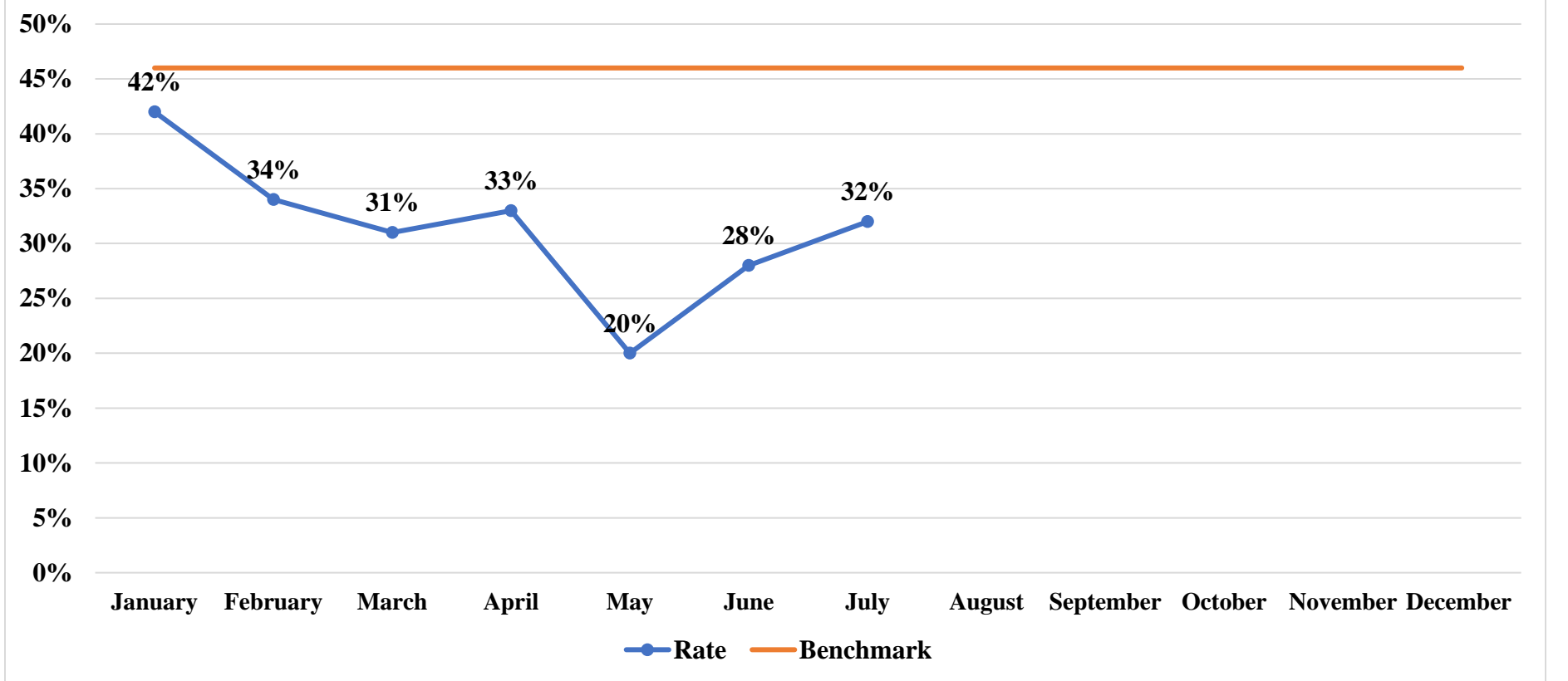




Tuscarawas County Health Department Performance Indicators 2024

Administrative Services

Promotion and Community Engagement	Month	YTD	Benchmark
Facebook Engagement Rate	32%	31%	46%

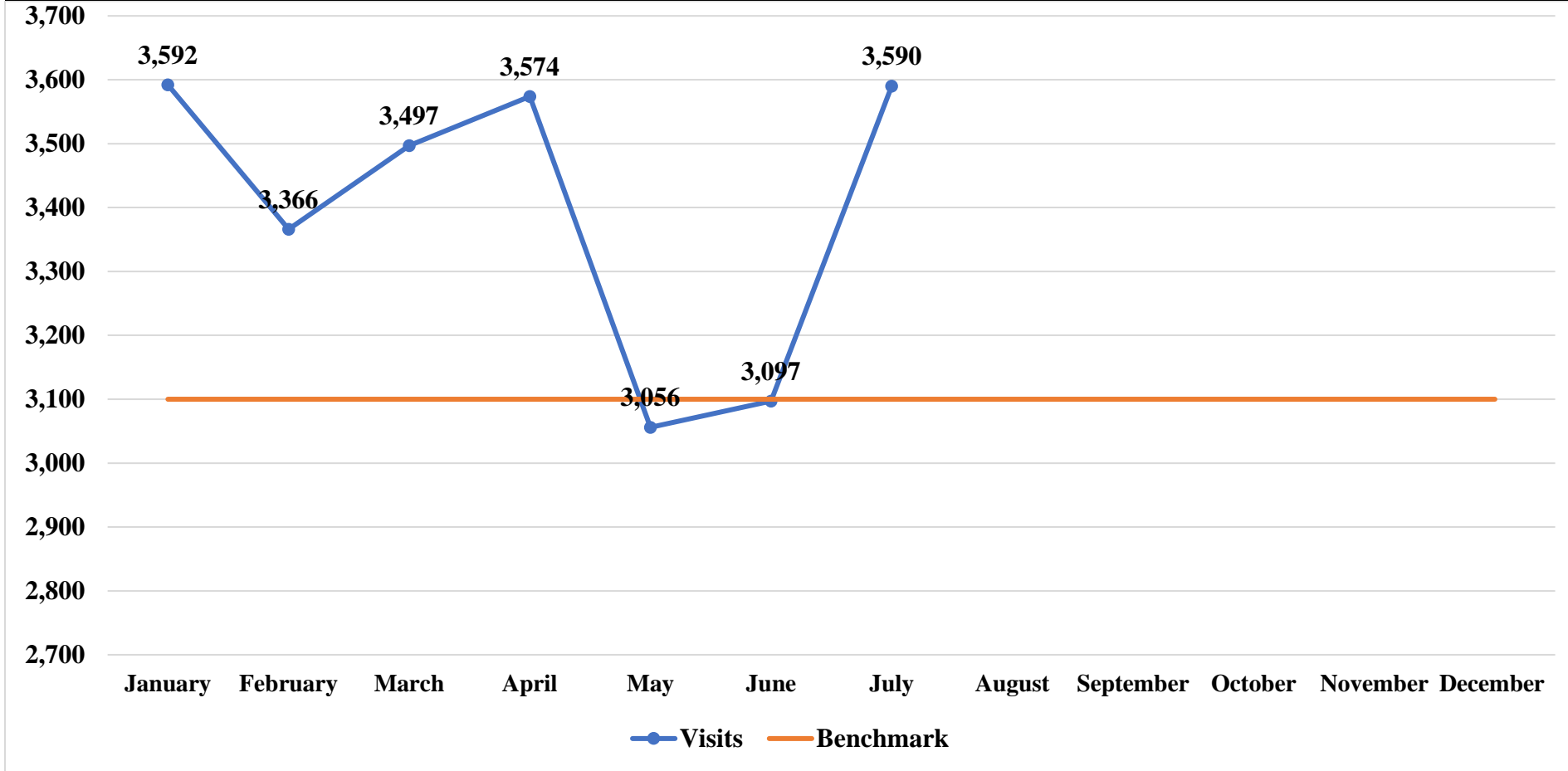


Quarter 1 Comments: Trending below benchmark. Recommended to be reviewed in committee and considered for QI project.

Quarter 2 Comments: Trend continuing below benchmark. Quarter 1 average = 36%, **Quarter 2 average = 27%**.

Month/Year: July 2024

Promotion and Community Engagement	Month	YTD	Benchmark
Unique TCHD Website Visitors	3,590	23,772	3,100 per month/ 37,200 per year

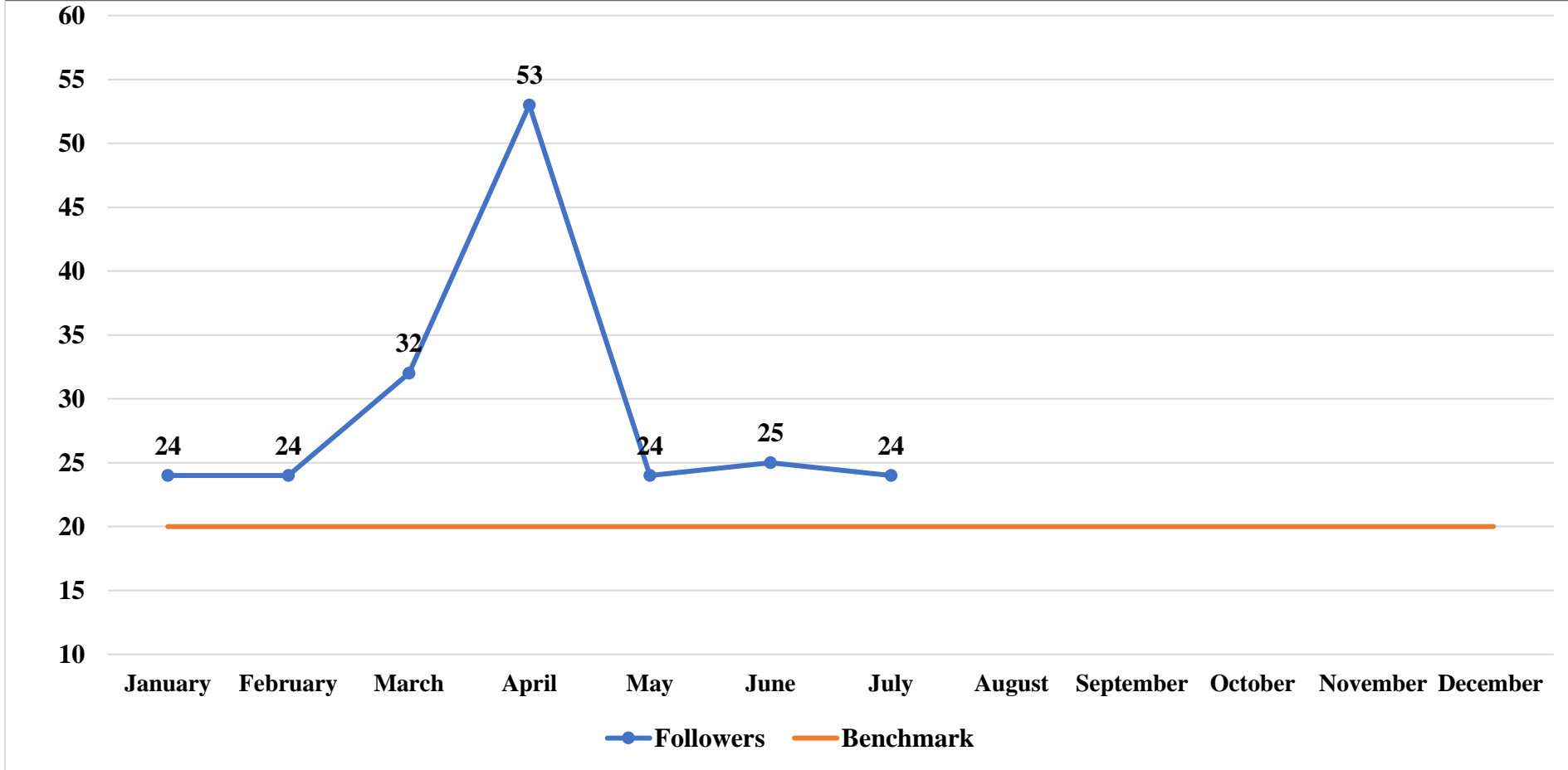


Quarter 1 Comments: Trending above benchmark.

Quarter 2 Comments: On track to meet annual benchmark.

