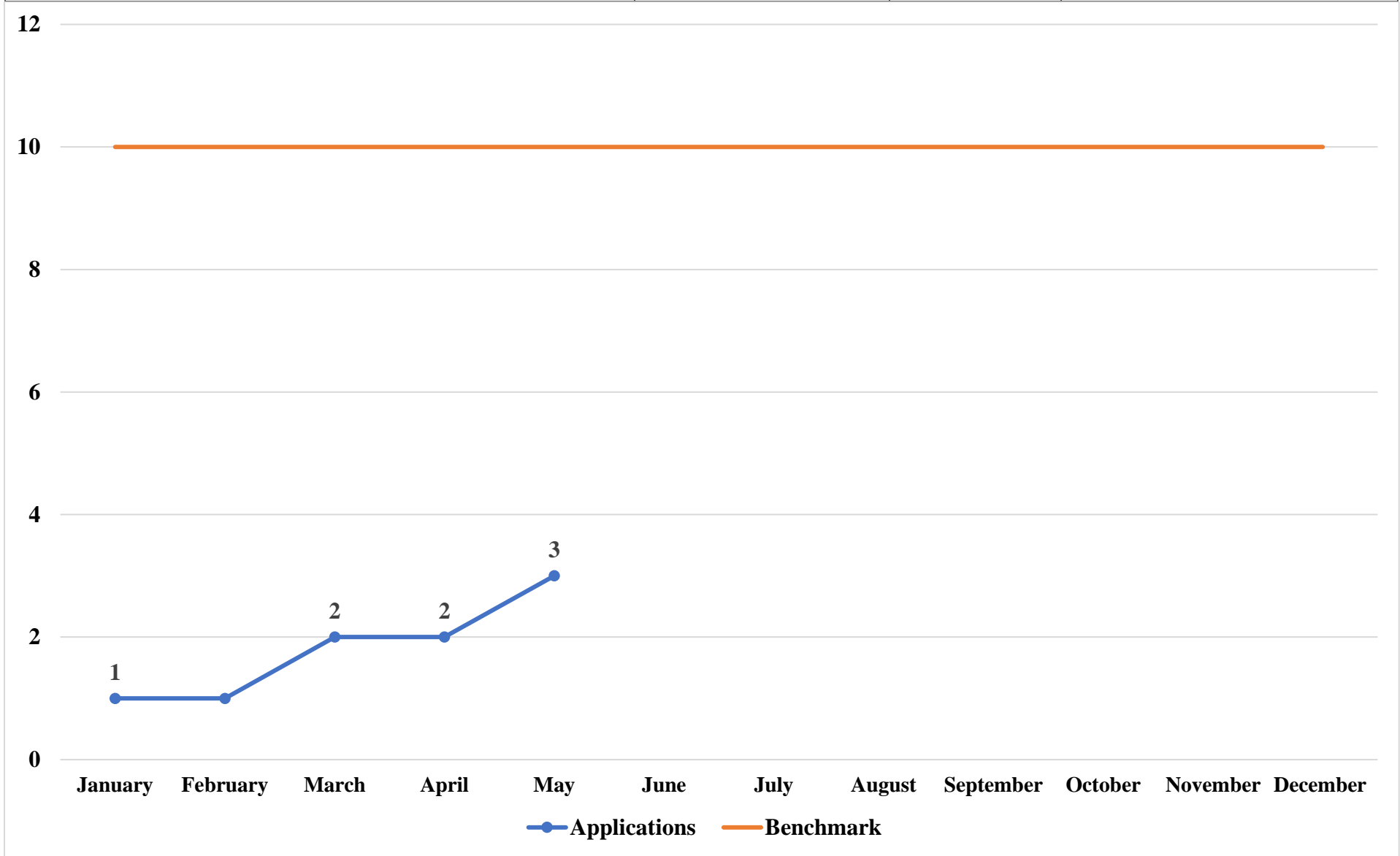
Injury Prevention	Month	YTD	Benchmark
Number of Families Served	57	249	30 per month/ 360 annually



Quarter 1 Comments: Trending above benchmark. At current trend 532 families could be served this year, Prevention team should consider how the discontinuation of Early Childhood Safety funding may affect benchmarks.