Month/Year: July 2024

Promotion and Community Engagement	Month	YTD	Benchmark
New TCHD Facebook Followers	24	206	20 per month/ 240 per year

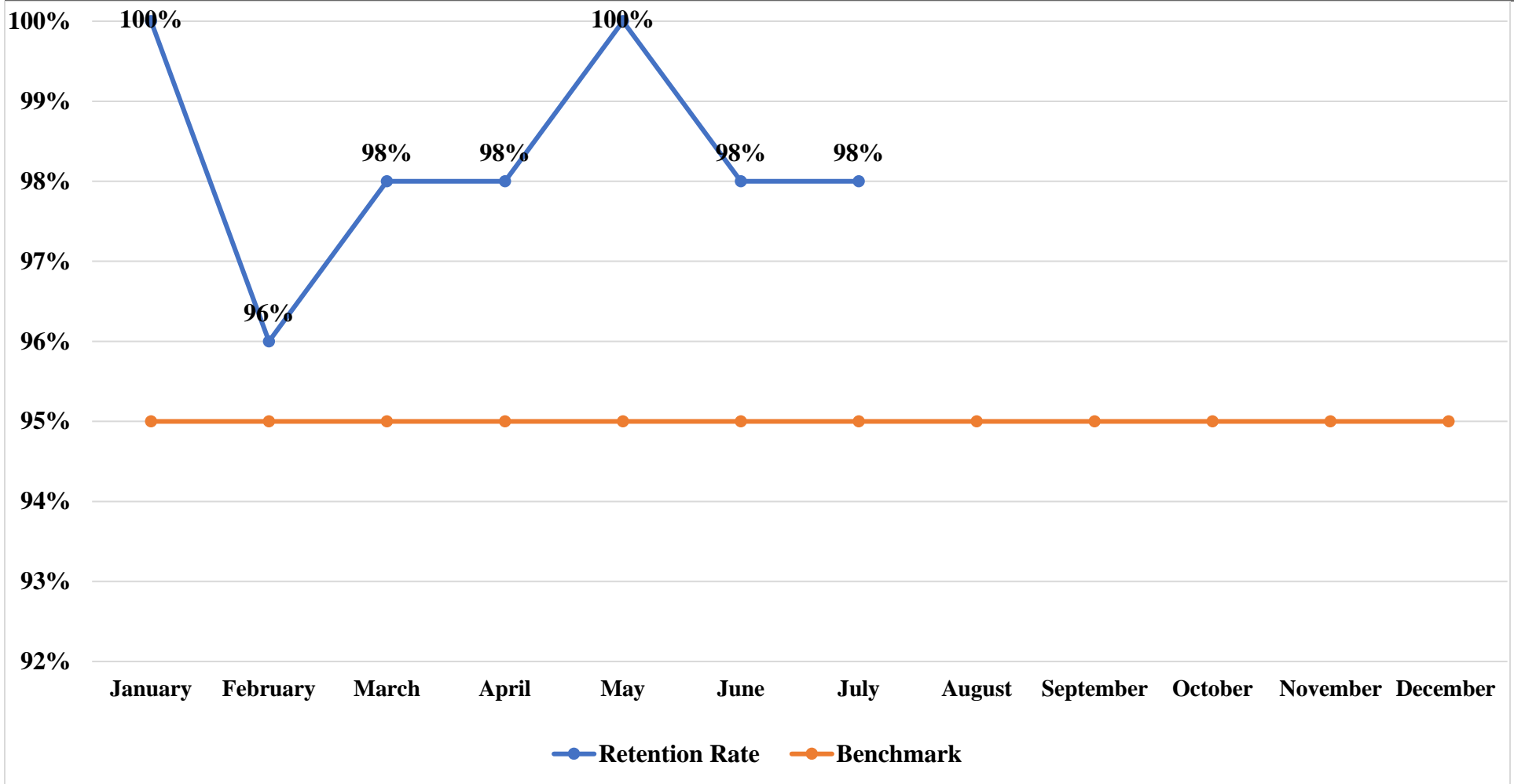


Quarter 1 Comments: Trending above benchmark.

Quarter 2 Comments: On track to meet annual benchmark.

Month/Year: July 2024

Human Resources	Month	YTD	Benchmark
Employee Retention Rate	98%	98%	95%

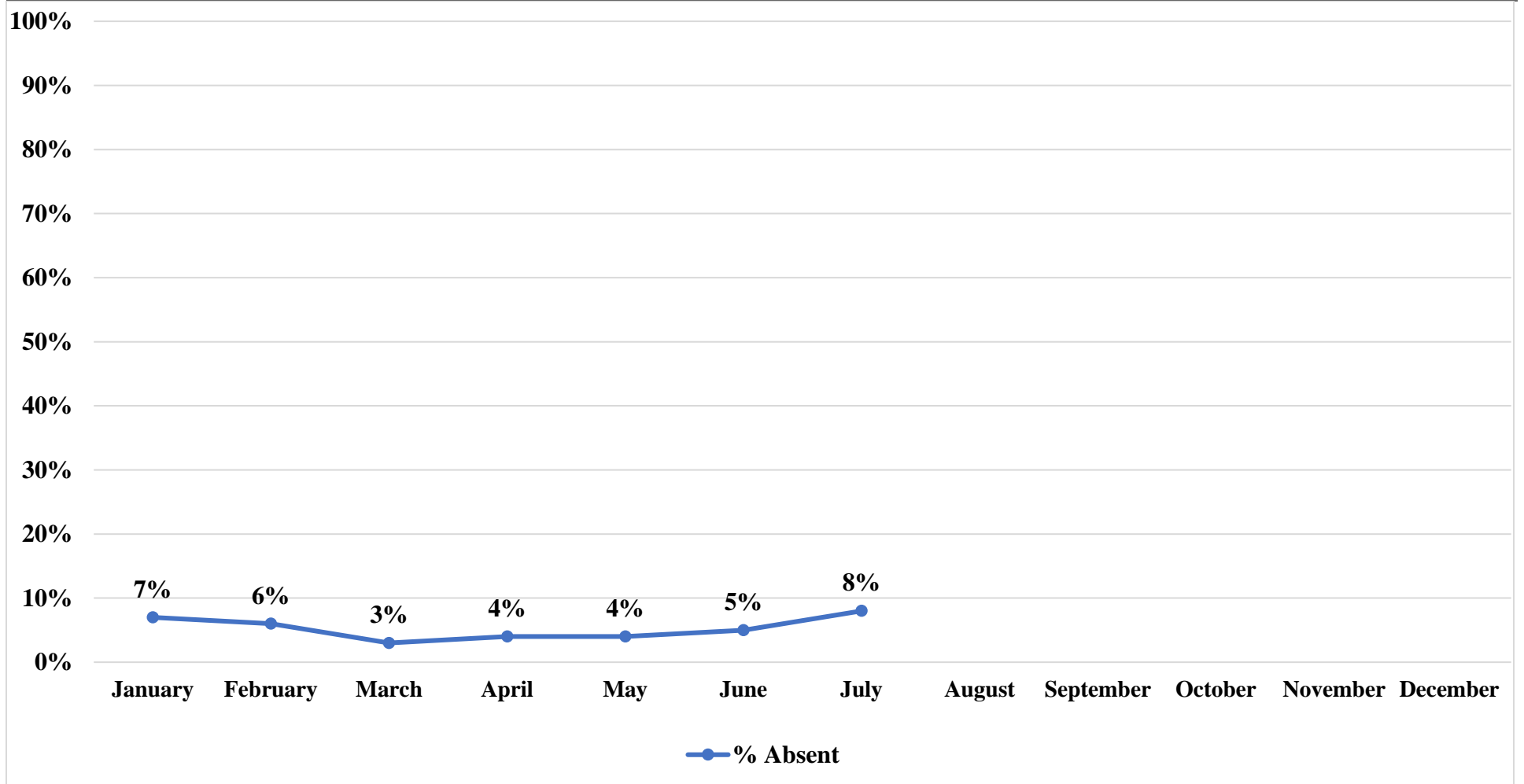


Quarter 1 Comments: Trending above benchmark.

Quarter 2 Comments: Trend continues above benchmark.

Month/Year: July 2024

Human Resources	Month	YTD	Benchmark
Percent of Hours Absent from Work	8%	5%	N/A

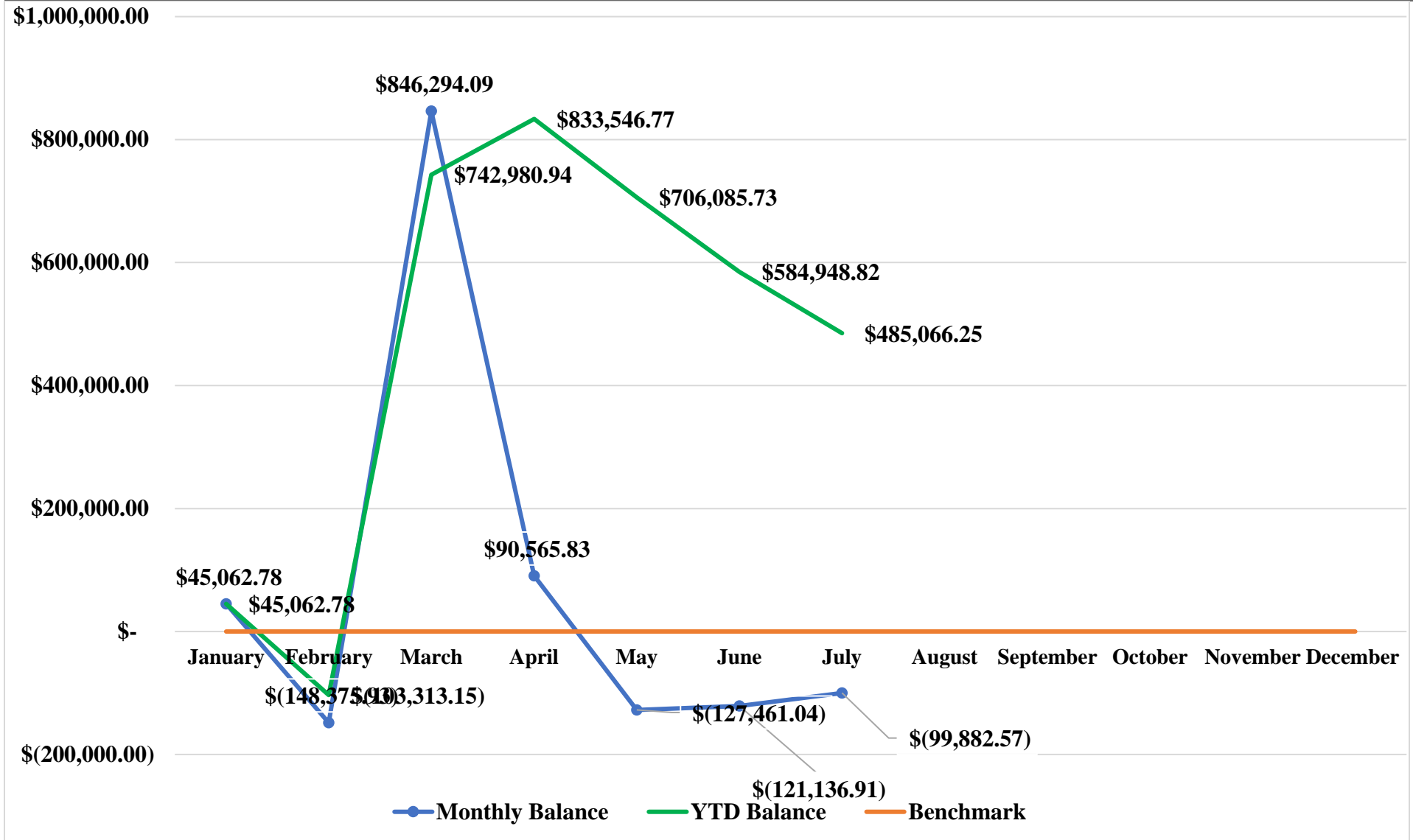


Quarter 1 Comments: Percent of hours absent from work has been trending downward.

Quarter 2 Comments: Quarter 1 average = 5%, Quarter 2 average = 4%. Trending downward.

Month/Year: July 2024

Finance	Month	YTD	Benchmark
Combined fund balance	-\$99,882.57	\$485,066.25	Balanced Budget



Quarter 1 Comments: No action is needed at this time.

Quarter 2 Comments: On track to meet annual benchmark.

Month/Year: July 2024

Environmental Health Services

Food Safety Program												
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Plan Reviews	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Retail Food	2	134	32	206	30	70	0	15	0	18	0	0
Food Service	2	267	55	477	44	418	3	18	3	23	0	0
Temporary Food	9	76	11	78	2	26			0	0	0	0
Vending	7	46	0	12	0	0			0	0	0	0
Mobile	1	49	1	58	2	16	0	12	0	2	0	0

Water Safety Program (Well and Septic)											
	Licenses/Permits Issued	YTD	Applications Approved	YTD	Final Inspections Completed	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD	
New Construction Home Sewage Treatment System (HSTS)	13	46	4	32	11	45	0	0	0	0	
Replacement Home Sewage Treatment System (HSTS)	9	44	8	52	5	45	2	21	13	47	
Private Water System	7	68	7	68	9	44	0	0	0	1	

Public Pool and Spa Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Pool and/or Spa	0	28	17	107	5	14	2	2	0	0

Month/Year: July 2024

Campground Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Campgrounds	0	9	4	8	0	0	0	0	0	0

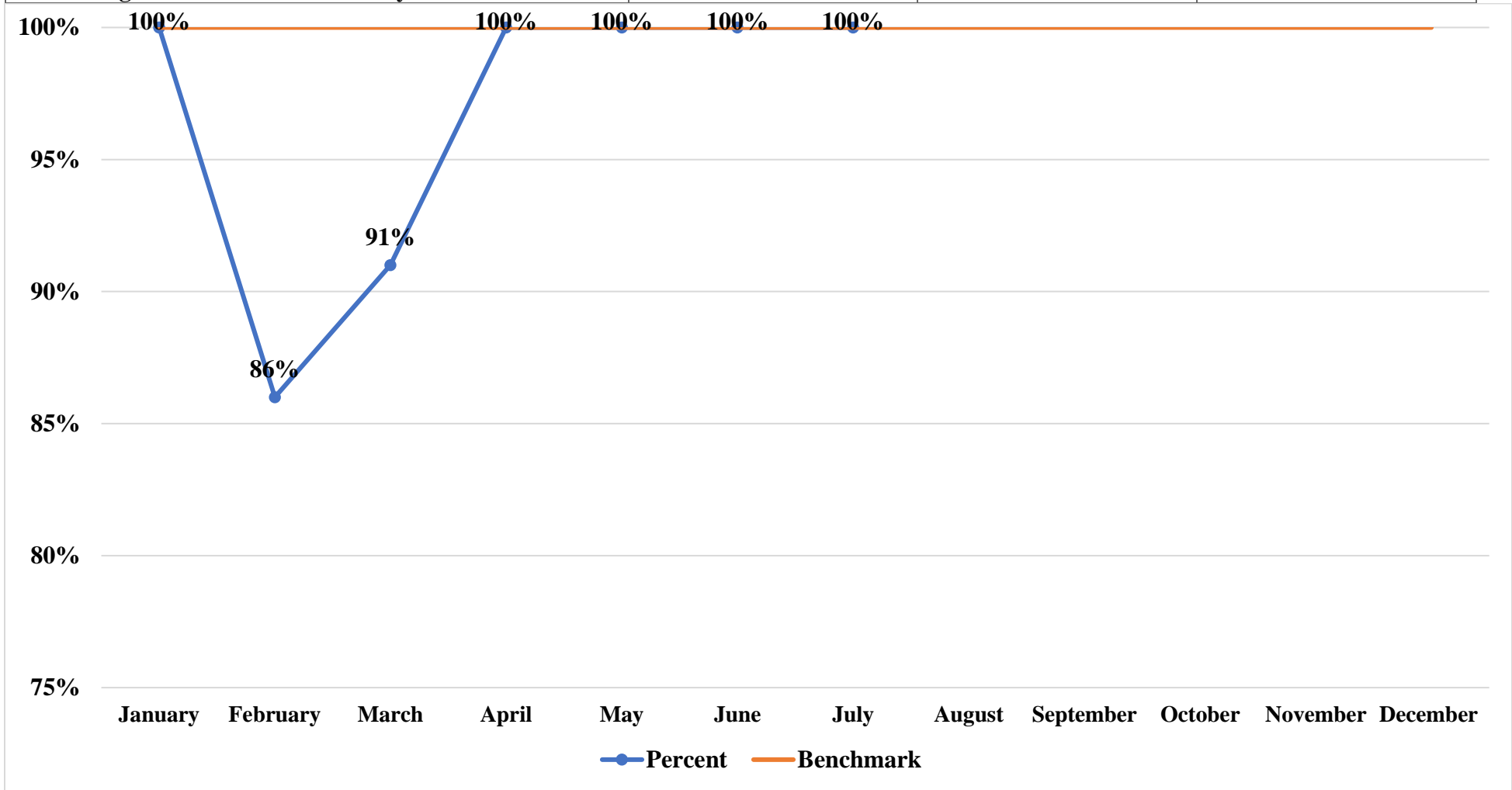
Tattoo and Body Piercing Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Tattoo and/or Body Piercing	0	8	1	13	0	0	0	0	0	0

Solid Waste Program										
	Licenses/Permits Issued	YTD	Inspections Completed	YTD	Critical Violations	YTD	Complaint Investigations	YTD	Enforcement Actions	YTD
Solid Waste Facilities	0	8	7	57	0	0	3	34	2	51

Animal Bite and Rabies Surveillance Program			Month	YTD
Animal Bites Investigated			23	129
Animal Specimens Sent for Testing			2	3
Animals Testing Positive for Rabies			0	0
Enforcement Actions			13	84

Month/Year: July 2024

Nuisance Complaint Program	Month	YTD	Benchmark
Nuisance Complaints Received	33	166	
% Investigated within 7 business days	100%	97%	100%

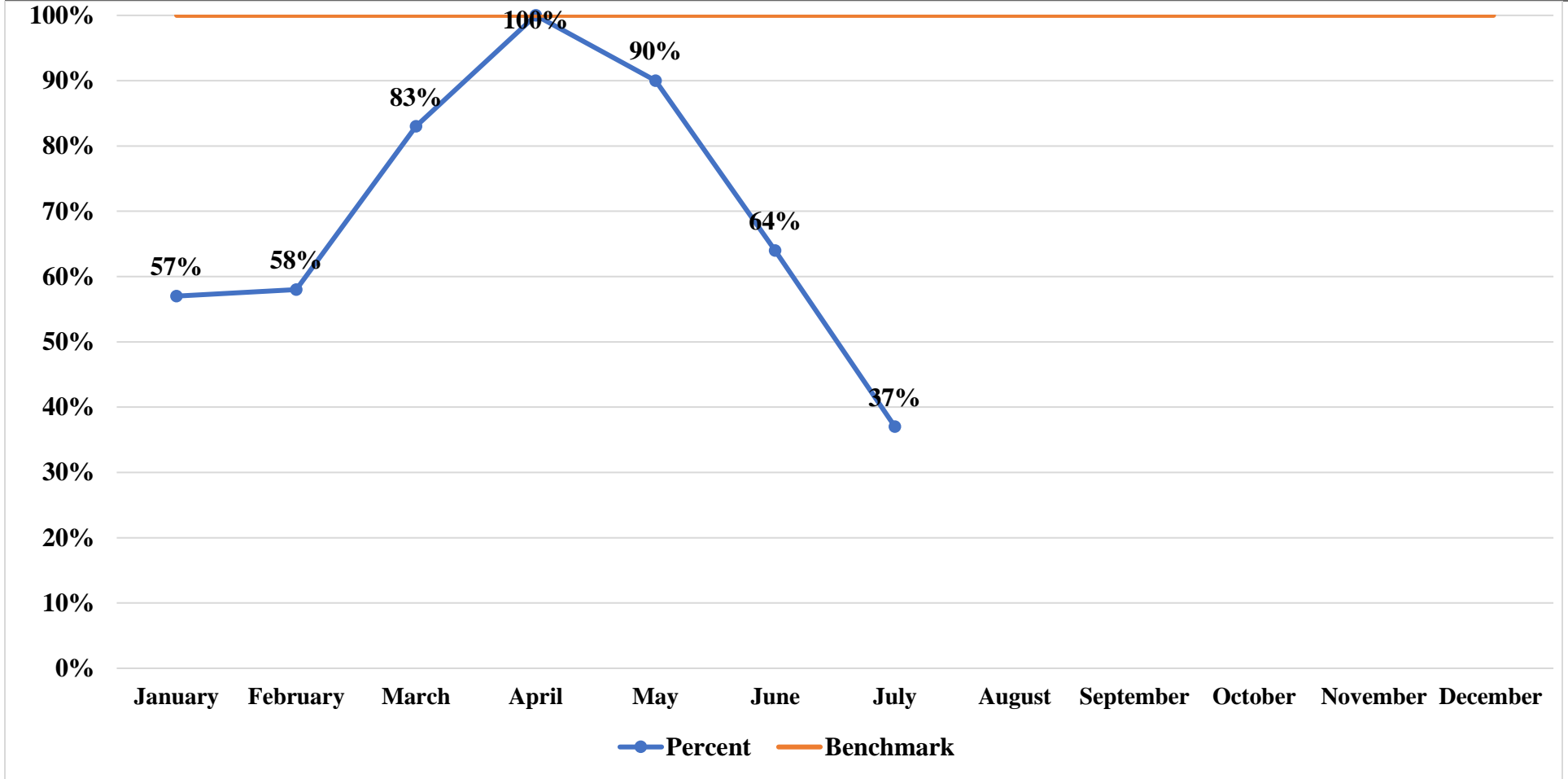


Quarter 1 Comments: Trending below benchmark. Recommended to be reviewed by the Environmental Health Division with the implementation of action steps to meet the benchmark.

Quarter 2 Comments: Benchmark being met in Quarter 2.

Month/Year: July 2024

Septic System Design Review	Month	YTD	Benchmark
Designs Received	19	152	
% of designs reviewed and responded to within 7 business days	37%	70%	100%



Quarter 1 Comments: Benchmark has been more difficult to obtain when moving from a 10 day expectation to a 7 day expectation.

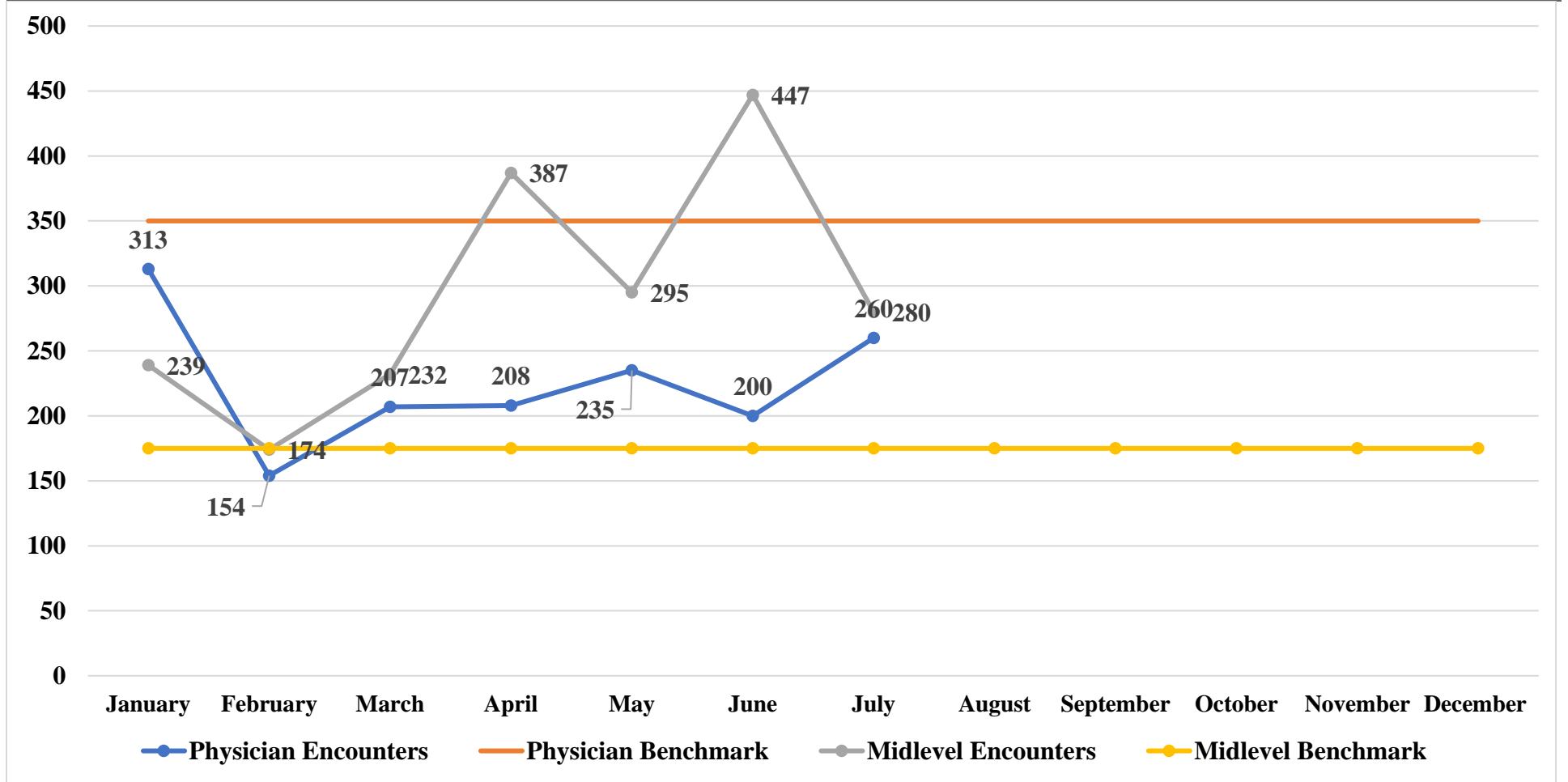
Quarter 2 Comments: Benchmark downward trend in June was due to lower than normal staffing numbers.