Month/Year: May 2024

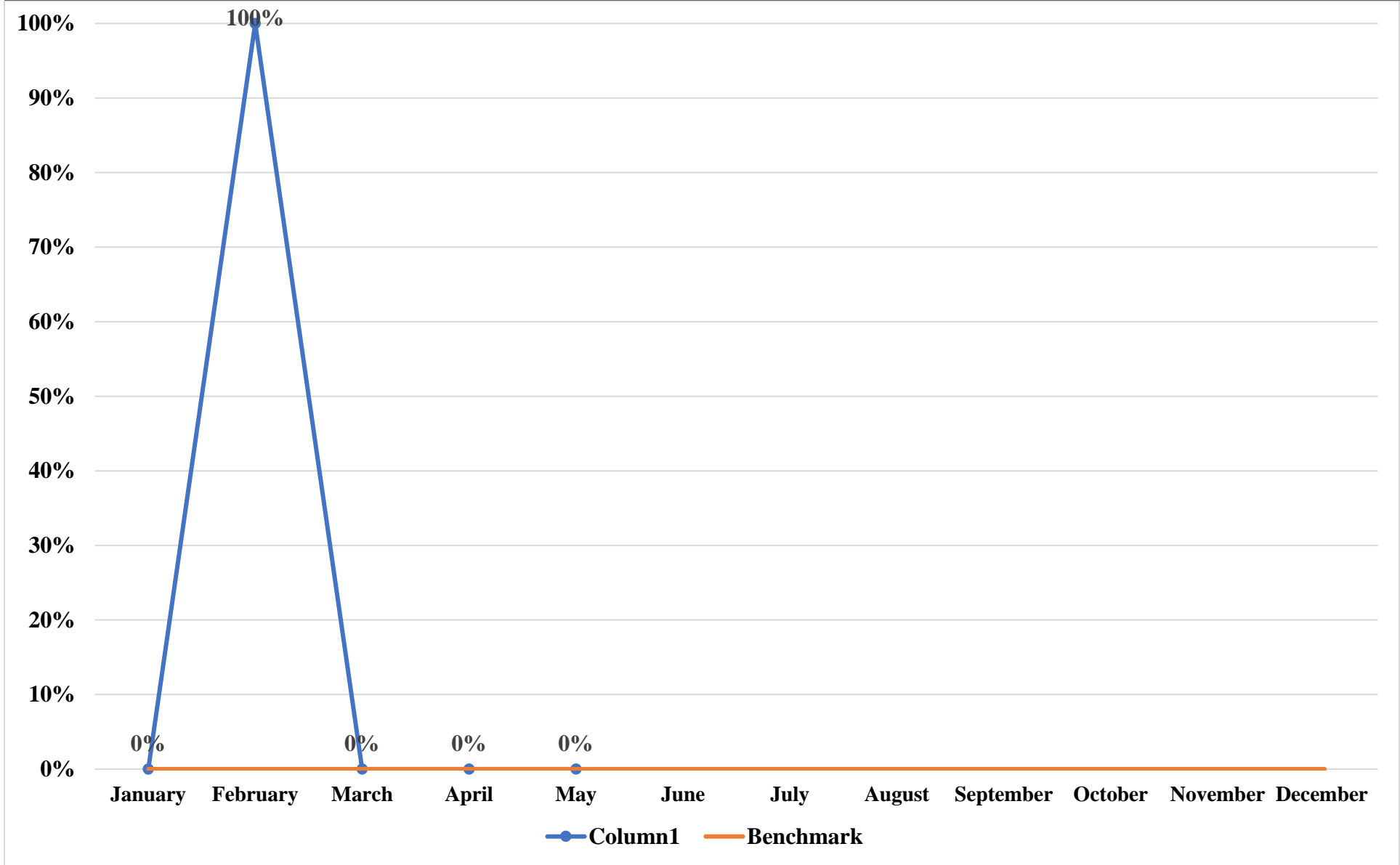
Sustainable Funding	Month	YTD	Benchmark
New Grant Applications	1	3	10 annually



Quarter 1 Comments: On track to meet benchmark.