Mosquito Control Program	Month	YTD
Mosquitos Collected for ODH Surveillance	630	1,016
West Nile Positive Pools Identified	2	2

Month/Year: July 2024

Community Health Services

Rural Health Center	Month	YTD	Benchmark
Encounters per Physician FTE	260	225	350 per month/ 4,200 per year
Encounters per Midlevel FTE	280	293	175 per month/ 2,100 per year

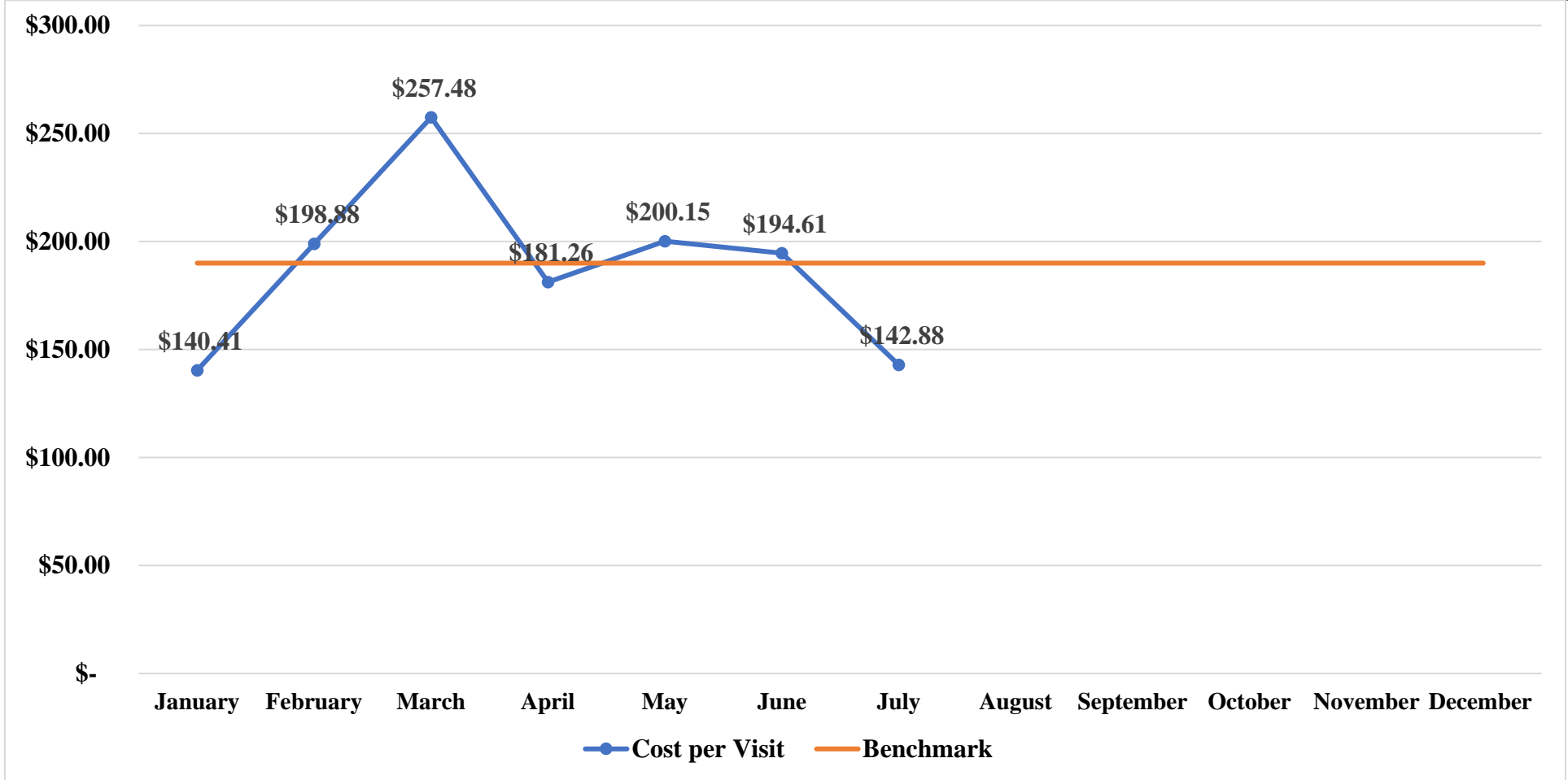


Quarter 1 Comments: Trending consistently below the benchmark for Physician.

Quarter 2 Comments: Attempts should be made to increase number of patients seen per month by Physician.

Month/Year: July 2024

Rural Health Clinic	Month	YTD	Benchmark
Cost per Visit	\$142.88	\$187.95	\$190.00

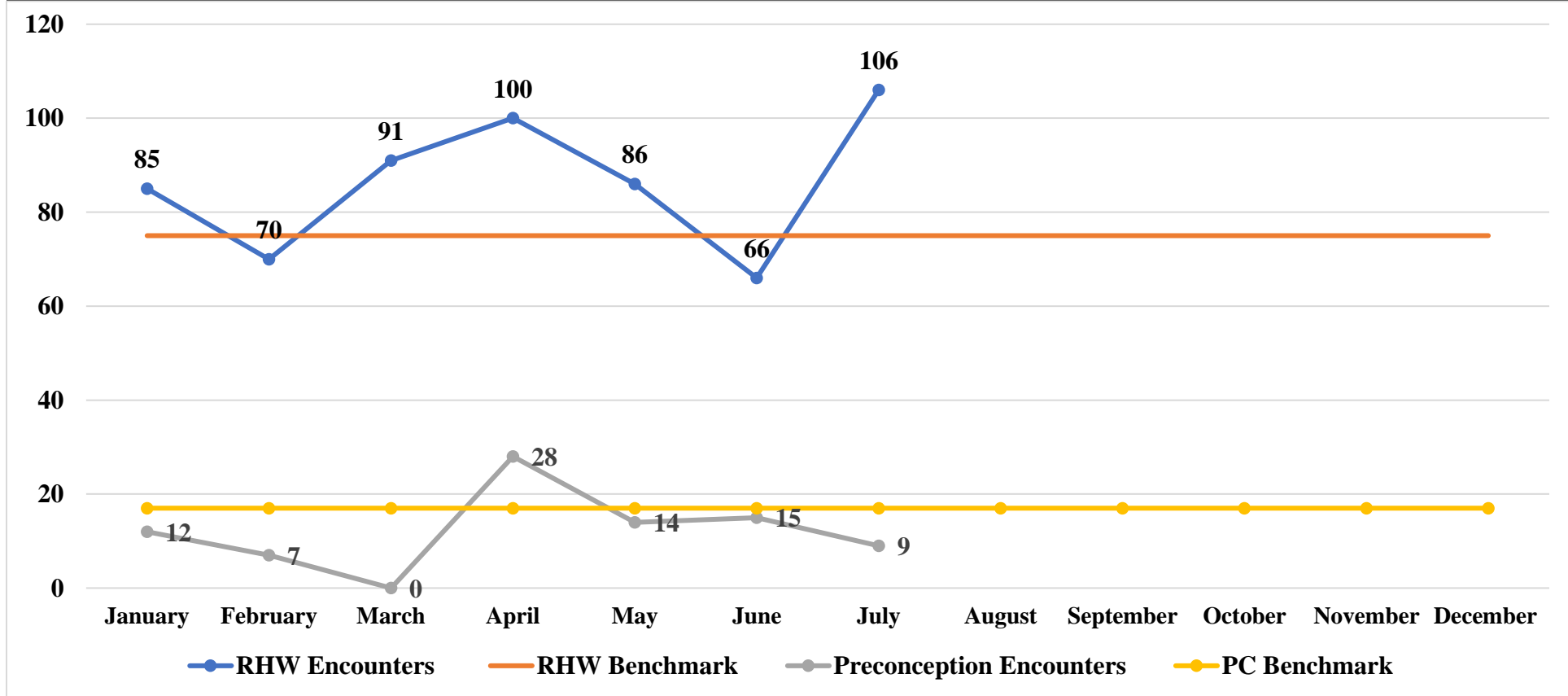


Quarter 1 Comments: Trending significantly above benchmark. Management should meet with the Health Commissioner to review income and expenses and create action steps to adjust the trend.

Quarter 2 Comments: Cost per visit was less in quarter 2 than in quarter 1. Quarter 1 average = \$198.93, Quarter 2 average = 192.01.

Month/Year: July 2024

Reproductive Health and Wellness/Preconception	Month	YTD	Benchmark
RHW Encounters	106	604	75 per month / 900 annually
Preconception Encounters	9	85	17 per month / 204 annually

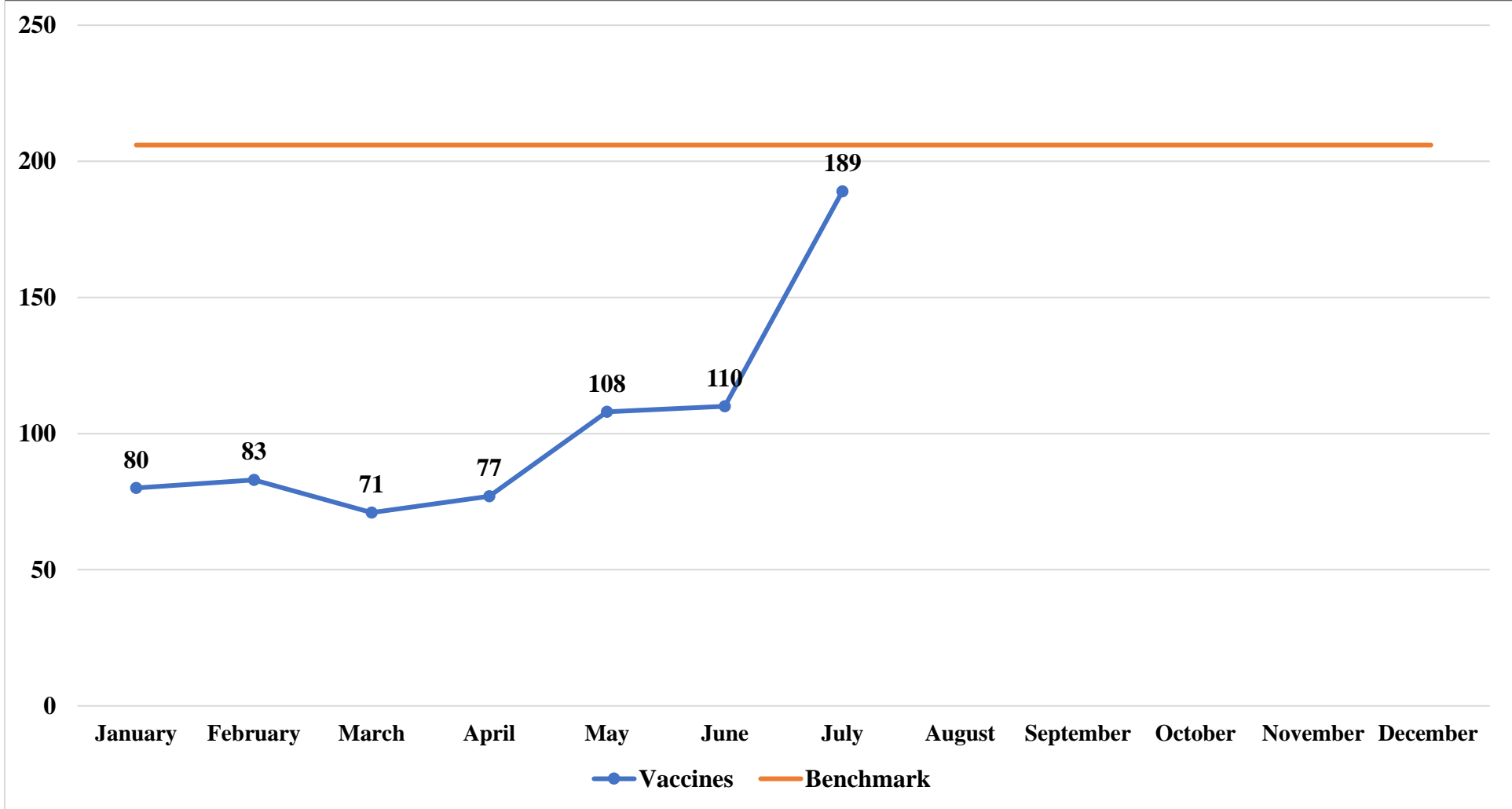


Quarter 1 Comments: Trending significantly below benchmark. RHW trend will result in 756 visits per year or 256 below benchmark. Preconception trend will result in 64 visits per year or 140 below benchmark. Clinical team should meet to discuss action steps to adjust trends.

Quarter 2 Comments: Average RHW visits for quarter 1 = 82 compared to 84 for quarter 2. Visits were low in June. Preconception visits for quarter 1 = 6 compared to 19 for quarter 2.

Month/Year: July 2024

Immunizations	Month	YTD	Benchmark
Immunizations Administered (excluding COVID-19 and Influenza)	189	718	206 per month/ 2,472 annually

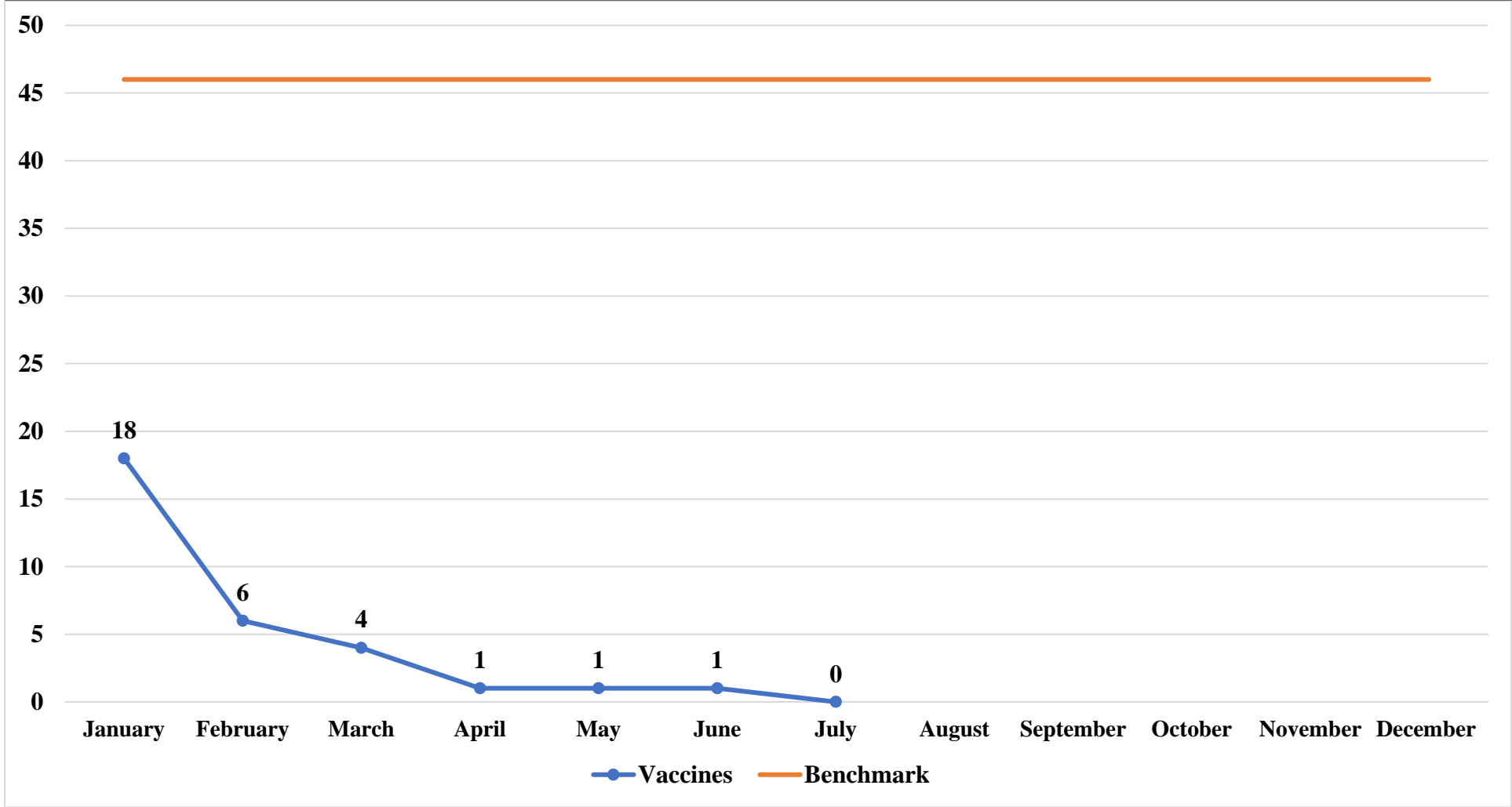


Quarter 1 Comments: Trending significantly below benchmark. Immunization trend will result in 936 immunizations per year or 1,536 below benchmark. Clinical team should meet to discuss action steps to adjust trends.

Quarter 2 Comments: Immunizations trending upward for quarter 2.

Month/Year: July 2024

Immunizations	Month	YTD	Benchmark
Influenza Vaccines	0	31	46 per month / 552 per year

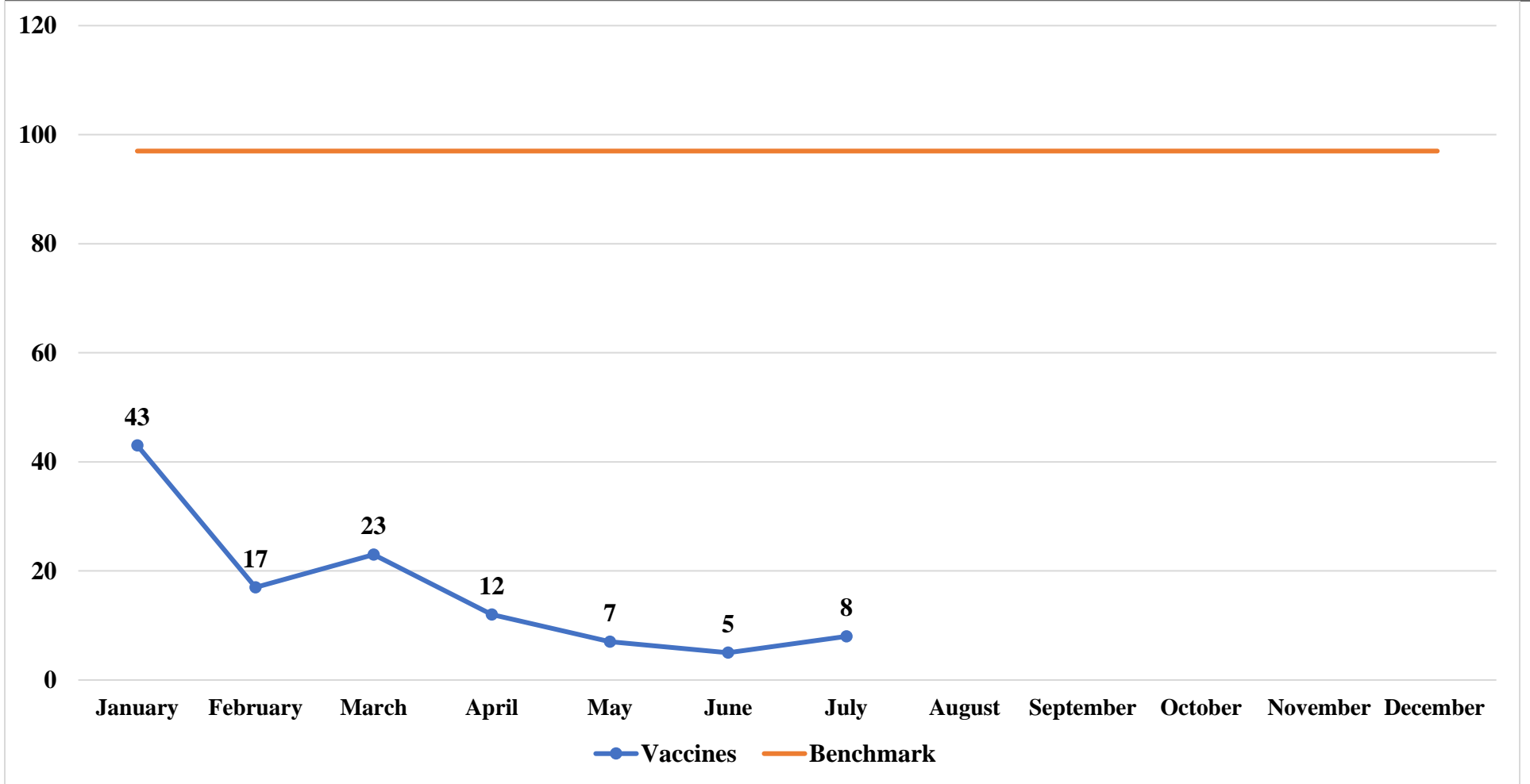


Quarter 1 Comments: Trends tend to spike in quarter 4. Clinical team should begin planning for marketing and outreach opportunities for influenza vaccines.

Quarter 2 Comments: No additional comments at this time.