Month/Year: May 2024

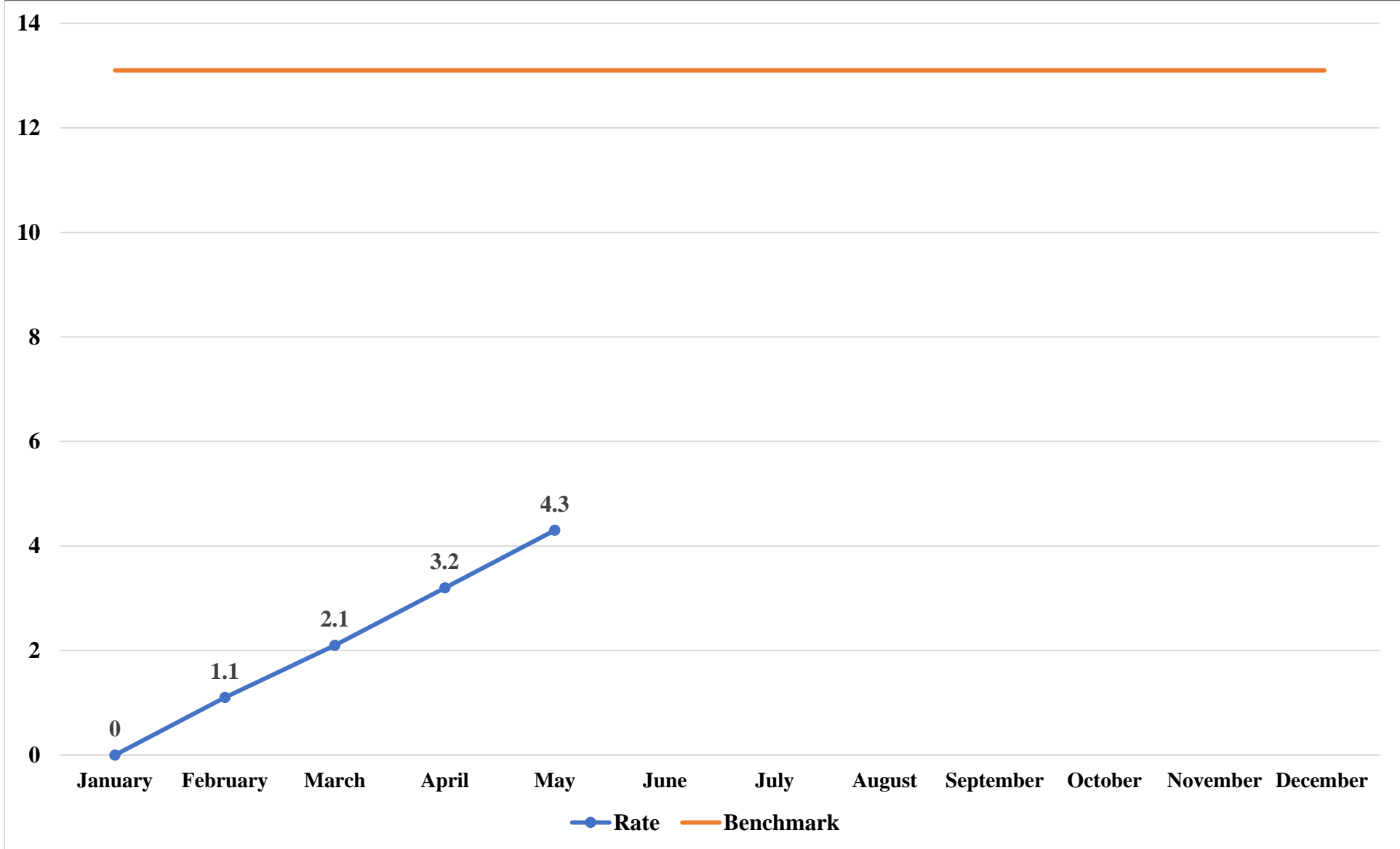
Prevention Services	Month	YTD	Benchmark
Car Seat Misuse	0%	20%	0%



Quarter 1 Comments: Month 2 skewed data. More data collection is needed before making any predictive conclusions.