Month/Year: July 2024

Immunizations	Month	YTD	Benchmark
COVID-19 Vaccines	8	115	97 per month /1,164 per year



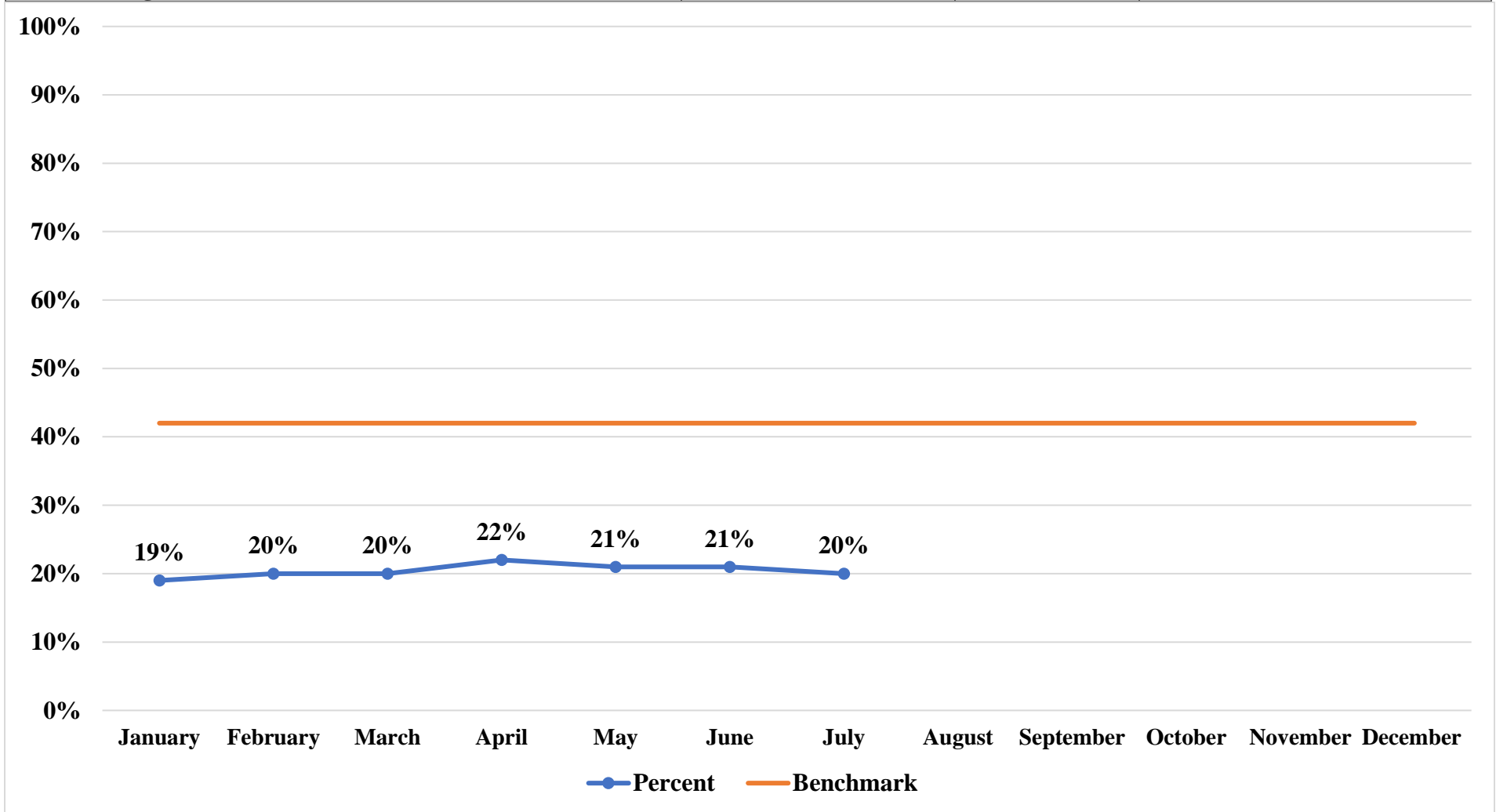
Quarter 1 Comments: Trending significantly below benchmark. Immunization trend will result in 332 immunizations per year or 832 below benchmark. Clinical team should meet to discuss action steps to adjust trends.

Quarter 2 Comments: No additional comments at this time.

Month/Year: July 2024

Maternal and Child Health Services

WIC Program	Month	YTD	Benchmark
The proportion of WIC infants who are breastfed through 6 months of age	20%	20%	42%

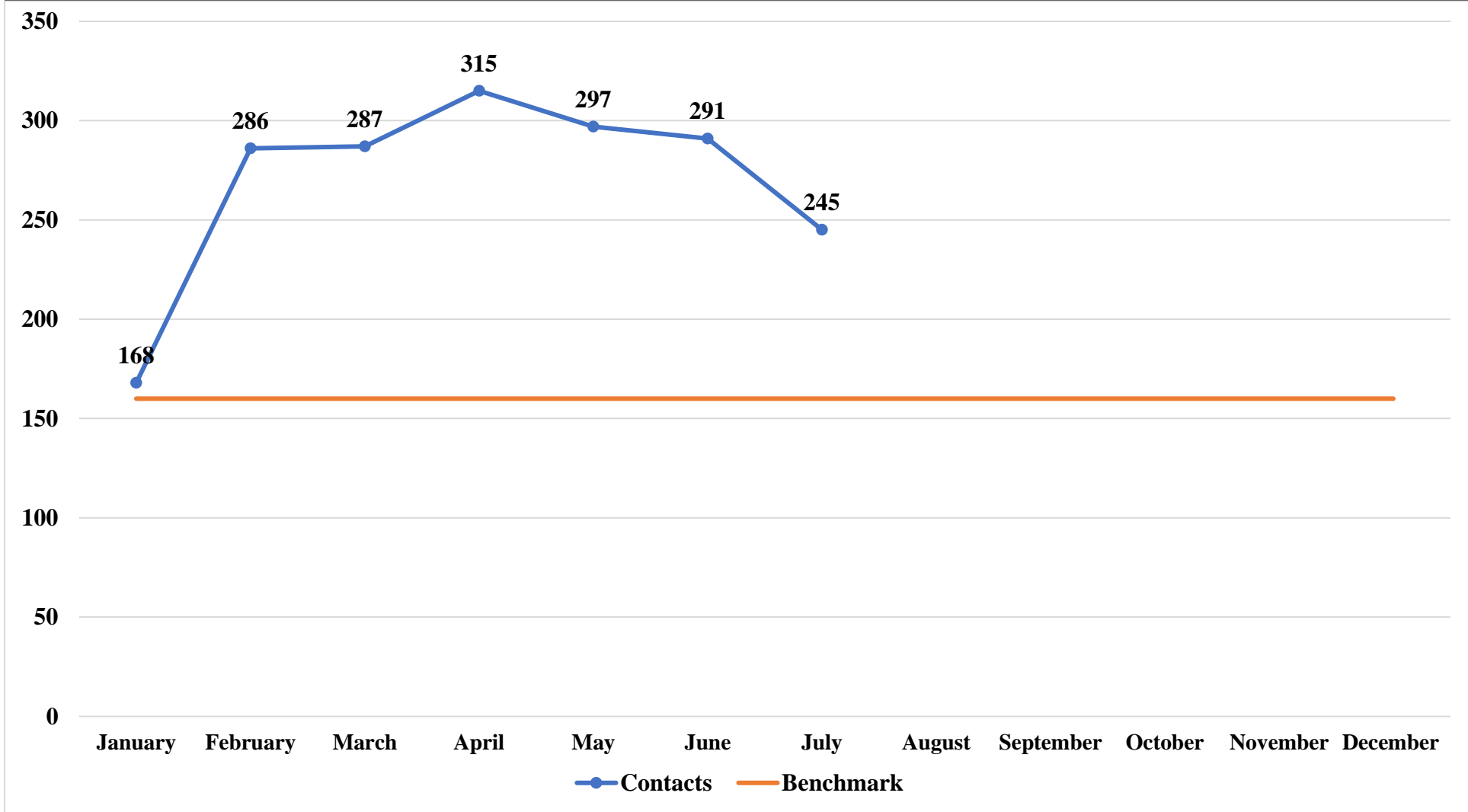


Quarter 1 Comments: Trending significantly below benchmark. The WIC team should meet to discuss action steps to adjust trends.

Quarter 2 Comments: Trends continue significantly below benchmark.

Month/Year: July 2024

WIC Program	Month	YTD	Benchmark
Contacts of Pregnant and Breastfeeding WIC Participants	245	1,889	160 per month / 1,920 annually

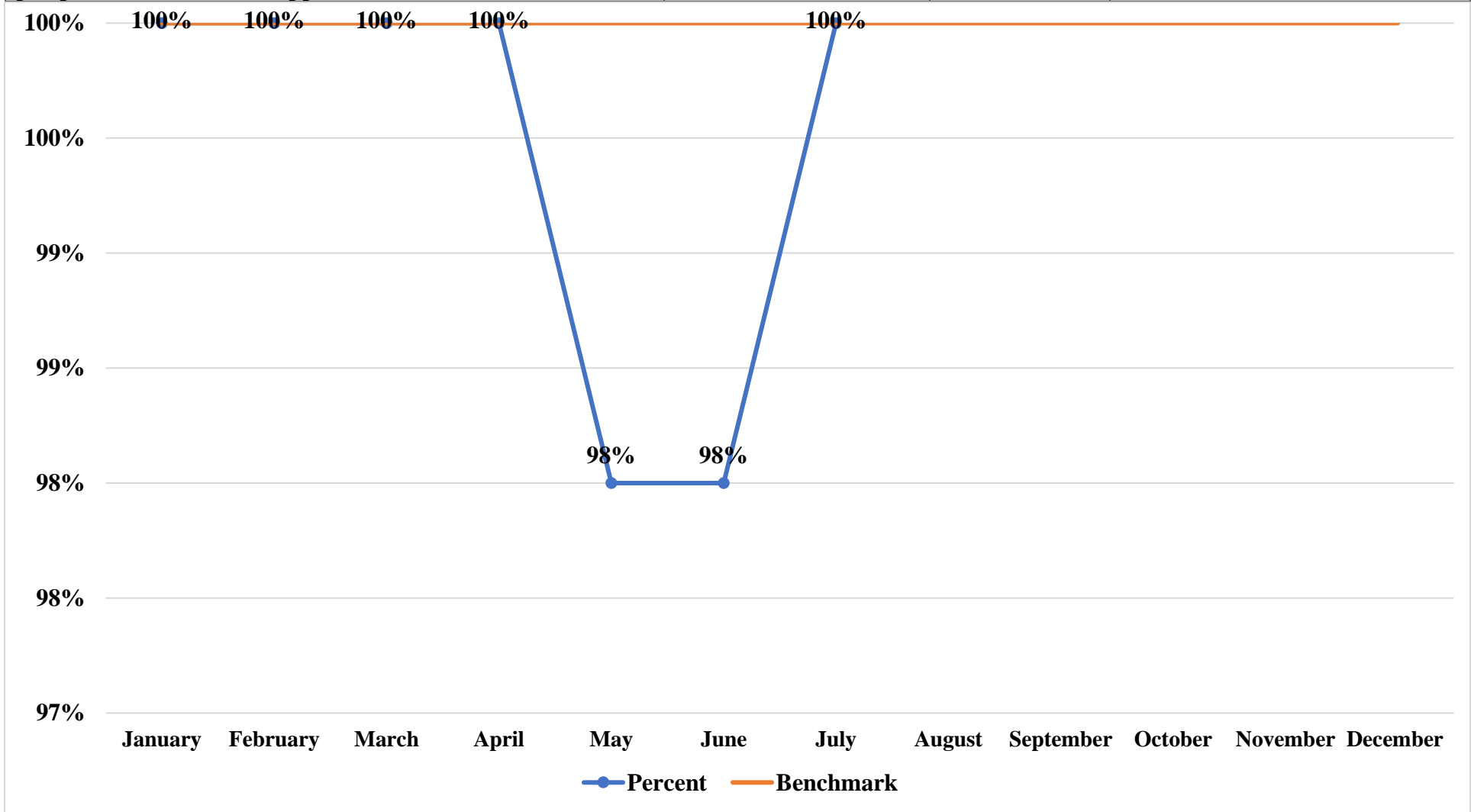


Quarter 1 Comments: Trending well above benchmark.

Quarter 2 Comments: No additional comments.

Month/Year: July 2024

WIC Program	Month	YTD	Benchmark
Education provided on the urgent maternal warning signs to women at least once during pregnancy and once during postpartum certification appointments	98%	99%	100%



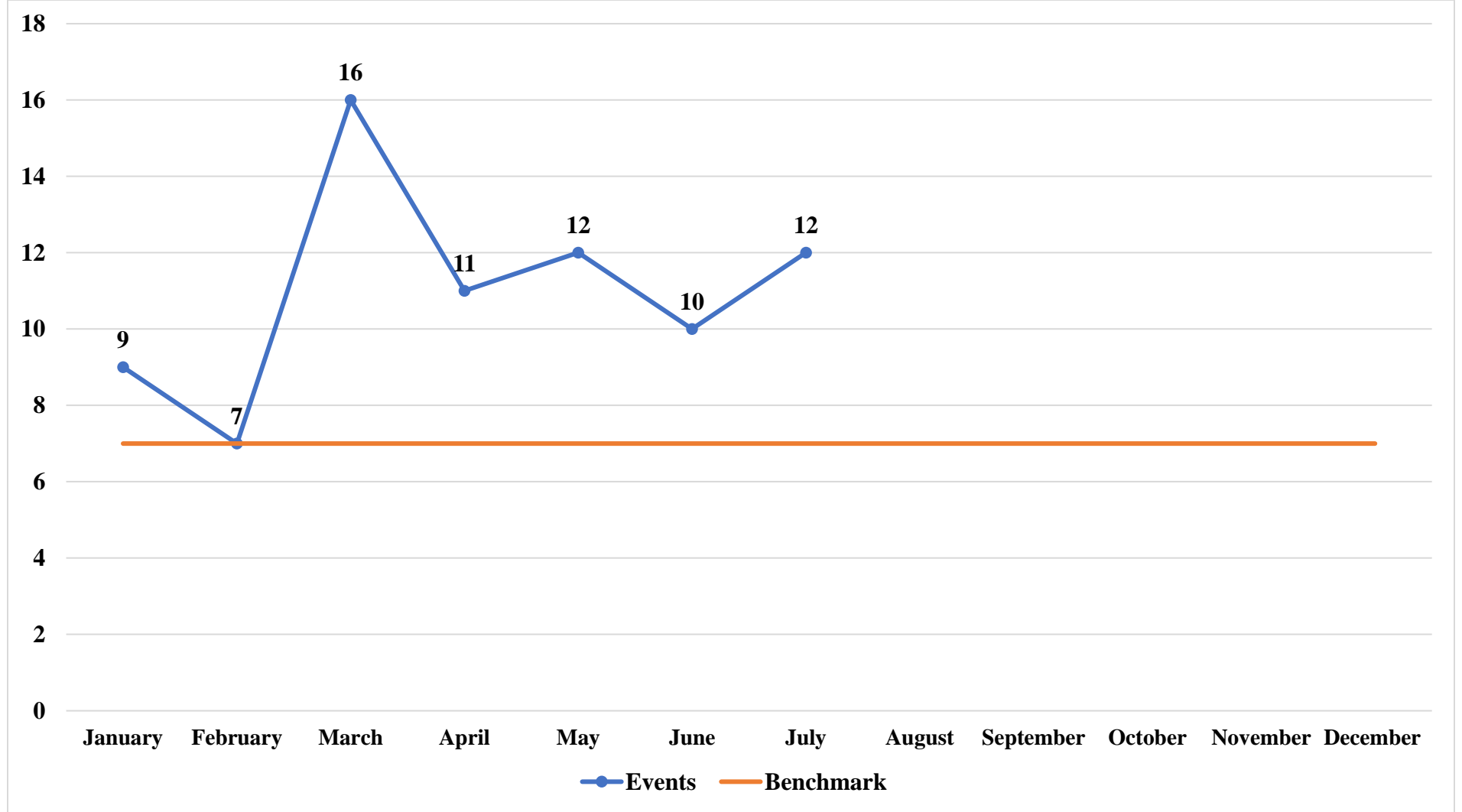
Quarter 1 Comments: Trending at benchmark.

Quarter 2: Trending below benchmark compared to quarter 1.

Month/Year: July 2024

Prevention Services

Health Education Community Engagement	Month	YTD	Benchmark
Number of Community Events	12	77	7 per month / 84 annually

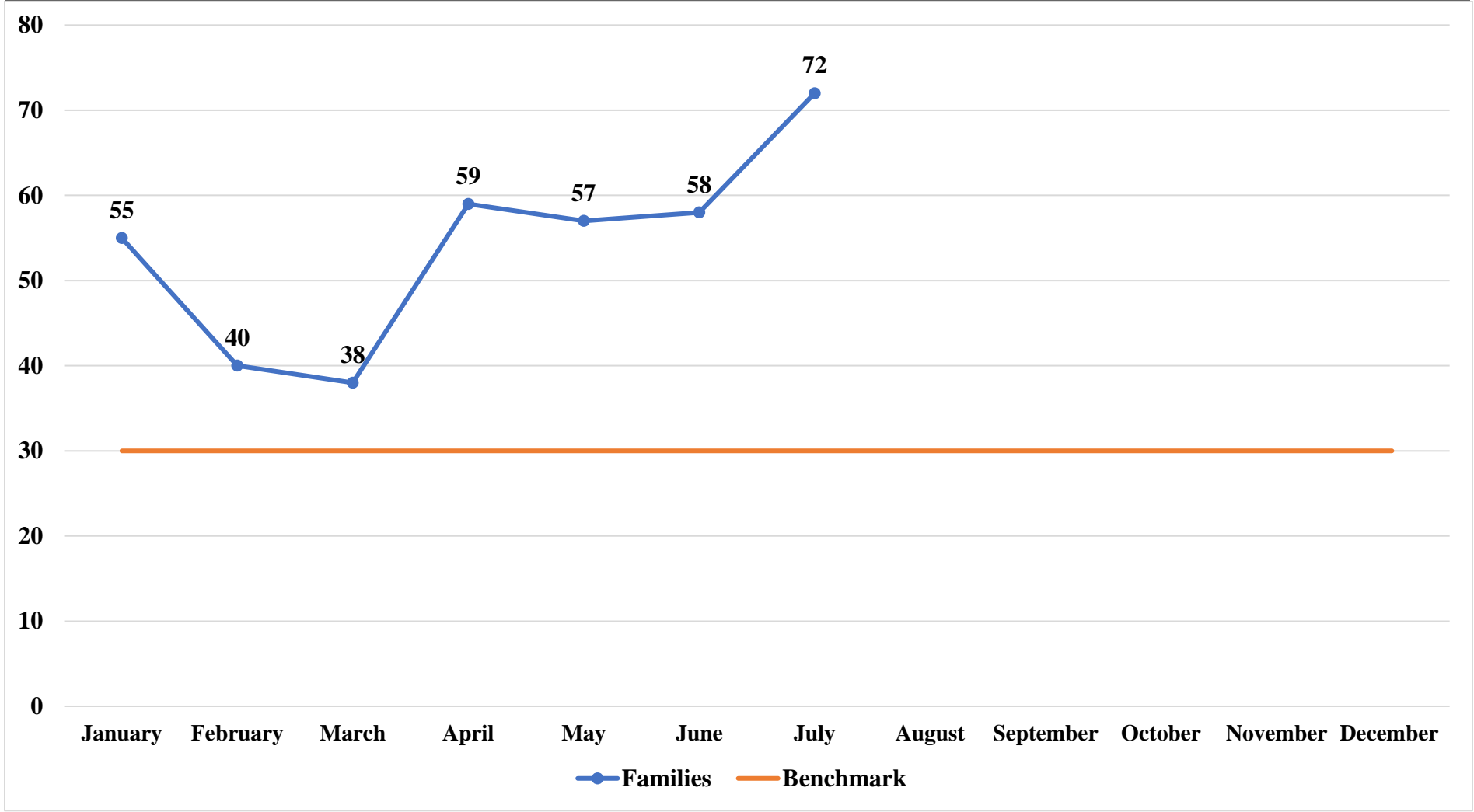


Quarter 1 Comments: Trending above benchmark. At current trend 128 community events can be completed by year end.

Quarter 2 Comments: No additional comments.

Month/Year: July 2024

Injury Prevention	Month	YTD	Benchmark
Number of Families Served	72	379	30 per month/ 360 annually

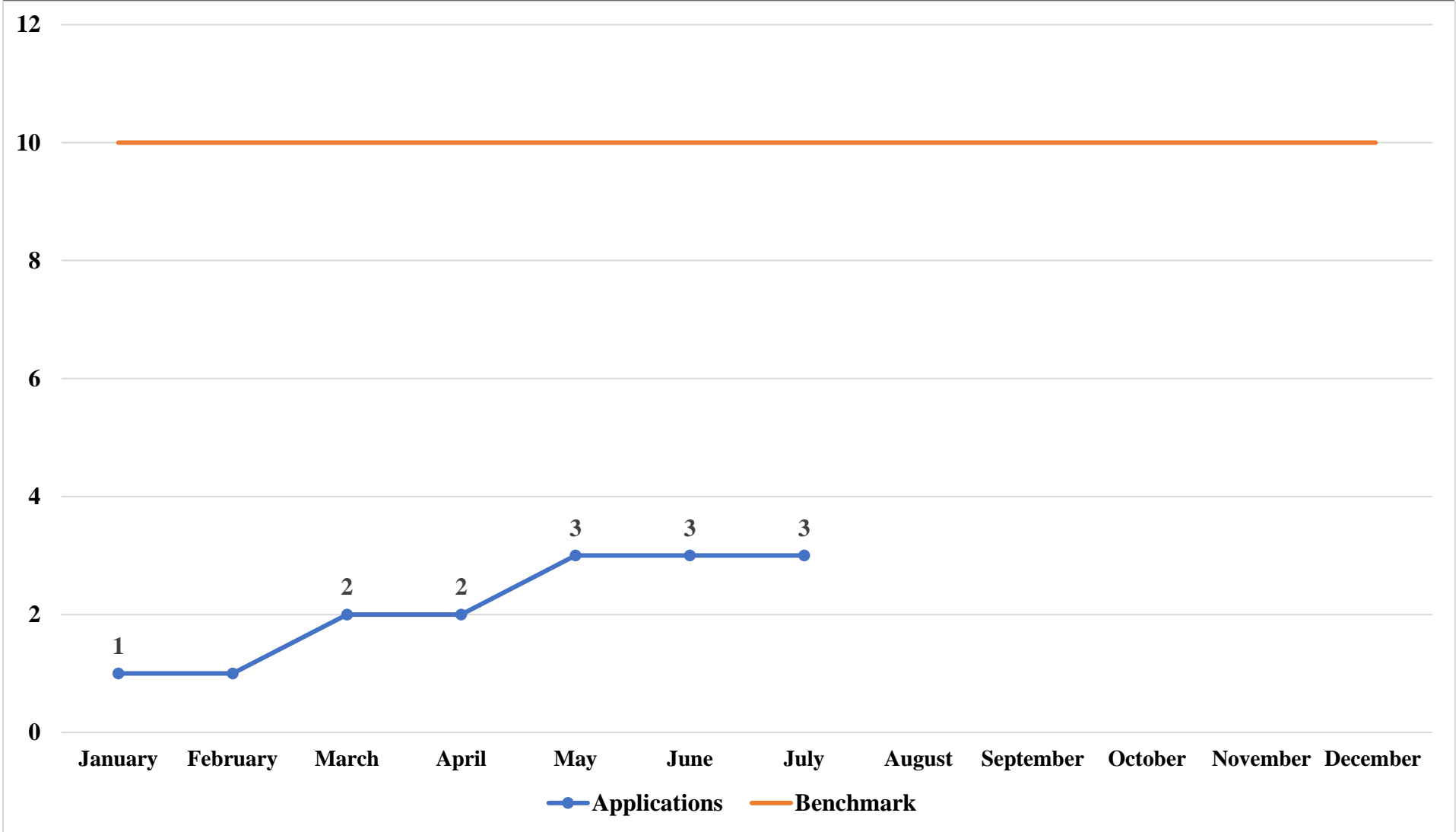


Quarter 1 Comments: Trending above benchmark. At current trend 532 families could be served this year, Prevention team should consider how the discontinuation of Early Childhood Safety funding may affect benchmarks.

Quarter 2 Comments: No additional comments.