Month/Year: May 2024

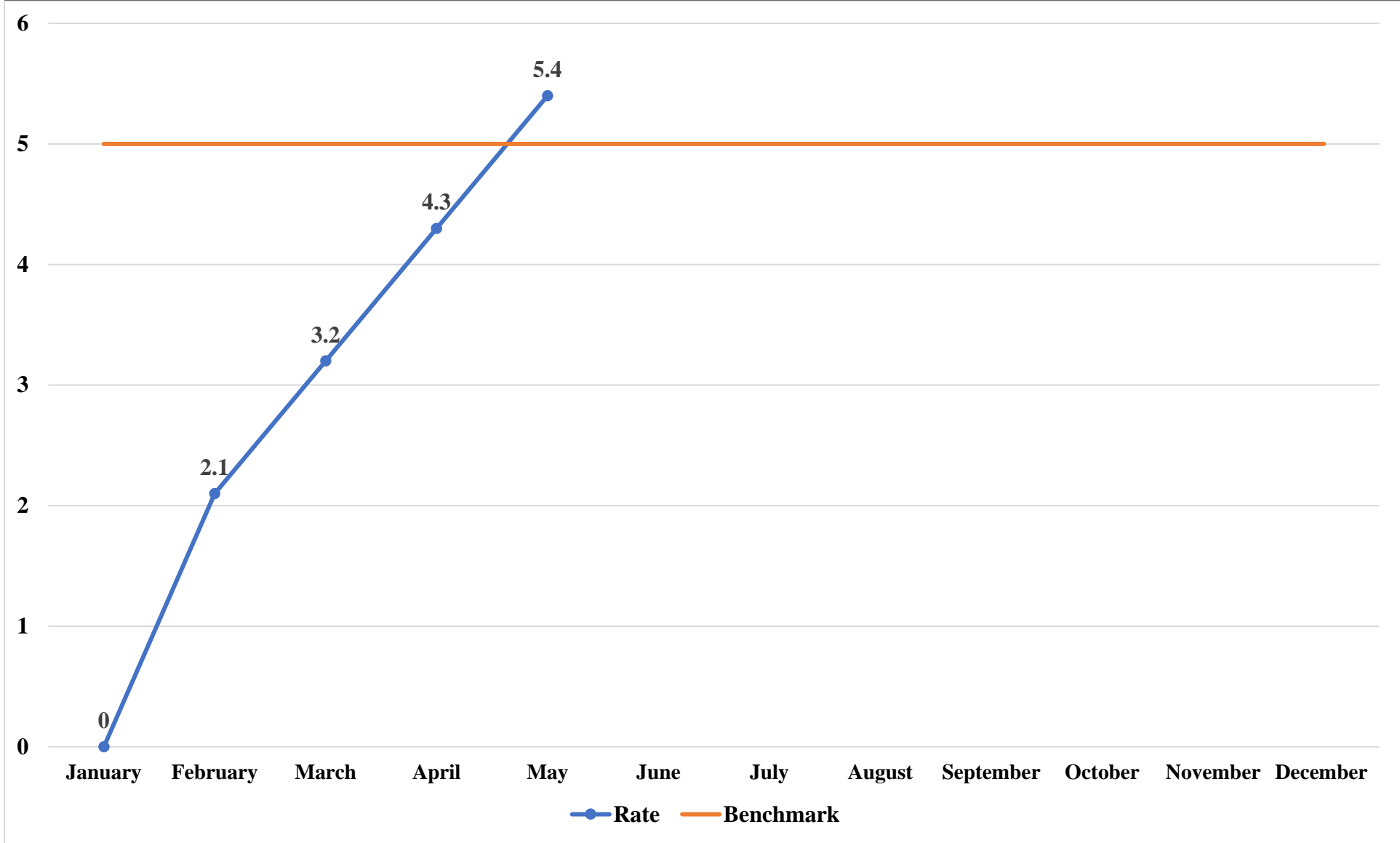
Prevention Services	YTD	Benchmark
Overdose Death Rate Involving Opioids in Tuscarawas Residents	4.3	13.1 or less per 100,000 persons



Quarter 1 Comments: Trending below benchmark but data should be monitored closely.

Month/Year: May 2024

Prevention Services	YTD	Benchmark
Fall Related Deaths Rate Among Tuscarawas County Residents	5.4	5.0 or less per 100,000 persons



Quarter 1 Comments: Trending below benchmark but data should be monitored closely.

Month/Year: May 2024