Month/Year: July 2024

Sustainable Funding	Month	YTD	Benchmark
New Grant Applications	0	3	10 annually

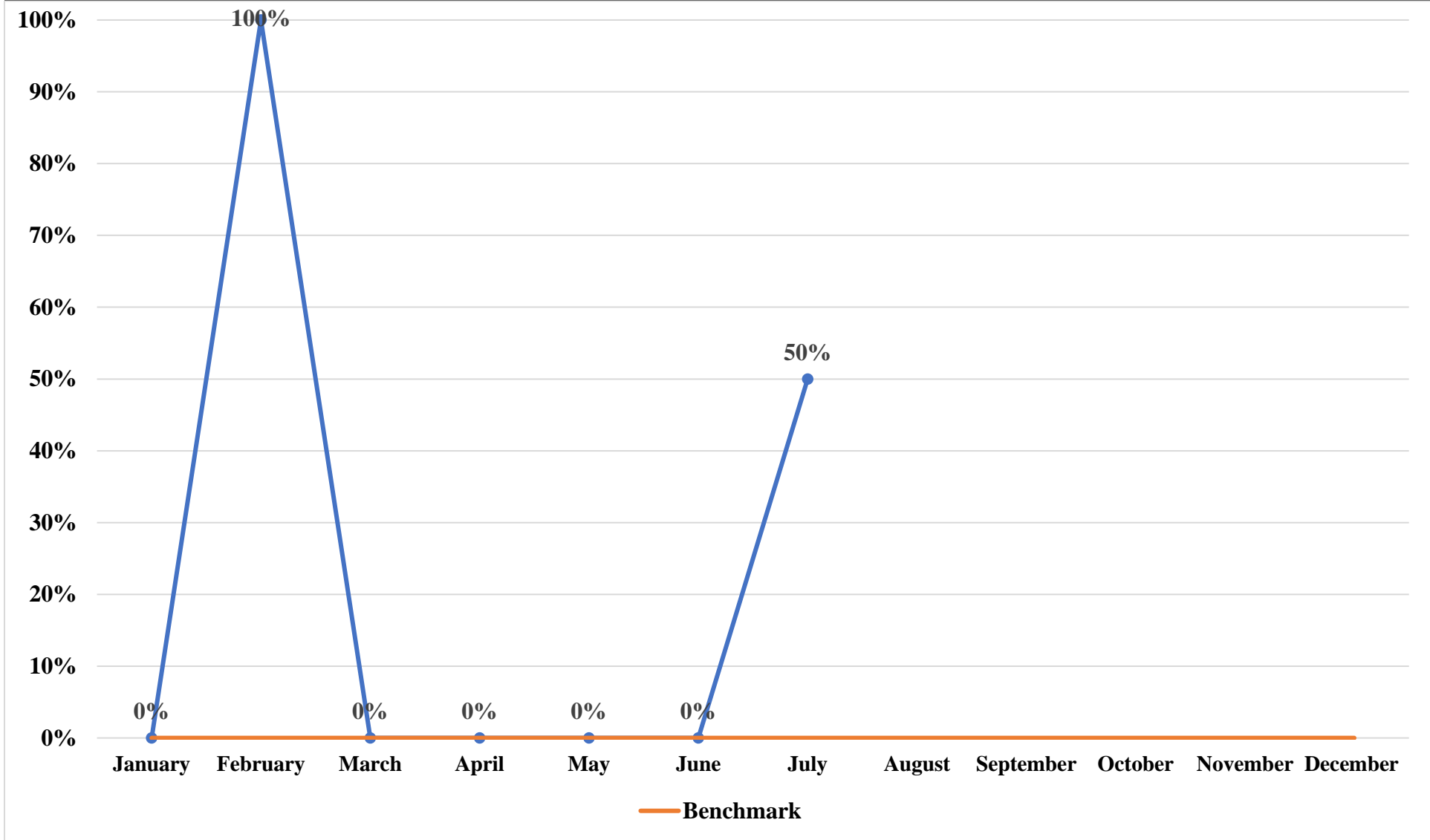


Quarter 1 Comments: On track to meet benchmark.

Quarter 2 Comments: Trends currently not on track to meet annual benchmark.

Month/Year: July 2024

Prevention Services	Month	YTD	Benchmark
Car Seat Misuse	50%	21%	0%

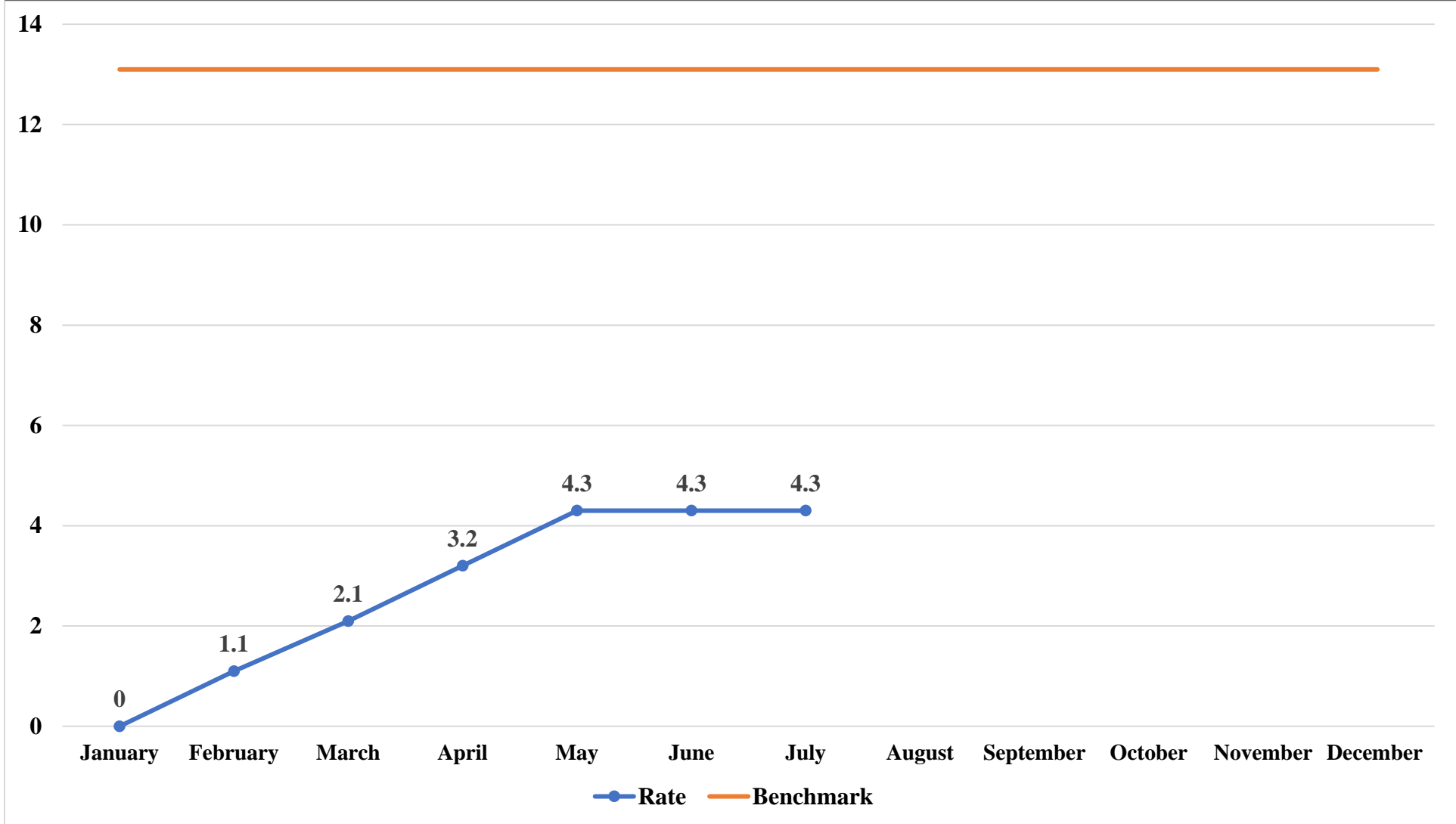


Quarter 1 Comments: Month 2 skewed data. More data collection is needed before making any predictive conclusions.

Quarter 2 Comments: No additional comments.

Month/Year: July 2024

Prevention Services	YTD	Benchmark
Overdose Death Rate Involving Opioids in Tuscarawas Residents	4.3	13.1 or less per 100,000 persons

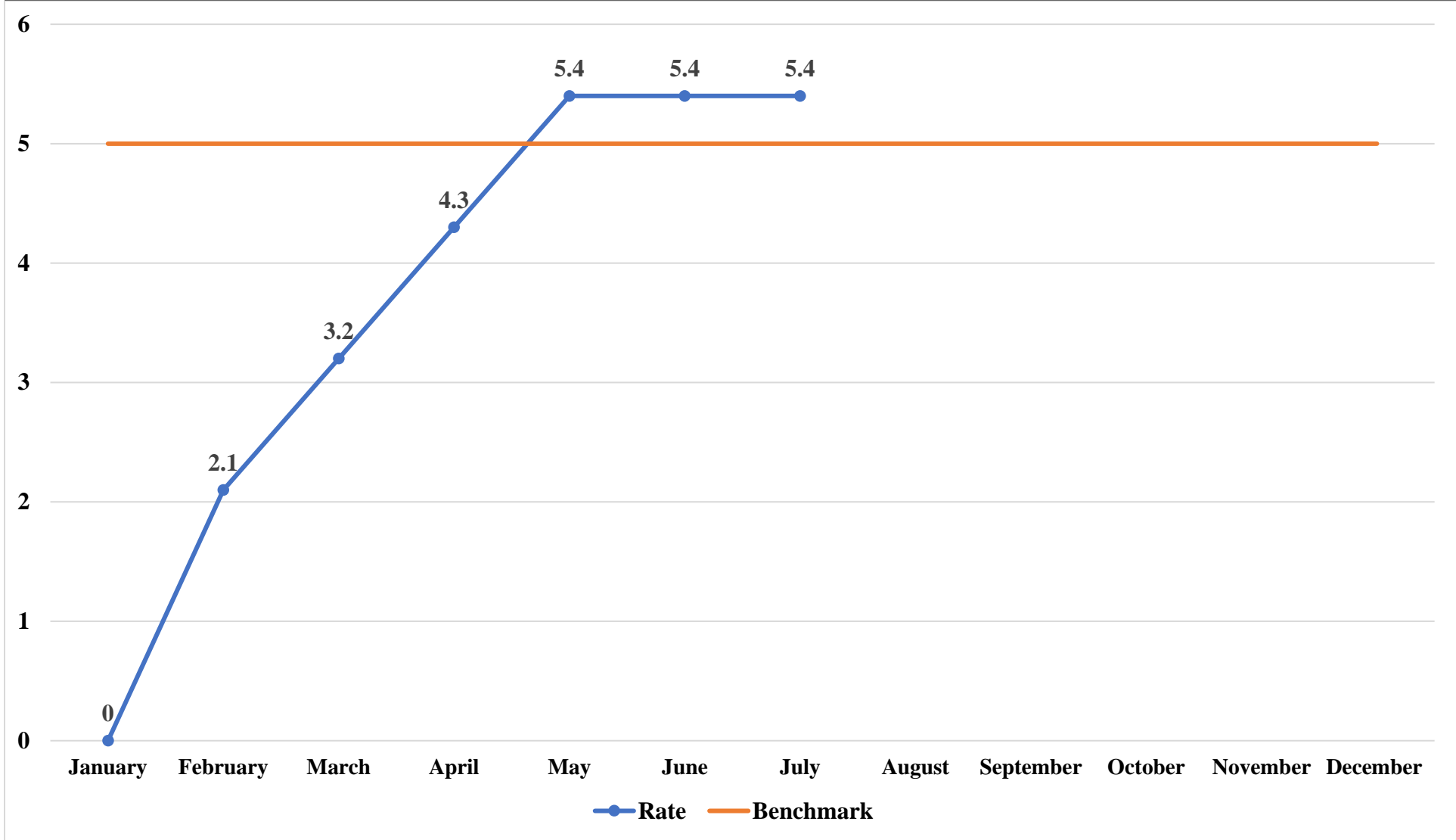


Quarter 1 Comments: Trending below benchmark but data should be monitored closely.

Quarter 2 Comments: On track to meet annual benchmark.

Month/Year: July 2024

Prevention Services	YTD	Benchmark
Fall Related Deaths Rate Among Tuscarawas County Residents	5.4	5.0 or less per 100,000 persons



Quarter 1 Comments: Trending below benchmark but data should be monitored closely.

Quarter 2 Comments: Trends surpassed annual benchmark in 2nd quarter.

Month/Year: July 2024